



2014 US State of Cybercrime Survey



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2014 US State of Cybercrime Survey -1

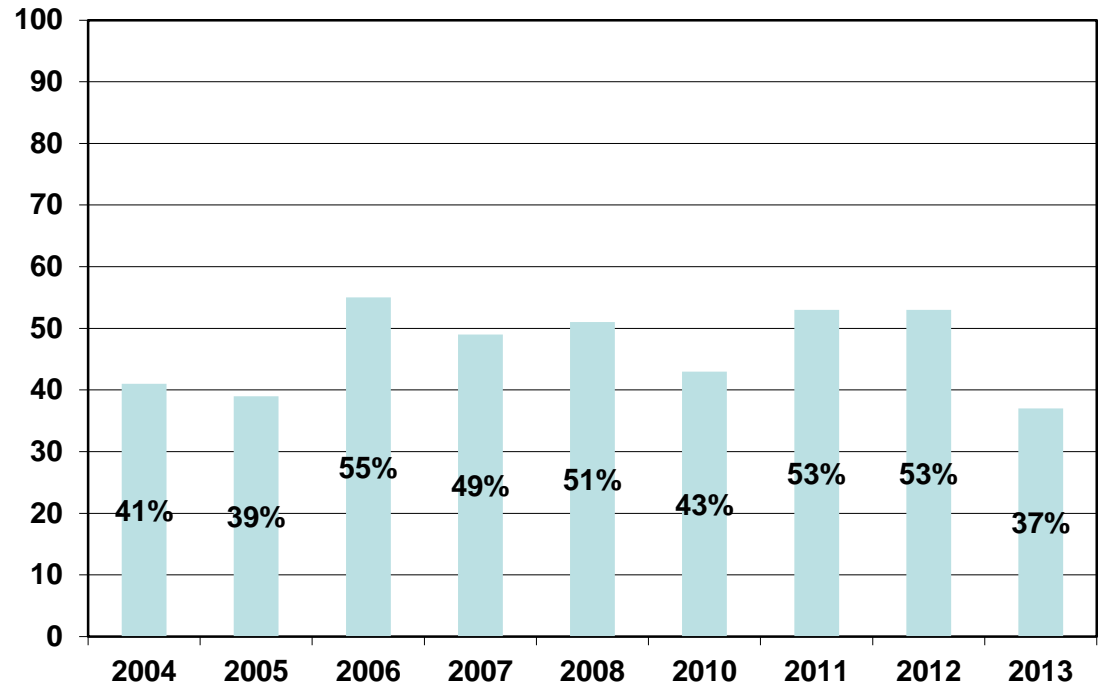
CSO Magazine, USSS, CERT & PWC

557 respondents

Percentage of Participants Who Experienced an Insider Incident

28% of organizations have more than 5000 employees

43% of organizations have less than 500 employees



Source: 2014 US State of Cybercrime Survey, CSO Magazine, U.S. Secret Service, Software Engineering Institute CERT Program at Carnegie Mellon University and Price Waterhouse Cooper, April 2014

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32 % of respondents Damage caused by insider attacks more damaging than outsider attacks

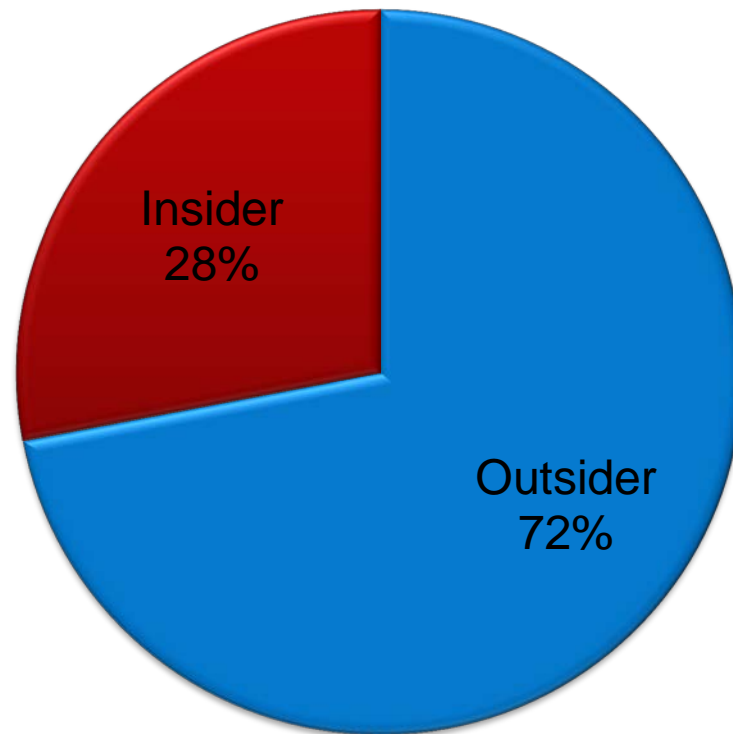
Insiders made up the highest percentage of the following incidents:

Private or sensitive information unintentionally exposed	(82%)
Confidential records compromised or stolen	(76%)
Customer records compromised or stolen	(71%)
Employee records compromised or stolen	(63%)

Source: 2014 US State of Cybercrime Survey, CSO Magazine, U.S. Secret Service, Software Engineering Institute CERT Program at Carnegie Mellon University and Price Waterhouse Cooper, April 2014

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What percent of the Electronic Crime events are known or suspected to have been caused by:

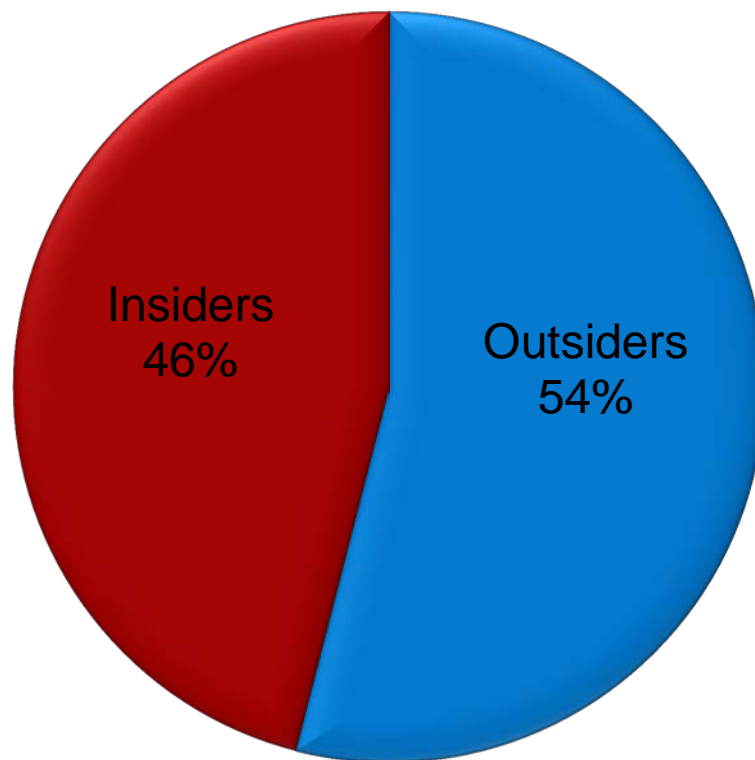


Does not include respondents not aware of which activity was more damaging. Because of this, the number of respondents differed for this question (316).

Source: 2014 US State of Cybercrime Survey, CSO Magazine, U.S. Secret Service, Software Engineering Institute CERT Program at Carnegie Mellon University and Price Waterhouse Cooper, April 2014.

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Which Electronic Crimes were more costly or damaging to your organization, those perpetrated by:

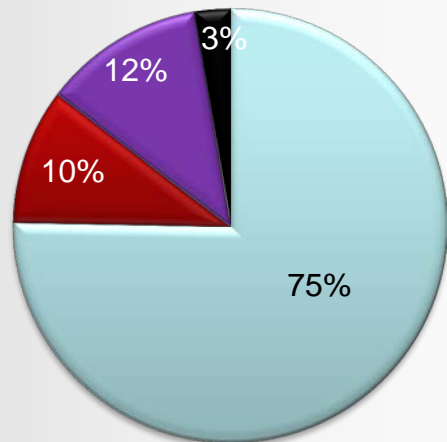


Does not include respondents not aware of which activity was more damaging. Because of this, the number of respondents differed for this question (384).

Source: 2014 US State of Cybercrime Survey, CSO Magazine, U.S. Secret Service, Software Engineering Institute CERT Program at Carnegie Mellon University and Price Waterhouse Cooper, April 2014. Does not include respondents not aware of which activity was more damaging.

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How Insider Intrusions Are Handled



- Internally (without legal action or law enforcement)
- Internally (with legal action)
- Externally (notifying law enforcement)
- Externally (filing a civil action)

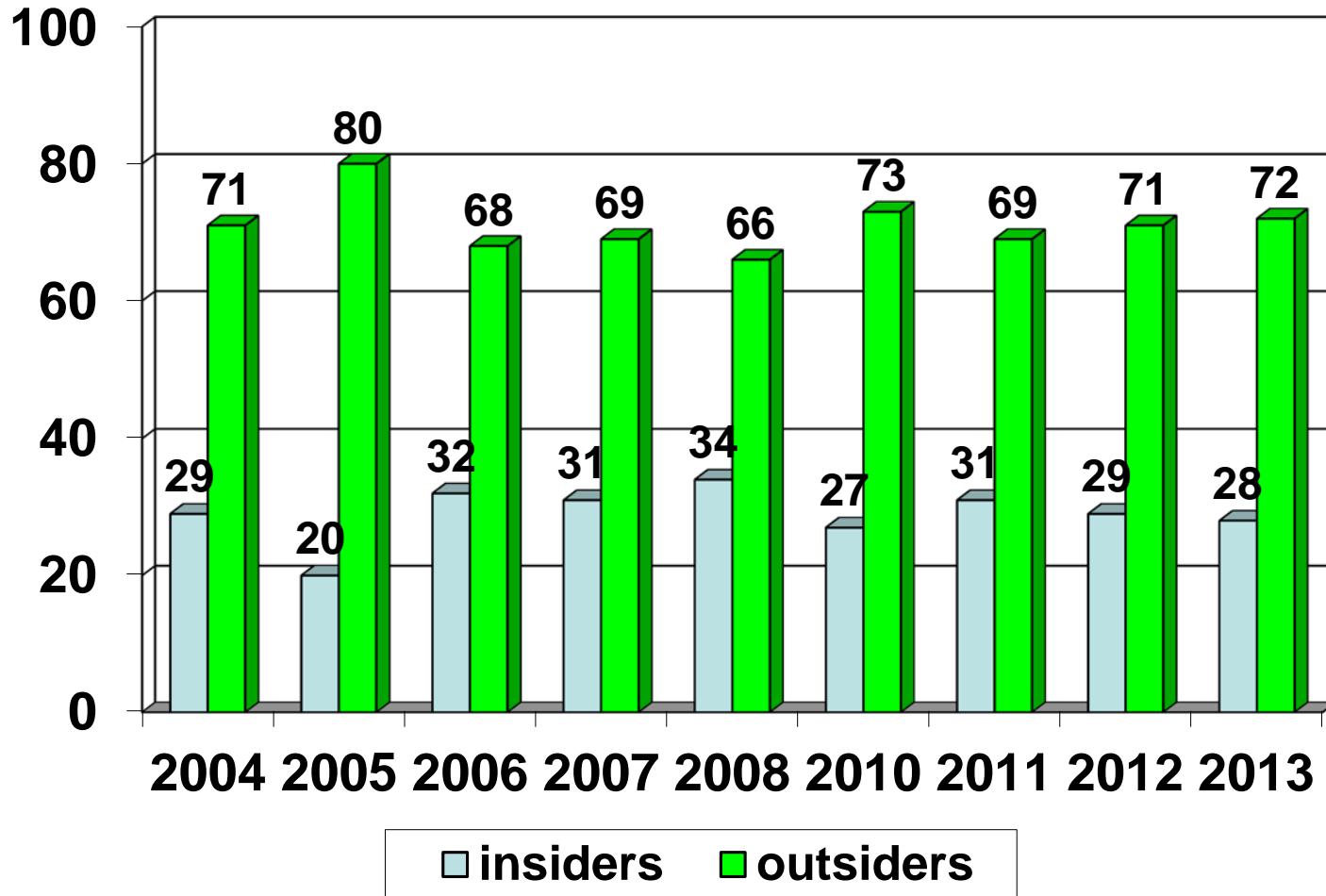
Reason(s) CyberCrimes were not referred for legal action

	2013	2012	2011
Damage level insufficient to warrant prosecution	34%	36%	40%
Lack of evidence/not enough information to prosecute	36%	36%	34%
Could not identify the individual/individuals responsible for committing the eCrime	37%	32%	37%
Concerns about negative publicity	12%	9%	14%
Concerns about liability	8%	7%	9%
Concerns that competitors would use incident to their advantage	7%	6%	7%
Prior negative response from law enforcement	8%	5%	6%
Unaware that we could report these crimes	6%	5%	4%
L.E. suggested incident was national security related	3%	4%	4%
Other	8%	12%	11%
Don't know	21%	28%	20%

Source: 2014 US State of Cybercrime Survey, CSO Magazine, U.S. Secret Service, Software Engineering Institute CERT Program at Carnegie Mellon University and Price Waterhouse Cooper, April 2014

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Percentage of insiders versus outsiders



Source: 2014 US State of Cybercrime Survey, CSO Magazine, U.S. Secret Service, Software Engineering Institute CERT Program at Carnegie Mellon University and Price Waterhouse Cooper, April 2014