# Lessons Learned from 10 Years of Network Analysis R&D for Defense and Intel Customers

Thayne Coffman FloCon 2012 Austin, TX



## **The Speaker's Perspective**

#### 21CT

- 12 years old, 90 ppl., Austin/SA/DC
- Broad-spectrum R&D for DoD & IC
- Now focused on applying LYNXeon<sup>™</sup> graph analytics to flow data for USG & commercial

#### Me

- CS, AI, signal processing, pattern classification
- 10 years @ 21CT: research, mgmt, strategy
- Work marries graphs, signals, cyber, SNA, classification
- "Network" analysis == social or cyber
- Nobody is omniscient







#### **Executive Summary**

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- 1. Analysts need tools that enable flexible workflows
- 2. Analysts need tools that run mid-complexity analytics
- Anomaly detection is worth continued investment, but it will never be the whole answer



# **Briefing Roadmap**

**1.** Analysts need tools that enable flexible workflows

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#### **Network Analytics for Intel. & Cyber**



## **Lesson 1: The Problem**

- Too much data to search & understand unaided (Severe challenges in even automated processing)
- Too many attacks to run to ground
- Urgent need for deeply buried answers





## Lesson 1: Doing it Wrong

- Try to take the analyst out of the loop
- Massive, inflexible, automated, integrated data mining "solutions"
- Fixed workflows built around standing queries



• {P(F+) = 0.001%} • {10<sup>9</sup> flows} = 10<sup>4</sup> false positives. Now what?



## Lesson 1: Doing it Right

#### Analysts need tools that enable flexible workflows.

#### Embrace an analyst-centric iterative process

- Avoid hardcoded analytics & workflows
- Sandbox tools i.e., platforms
- Minimize timespan of: ideas/workflows  $\rightarrow$  prototype analytics  $\rightarrow$  reusable tools
- Distill, mature, scale, apply, integrate, catalog, and share analytics





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#### **Cat and Mouse in a Changing World**



## **Lesson 2: The Problem**

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eon

- Unexpected changes in environment and attacks
- Signatures only catch what they're looking for
- Anomaly detection doesn't fill all the gaps "yet"



## Lesson 2: Doing it Wrong

- Try to make your signatures flexible
- Contract murders example
  - $-10^4$ -10<sup>5</sup> elements to search
  - Multi-level complex patterns
  - Matches 1.3M variations
  - *…and* inexact matching
- That's flexible enough, right?













#### **The Intelligence Analysis Bathtub**



- Massive systems = accept the bathtub (but don't say that)
- "Flexible patterns" = accept the bathtub (but don't say that)
- How do we really invert the bathtub?



## Lesson 2: Doing it Right

#### Analysts need tools that run mid-complexity analytics.

- Too small = return to overload
- Just right = simple correlations
- Too big = never flexible enough
- Combine with flexible workflows
  - Bite-sized fast & scalable analytics
  - Analyst builds ad hoc analysis chains based on task, attack, & data exploration
  - Run, see results, augment/pivot, repeat
- Embrace and enable the analyst in the loop

Name 🔺	Description		^	Schedule for A New Threat
A New Threat Family Pattern	Finds new threat discovered by Bob			August 3, 2011 2:00 PM
Ephemeral TCP Connections	Search for TCP connections from internal to external hosts that are us high ports.	ing		August 3, 2011 2:30 PM August 3, 2011 2:30 PM Completed: Started: August 3, 2011 1:40:00 PM CDT Finishet: August 3, 2011 1:40:01 PM CDT Elapeed: Is Results: A New Threat Family Pattern 201080 Completed Started: August 3, 2011 1:30:00 PM CDT Finishet: August 3, 2011 1:30:00 PM CDT Elapeed: Is Results:
Exfiltration Connections	Exfiltration connections are identified by looking for connections sendir over 1 MB of traffic, where the sent/received ratio is 10 or over, and duration of connections are over 1 second.	פי		
FTP Exfiltration Connections	Search for potential exfiltration of data via FTP communications from compromised hosts. Look for event activity to identify the potentially exploited hosts, followed by external FTP transfers.			
FTP Exfiltration Connections (Temporal)	Search for potential exfiltration of data via FTP communications from compromised hosts. Look for event activity to identify the potentially exploited hosts, followed by external FTP transfers. Enforces the temp ordering of events before the FTP connection.	poral		
Invalid IP Packets	Search for connections exchanging invalid packet sizes for the given protocols.			
<		>	×	A New Threat Family Pattern 2011080
	🧐 Edit Cate	gories		🛃 Add Analytic 🛛 🥵 Refresh 🛛 🔉 Hide Schedul







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#### **A Brief History of Time Anomaly Detection**



## **Lesson 3: The Problem**

- Can anomaly detection fill the detection gap?
- Changing environments, tactics, attacks, and data
- Too much data, and too little
- The smart adversaries try to look normal



#### A.D. HAPPY!





## Lesson 3: Doing it Wrong

- Rely on AD as an auto-magic detector that finds (only) bad people
  - P(F+) will never be zero
  - Many technical challenges remain: training data, generality, flexibility
- Accepts the bathtub, once again
- True generalized AD == a human, strong AI, or oracle





### Lesson 3: Doing it Right

Anomaly detection is worth continued investment, but it will never be the whole answer.

- Inherent gaps point back to analyst-centric model
- Use for analyst cueing like other detectors
- Still lots of room to grow
- Consider these 4 ideas...



#### **Lesson 3.1: Look for Better Features**



- Traditional features == communication quantity
- Social network analysis metrics == communication structure







#### Lesson 3.2: Leverage Context





- Flexibly pull in external context data (hard)
- Condition training data
- Then cluster & group



#### **Lesson 3.3: Leverage Domain Expertise**

21CT prototype built under AFRL anomaly detection research effort



- Leverage analyst expertise to locally modify sensitivity
- Makes anomaly detection more adaptive

#### Lesson 3.4: Manage Dimensions and Data





- Submanifold learning & dimensionality reduction
- Sparse representations, sparse matrix completion



#### Conclusions

- Analysts need tools that enable flexible workflows
  - Human must be inside the loop, and needs help
  - One workflow will never fit all
- 2. Analysts need tools that run midcomplexity analytics
  - Hand-in-hand with flexible workflows
  - Truly inverts the bathtub
- 3. Anomaly detection is worth continued investment, but it will never be the whole answer
  - Lots of room to grow and value to add
  - But full AD means a human or strong AI







### **Questions & Discussion**

For future questions, contact: Dr. Thayne Coffman Chief Technology Officer 21CT <u>tcoffman@21technologies.com</u>

