

# Knowing When You Don't Know:

## AI Engineering in an Uncertain World

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### Eric Heim, AI Division

Software Engineering Institute Carnegie Mellon University Pittsburgh, PA 15213 Copyright 2021 Carnegie Mellon University.

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## Quantifying Uncertainty: A Key Component for **informative** and Robust AI Systems

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Image: South Carolina National Guard, 151st Signal Battalion

## Quantifying Uncertainty: A Key Component for informative and Robust AI Systems

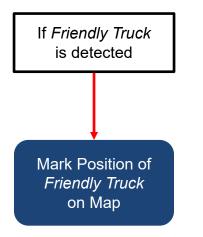
Carnegie Mellon University Software Engineering Institute



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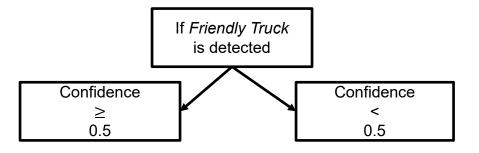
# Accurate estimates of uncertainty can lead to better informed decision making.

## Quantifying Uncertainty: A Key Component for Informative and Robust AI Systems



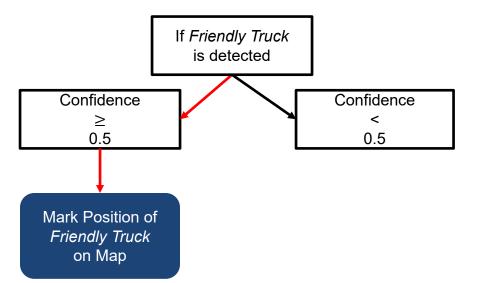


## Quantifying Uncertainty: A Key Component for Informative and Robust AI Systems



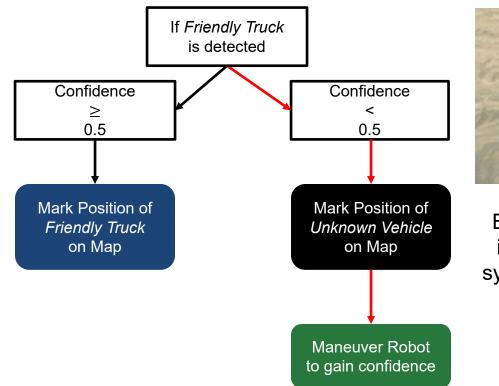


## Quantifying Uncertainty: A Key Component for Informative and Robust AI Systems





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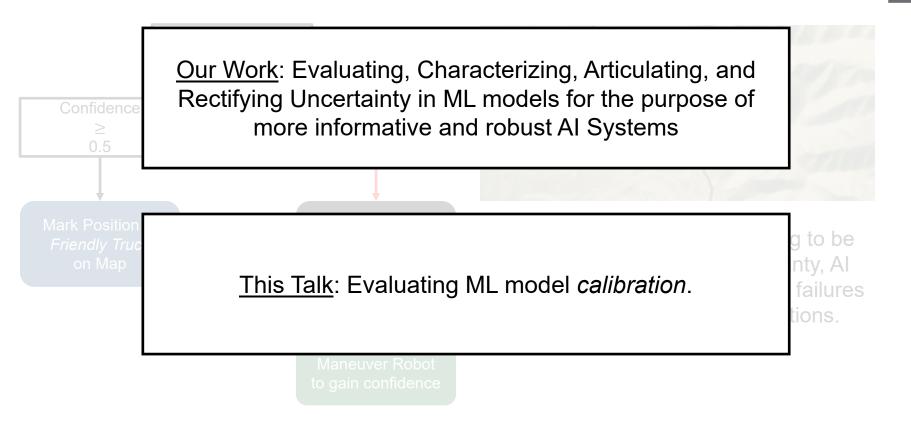




By allowing high-level reasoning to be informed by predictive uncertainty, Al systems can be **more robust** to failures caused by unconfident predictions.

Research Review 2021

## Quantifying Uncertainty: A Key Component for Informative and **Robust** AI Systems



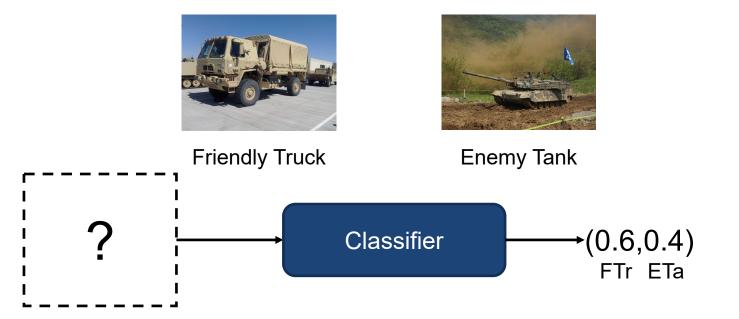


Friendly Truck



### **Enemy Tank**

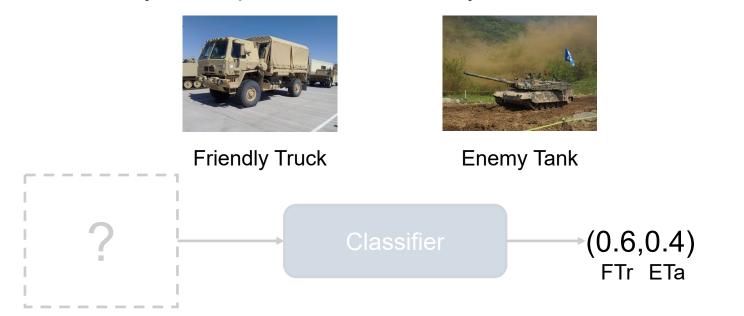






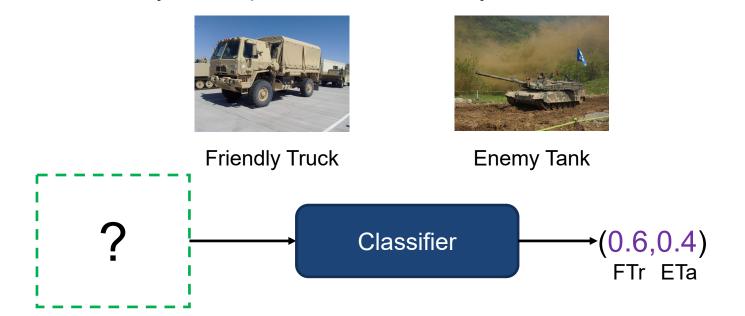
understand these values?

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### Classifier Calibration: Classifier outputs match the frequency of class labels.

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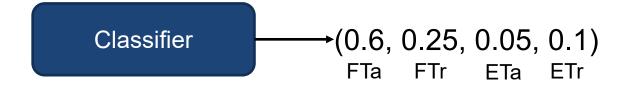
For all possible inputs that the classifier outputs (0.6,0.4)... 60% of the inputs should be a friendly truck, 40% of the inputs should be an enemy tank.

<u>Classifier Calibration</u>: Classifier outputs match the frequency of class labels.

## Evaluating Classifier Calibration

Modern machine learning literature has focused on evaluating classifier calibration according to their **Top-1 Expected Calibration Error (ECE)** 

Classes = {Friendly Tank, Friendly Truck, Enemy Tank, Enemy Truck}



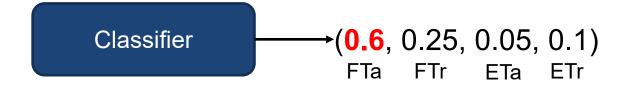
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Modern machine learning literature has focused on evaluating classifier calibration according to their **Top-1 Expected Calibration Error (ECE)** 

Classes = {Friendly Tank, Friendly Truck, Enemy Tank, Enemy Truck}



## **Top-1 Expected Calibration Error (ECE)**

Considers only the most confident class in evaluating for calibration

For all possible inputs that the classifier outputs 0.6 as the most confident class... 60% of the those inputs should be that class.

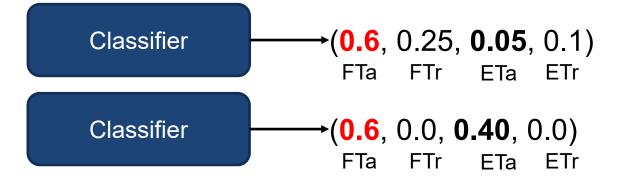
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## Evaluating Classifier Calibration

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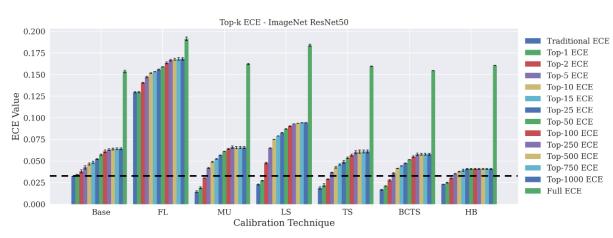
According to Top-1 ECE, these two classifiers *are considered the same.* However, the two outputs can mean very different things with *mission context.* 

# Our Work: Context Focused Calibration Metrics (Kirchenbauer, Oaks, and Heim; 2021 *Under Review*)

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Using a statistical framing of ECE, we developed a number of metrics that consider these factors:

- 1. Application-specific tradeoffs between classes (e.g., "Friendly" versus "Enemy" vehicles)
- 2. Specific instances of interest (e.g., Measuring calibration on instances with label "Enemy Vehicle")
- 3. Subsets of the class probability space between most confident class and all classes



Overall Goal: Evaluate the state of the art in classifier calibration according to context focused metrics to observe how they perform in different definitions of reliability.

- Experiment #1: Top-k
- Data Set: ImageNet
- Base Model: ResNet50

<u>Question</u>: How to these methods perform outside of the most confident class?

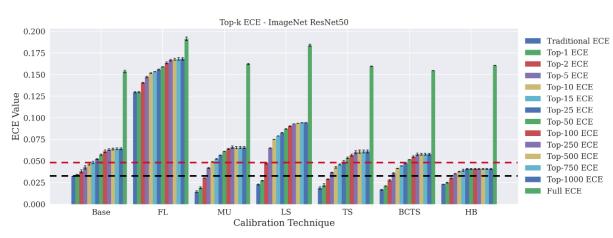
Traditional ECE – Measures miscalibration for most confident class

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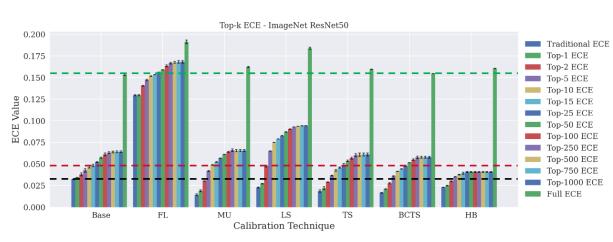
Top-10 ECE- Measures miscalibration for the 10 most confident classes

### Research Review 2021 Our Work: Context Focused Calibration Metrics (Kirchenbauer, Oaks, and Heim; 2021 *Under Review*)

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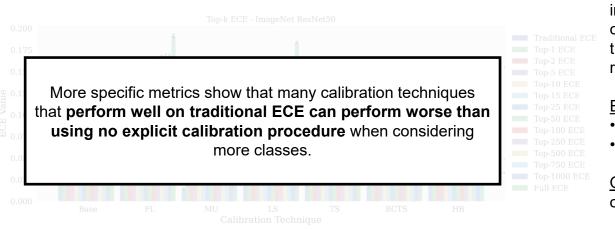
#### Full ECE- Measures miscalibration across all classes

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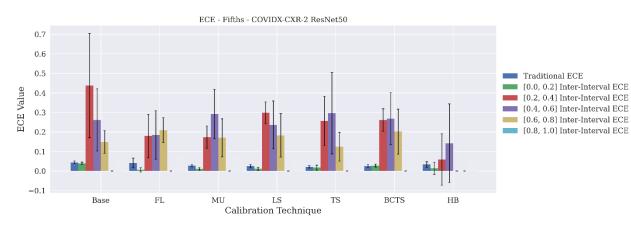
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- 3. Subsets of the class probability space between most confident class and all classes
- 4. How confidence will be shown to an end user



### Experiment #2: Inter-Interval ECE

- Data Set: COVID-CRX-2
- Base Model: ResNet50

#### Assume:

Confidence will be displayed as to a clinician as one of five categories: [0.0,0.2] – Very low confidence of COVID [0.2,0.4] – Low confidence of COVID

[0.8,1.0] – Very high confidence of COVID

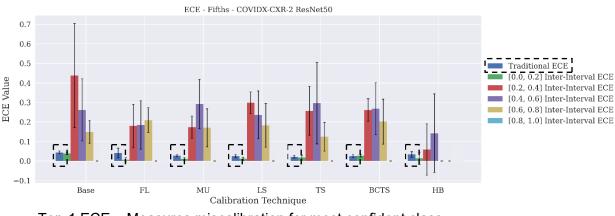
How can we evaluate classifier calibration in this context?

## Our Work: Context Focused Calibration Metrics (Kirchenbauer, Oaks, and Heim; 2021 Under Review)

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Using a statistical framing of ECE, we developed a number of metrics that consider these factors:

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- Subsets of the class probability space between most confident class and all classes 3.
- How confidence will be shown to an end user 4



#### Top-1 ECE – Measures miscalibration for most confident class

Experiment #2: Inter-Interval ECE

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Confidence will be displayed as to a clinician as one of five categories: 0.2] Inter-Interval ECE [0.0,0.2] – Very low confidence of COVID [0.2,0.4] – Low confidence of COVID

[0.8,1.0] – Very high confidence of COVID

How can we evaluate classifier calibration in this context?

0.4] Inter-Interval ECE

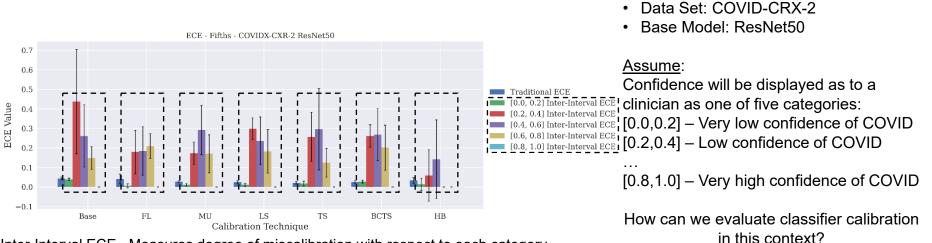
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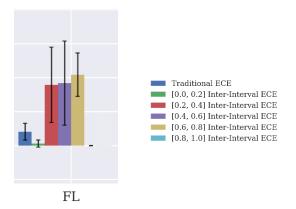
Inter-Interval ECE- Measures degree of miscalibration with respect to each category

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Inter-Interval ECE enables evaluation of classifiers according to specified confidence categories that **reflect classifier usage**.

FL

Inter-Interval ECE- Measures degree of miscalibration with respect to each category

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How can we evaluate classifier calibration in this context?





Eric Heim Senior ML Researcher Al Division



John Kirchenbauer Machine Learning Engineer Al Division



Jon Helland Machine Learning Researcher Al Division



Jacob Oaks Student Intern Al Division



Aarti Singh Associate Professor Machine Learning Department



Zachary Lipton Assistant Professor Machine Learning Department

# **Final Thoughts**

Machine-learned models are are able to express *uncertainty* in their predictions that can lead to more informative, robust AI systems by

- 1. allowing humans to reason about when the model is likely to be incorrect
- 2. allowing components in a larger system to take different actions based on model confidence

In this project we research methods to evaluate, characterize, articulate and rectify uncertainty

Next steps:

- Develop a demonstration highlighting the utility of accurately expressing uncertainty.
- Create techniques to characterize the cause of uncertainty for a ML model.

<u>For the audience</u>: We are always looking for motivating real-world uses for our work. If you have a need for AI Systems that are able to express and reason under uncertainty, do not hesitate to reach out.

## info@sei.cmu.edu

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