

The hidden secrets of the TSP checkpoint

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TSP Symposium

September 2013





The team was in trouble

The Situation

Geografically disbursed
Different cultures
Different management
styles



The preparation

Partner with leadership



The interviews

Listen

Listen

Listen

Focus on people and the project





Be prepared to hear unexpected things

Be prepared to hear solutions





Debrief with leadership
Get them to acknowledge
the problems
Commitment to improve



Synchronize operationally



Agree on next steps



Use the checkpoint
report as framework for
team discussion

Get commitment to
implement improvement
plan

Roll out changes





Enjoy the transformation!

The TSP checkpoint is about
people and projects,
listening,
acknowledging the problems,
implementing changes

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Questions?

Comments