Business Objective	GOAL ID	Goals/Risk	Ques ID	Questions	IND ID	Indicators	Metric ID	Metrics
Protect customer information. Sensitive,								
protected or confidential customer information				What are the process and criteria by a type		Process and criteria for designating an		
is not copied, transmitted, viewed, stolen, lost,				of/specific information asset is designated as		information asset as customer		
or used by an individual unauthorized to do so.	OB1.G1	Customer information is encrypted.	OB1.G1.Q1	customer information?	OB1.G1.Q1.I1	information.		Tarana and a same and
					004 64 04 13	la contra de la contra del la contra del la contra del la contra del la contra de la contra de la contra del la contra d	OD4 C4 O4 I2 N44	Percentage of information assets that contain
				What are the process and tools by which	OB1.G1.Q1.I2	Inventory of customer information assets	OB1.G1.Q1.I2.IVI1	customer information.
				customer information is encrypted and		Process for encrypting/decrypting		
			OP1 G1 O2	decrypted?	OB1.G1.Q2.I1	customer information		
			OB1.01.Q2	deci ypted:	OB1.G1.Q2.II	customer information		
						Tools for encrypting/decrypting customer		Percentage of information assets containing customer
					OB1.G1.Q2.I2	information		information that is encrypted (should be 100%)
						Controls that ensure that customer		, , , , , , , , , , , , , , , , , , ,
						information is encrypted/decrypted only		
					OB1.G1.Q2.I3	by authorized parties		
Software assets are kept up-to-date based on								
the criticality of the asset (for many reasons				What are the process and criteria by which a				
including so as not to increase risk of loss or		Critical software assets are configured in accordance	:	type of/specific software asset is designated as		Process and criteria for designating a		
disclosure of customer information.)	OB1.G2	with policy (standards, guidelines).	OB1.G2.Q1	critical?	OB1.G2.Q1.I1	software asset as critical		
						Inventory of critical software assets (by		
						type); inventory profile includes		Percentage of critical software assets by type whose
						configuration status (complies; does not		inventory profile includes configuration status (should
					OB1.G2.Q1.I2	comply)	OB1.G2.Q1.I2.M1	be 100%)
				What is the process by which critical software				
				assets are configured in accordance with policy				Percentage of critical software assets by type that are
				prior to installing them in the production		Configuration guidelines by type of		properly configured prior to installation (should be
			OB1.G2.Q2	environment?	OB1.G2.Q2.I1	software asset	OB1.G2.Q2.I1.M1	100%)
				NATIONAL CONTRACTOR OF THE CON				
				What is the process by which critical software		Mathad/taal to determine configuration		Dougontone of installed suiting software assets by
			001 62 02	assets are continuously monitored to ensure	001 63 03 11	Method/tool to determine configuration status of installed, critical software assets	OD1 C2 O2 I1 M1	Percentage of installed, critical software assets by type that are properly configured (should be 100%)
			OB1.G2.Q3	they are properly configured? Are critical software assets that are not	OB1.G2.Q3.I1	status of installed, critical software assets	OBT.GZ.Q3.II.MI	type that are properly configured (should be 100%)
				properly configured either updated or		Critical software asset configuration error		Percentage of installed, critical software assets by
			OB1 G2 O4	uninstalled as soon as they are detected?	OB1.G2.Q4.I1	reports	OB1.G2.Q4.I1.M1	type that are not properly configured (should be 0%)
			JU1.J2.Q4	astaned as soon as they are detected!	JJ1.02.Q4.11	[. cpo. to	CD1.G2.Q4.I1.IVI1	Percentage of installed, critical software assets by
								type that are not properly configured (should be 0%)
							OB1.G2.Q4.I1.M2	and are updated
								Percentage of installed, critical software assets by
								type that are not properly configured (should be 0%)
							OB1.G2.Q4.I1.M3	and are uninstalled
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