



Using CERT-RMM in a Software and System Assurance Context

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24 March 2011



Agenda

What is the CERT Resilience Management Model (CERT-RMM)?

Model Building Blocks

CERT-RMM for Assurance

What is CERT-RMM?

The CERT® Resilience Management Model is a maturity model for managing and improving operational resilience.

- Process improvement for operational resilience
- Converges key operational risk management activities: security, BC/DR, and IT operations
- Operations phase focus
- CMMI architecture
- Continuous representation
- 26 process areas
- Defines maturity through capability levels



CERT-RMM Building Blocks

Foundational concepts of the model

Operational resilience

Resilience: The physical property of a material when it can return to its original shape or position after deformation that does not exceed its elastic limit

[wordnet.princeton.edu]

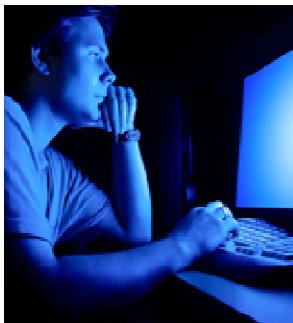
Operational resilience: An *emergent* property



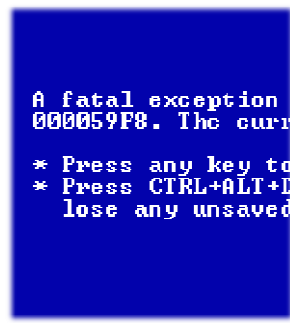
Operational resilience and operational risk

Operational resilience emerges from effective **operational risk management**

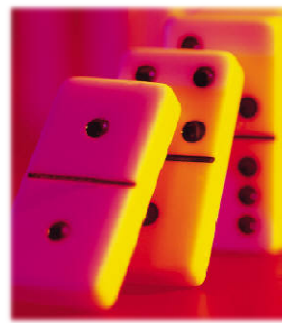
Operational risk categories:



***Actions of
people***



***Systems
and
technology
failures***

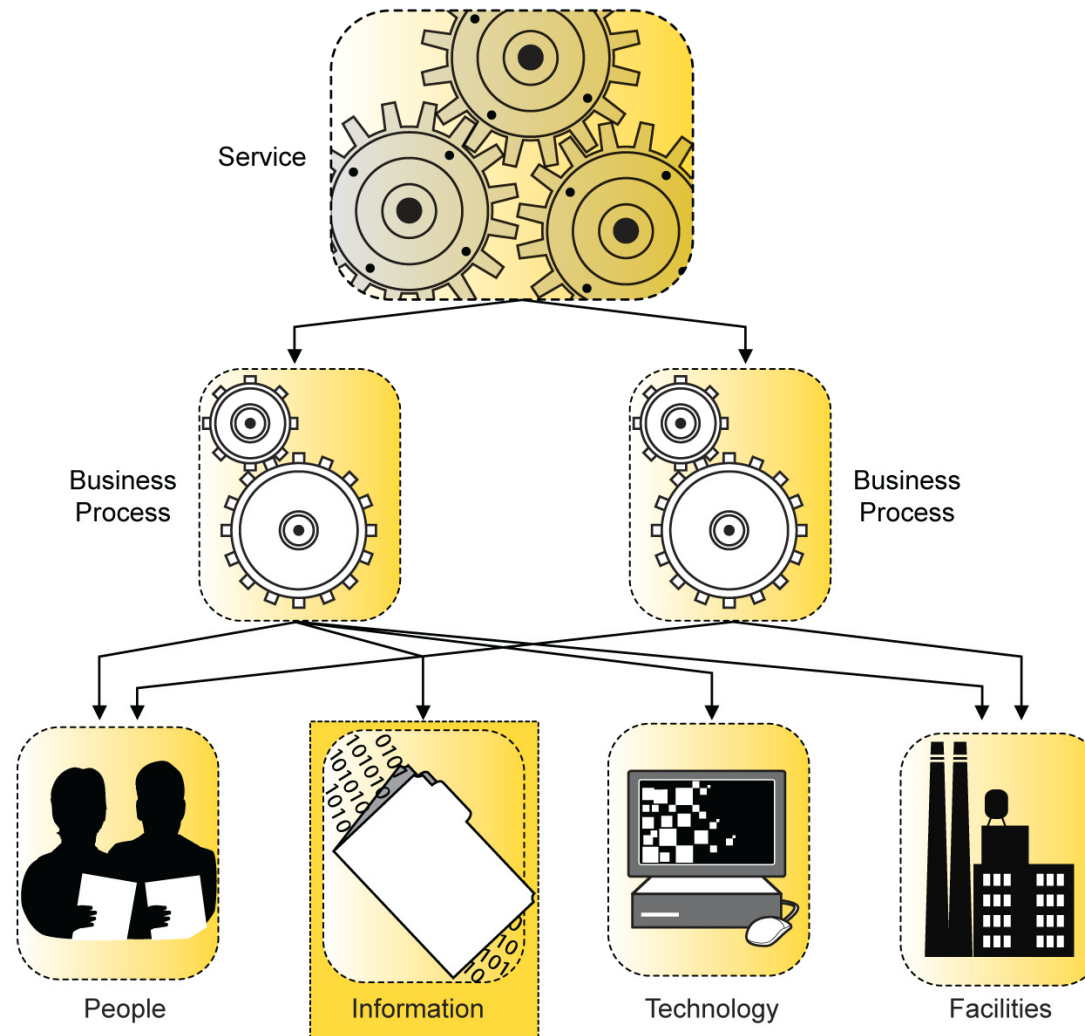


***Failed
internal
processes***



***External
events***

CERT-RMM foundational elements



Services in CERT-RMM

The resilience of **high-value services** ensures the resilience of the **mission**.

Service resilience is a factor of **asset resilience**—if an asset is disrupted or fails, the service may suffer.

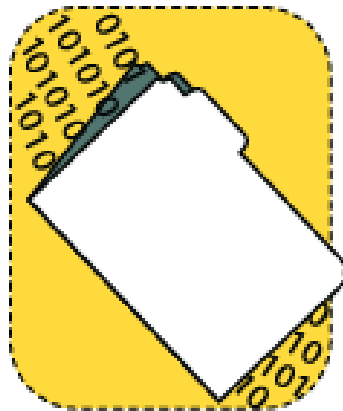
Service resilience is the object of CERT-RMM processes.

Assets

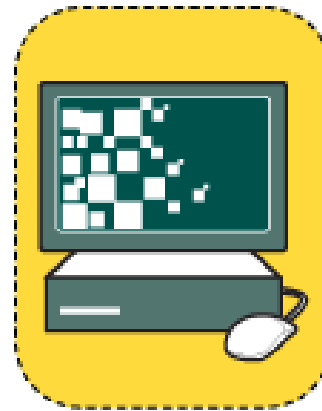
CERT-RMM focuses on four types:



People



Information

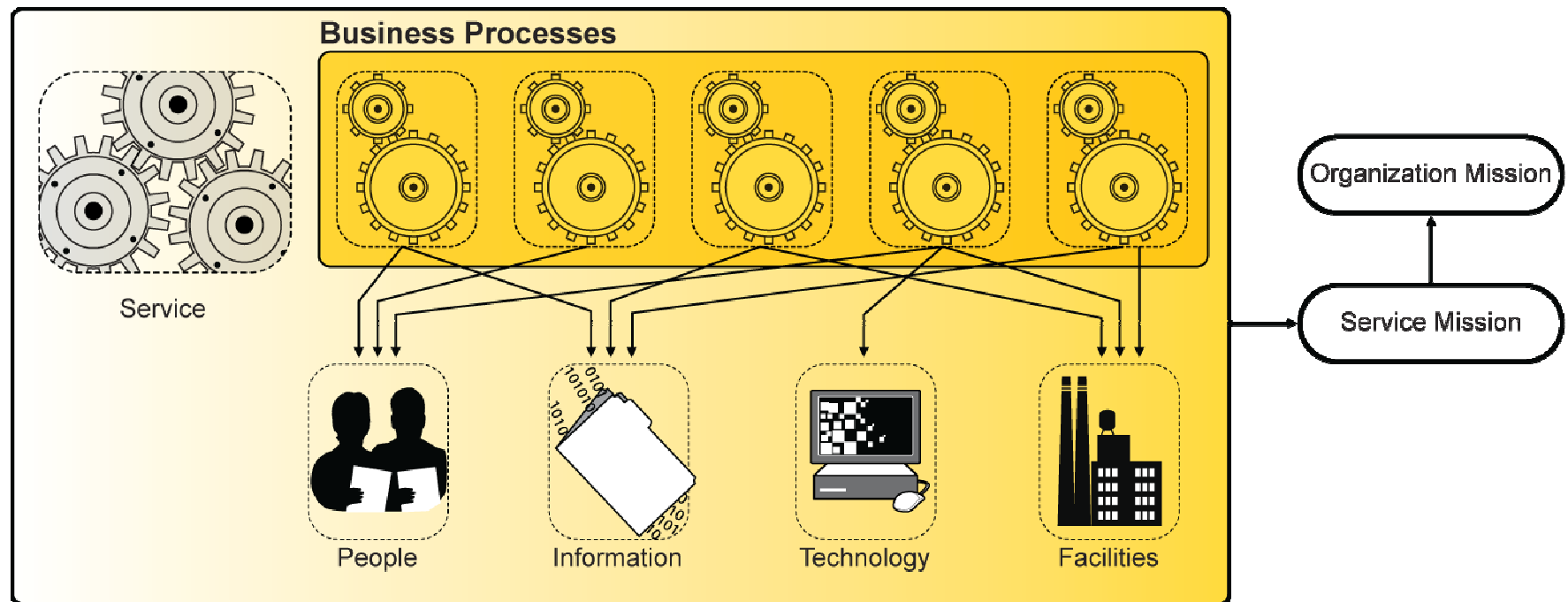


Technology



Facilities

Assets supporting the mission

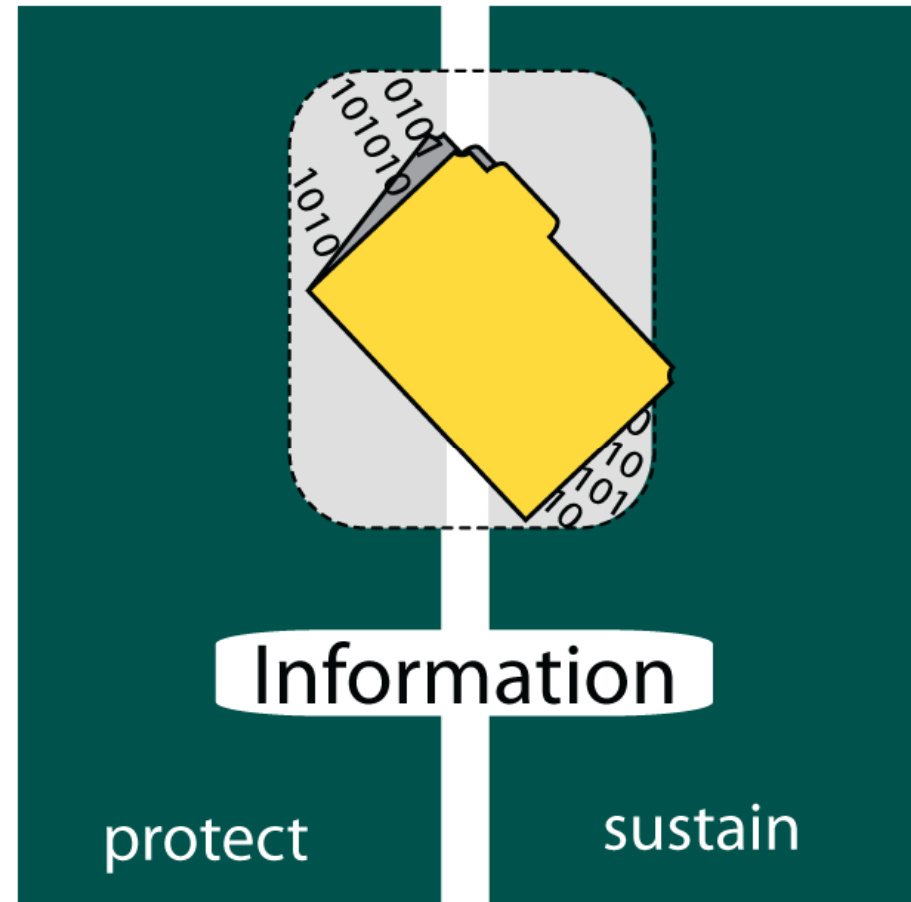


Operational resilience starts at the asset level

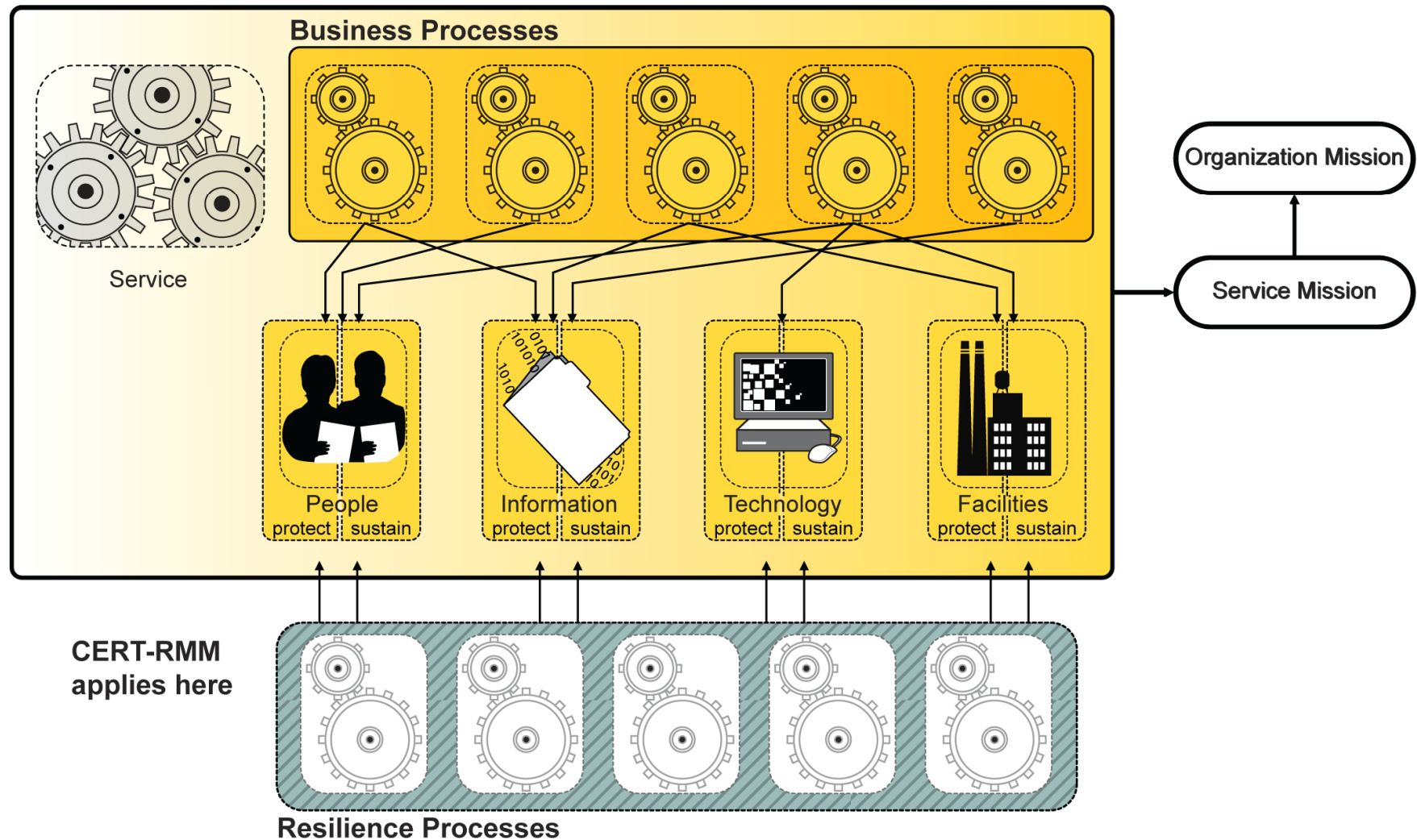
Protect assets from threats

Make them sustainable
under adverse conditions

Optimal mix depends on the
value of the asset and the
**cost of deploying and
maintaining the strategy**



Organizational context for resilience activities

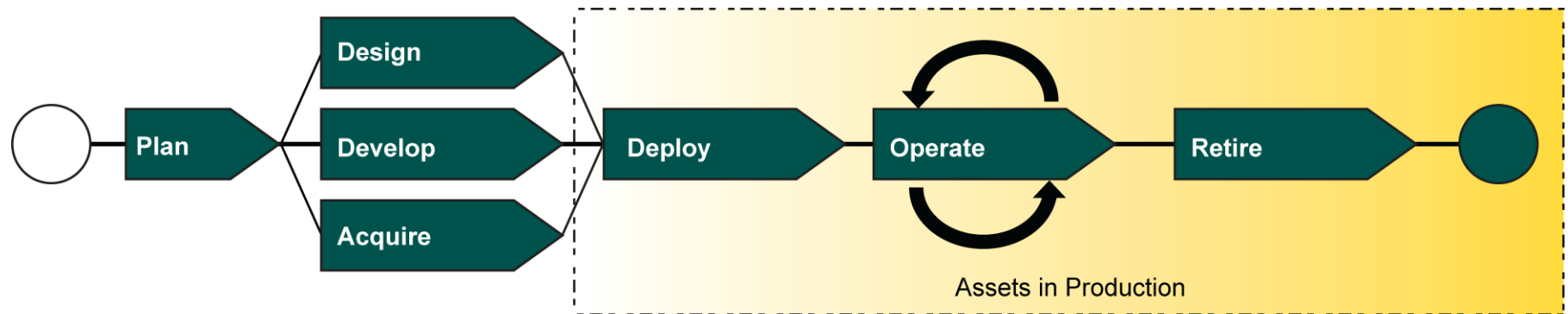




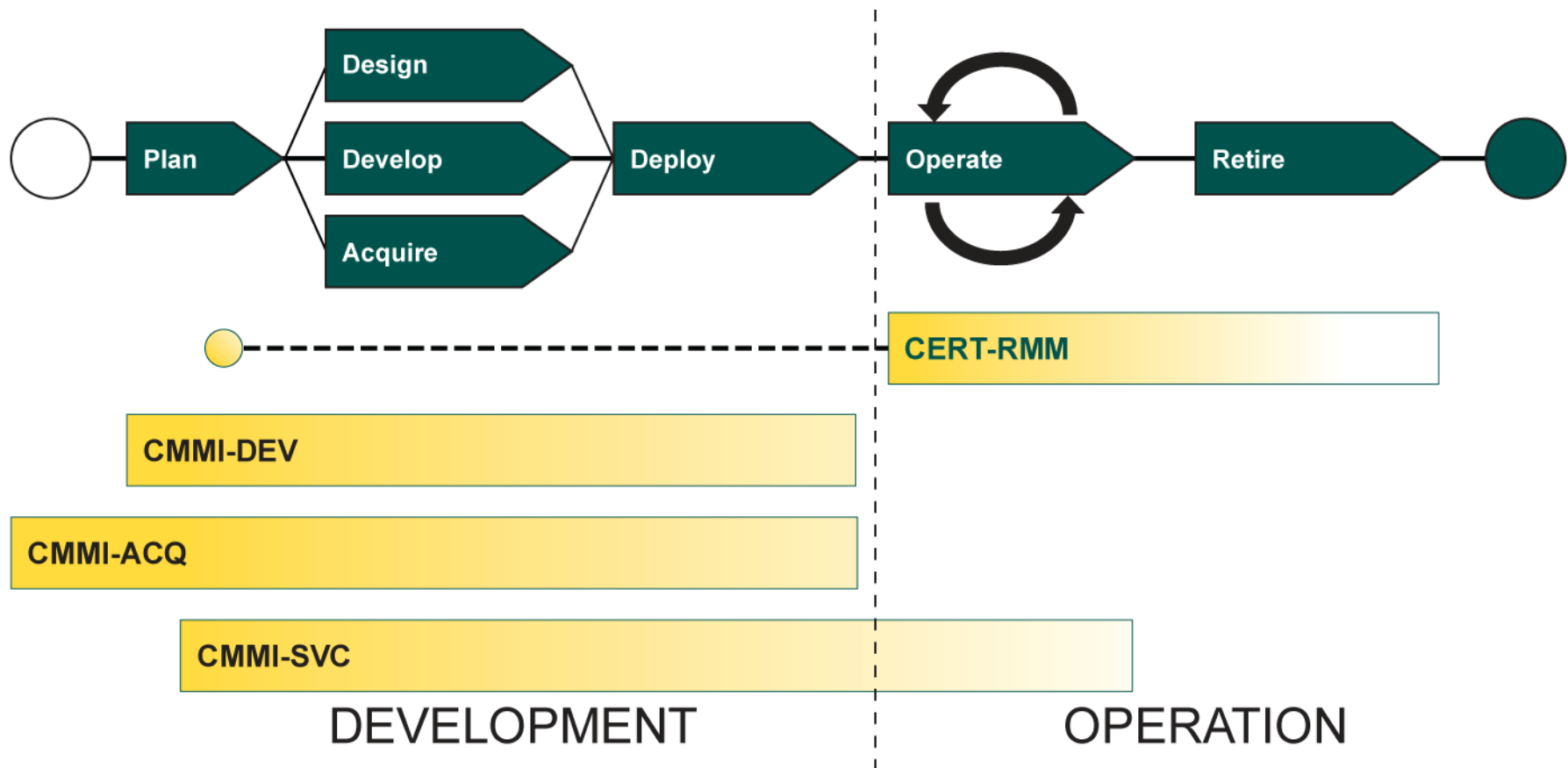
CERT-RMM for Assurance

*Focusing CERT-RMM on early life-cycle activities
for building resilience in*

CERT-RMM focus in the life cycle



For comparison: CERT-RMM and CMMI



RTSE – Resilient Technical Solution Engineering

Ensure that software and systems are developed to satisfy their resilience requirements



RTSE specific goals

Goal	Goal Title
RTSE:SG1	Establish guidelines for resilient technical solution development
RTSE:SG2	Develop resilient technical solution development plans
RTSE:SG3	Execute the plan

RTSE: Building in versus bolting on



Requires organizational intervention

Extends resilience requirements to assets that are **to be developed**

Creates requirements for quality attributes

Attempts to reduce the level of operational risk

Extends across the life cycle

RTSE: Design and test for resilience

- Perform resilience controls during planning and all life cycle phases
- Specify and maintain resilience requirements
- Design resilience-specific architectures
- Adopt secure coding practices
- Minimize weaknesses and vulnerabilities (defects)
- Design test criteria to attest to asset resilience
- Test for resilience during assembly and integration
- Design and exercise service continuity plans during the development process

RTSE influences

BSIMM2

bsimm.com

Open Web Applications Security Project (OWASP) Software Assurance Maturity Model

www.owasp.org

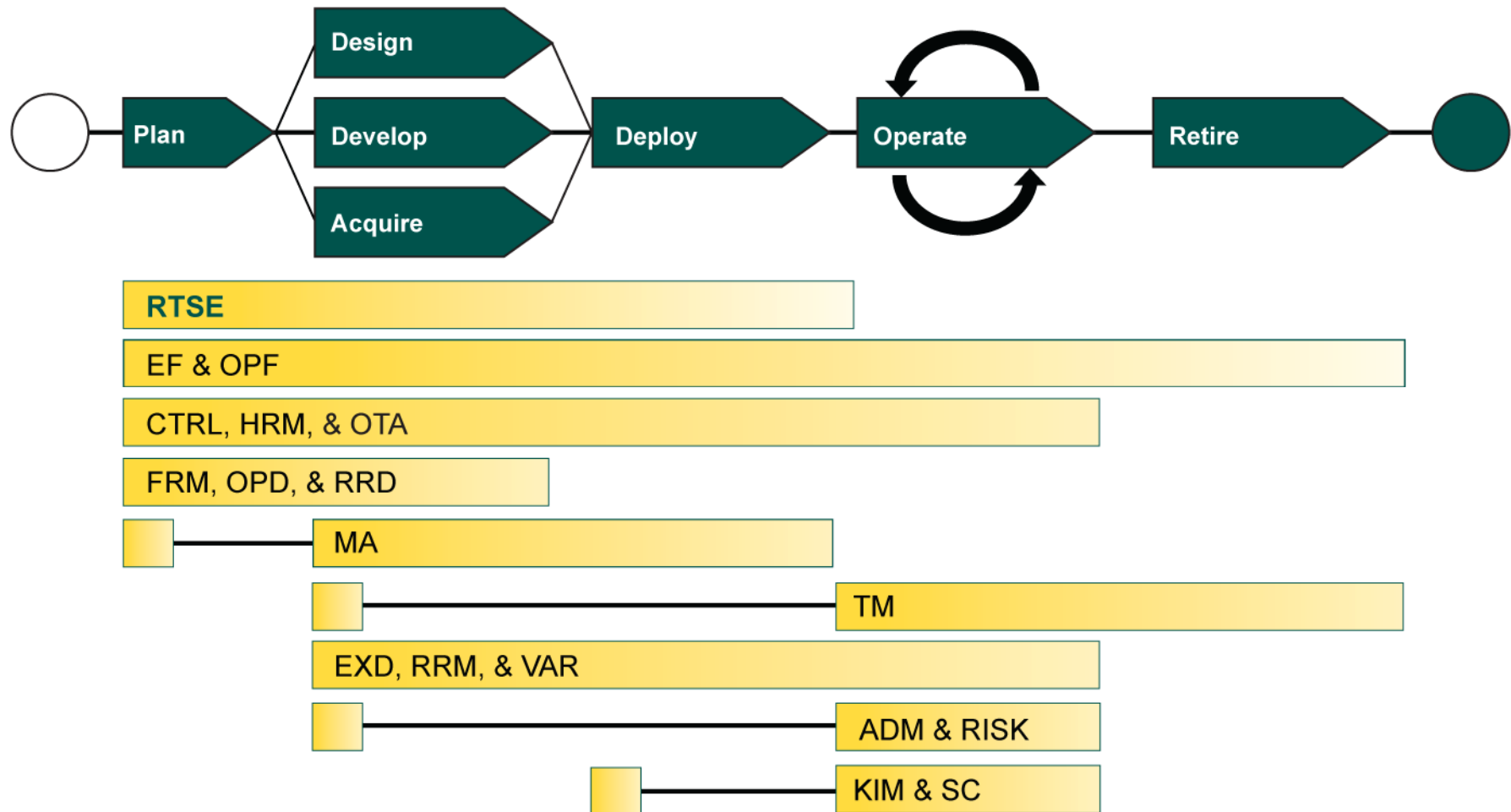
Microsoft Security Development Life Cycle

www.microsoft.com/security/sdl/

DHS Process Reference Model for Assurance Mapping to CMMI-DEV V1.2

<https://buildsecurityin.us-cert.gov/swa/procrsrc.html>

CERT-RMM for software assurance



CERT-RMM assurance view

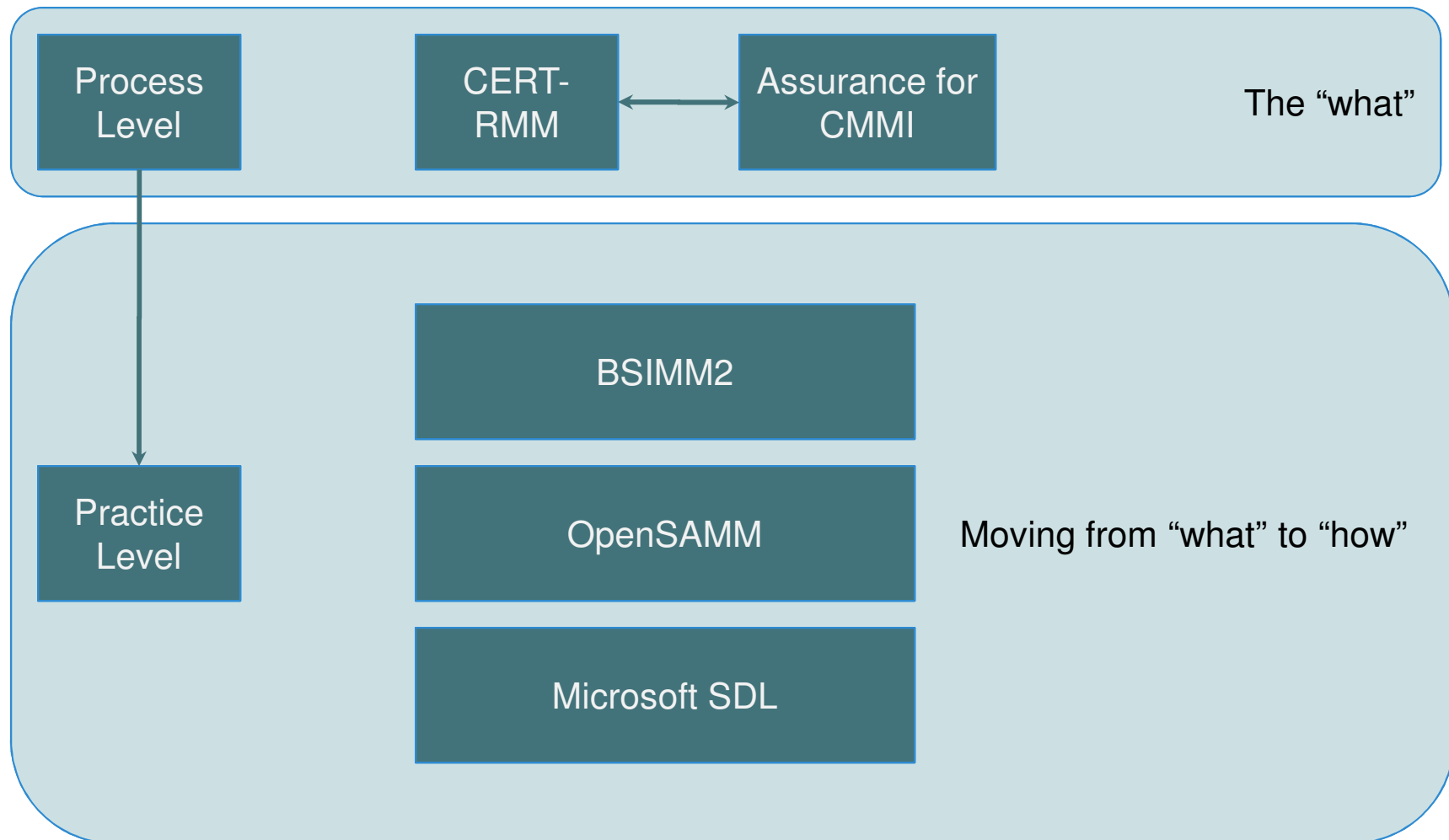
Engineering	
ADM	Asset Definition and Management
CTRL	Controls Management
RRD	Resilience Requirements Development
RRM	Resilience Requirements Management
RTSE	Resilient Technical Solution Engineering
SC	Service Continuity

Enterprise Management	
COMM	Communications
COMP	Compliance
EF	Enterprise Focus
FRM	Financial Resource Management
HRM	Human Resource Management
OTA	Organizational Training & Awareness
RISK	Risk Management

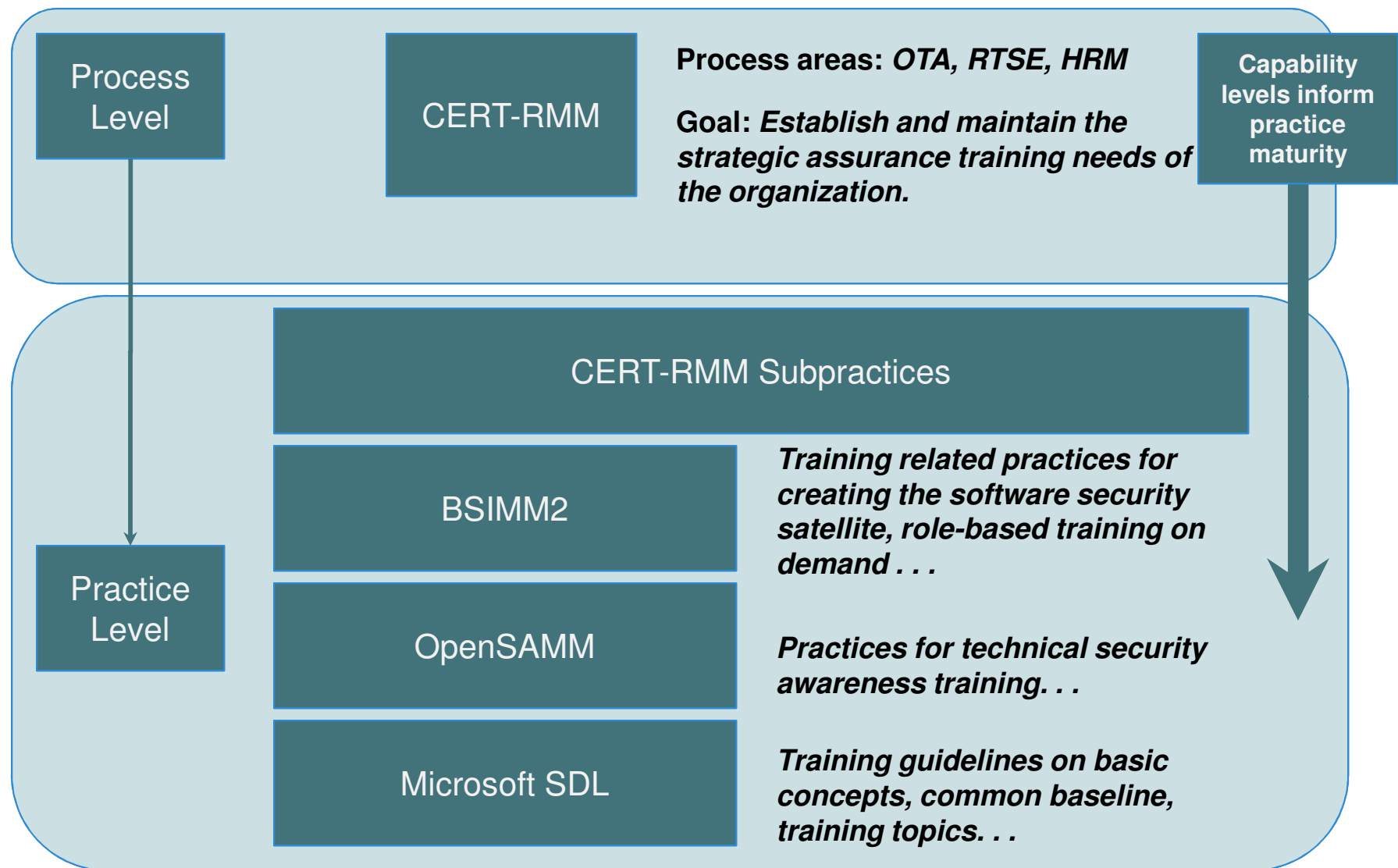
Operations Management	
AM	Access Management
EC	Environmental Control
EXD	External Dependencies Management
ID	Identity Management
IMC	Incident Management & Control
KIM	Knowledge & Information Management
PM	People Management
TM	Technology Management
VAR	Vulnerability Analysis & Resolution

Process Management	
MA	Measurement and Analysis
MON	Monitoring
OPD	Organizational Process Definition
OPF	Organizational Process Focus

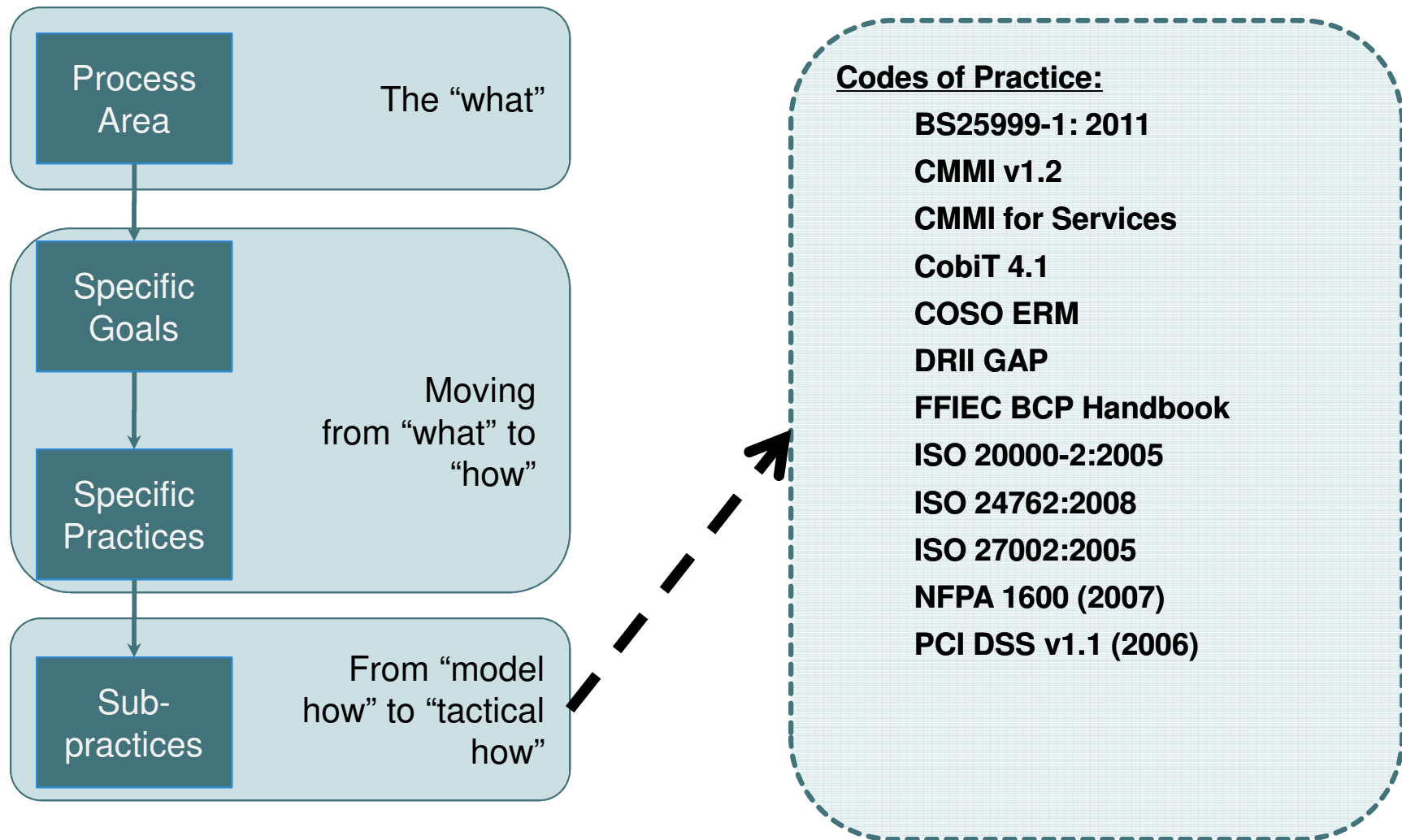
Framing process to practice



Example – Training and Awareness



CERT-RMM links to codes of practice



Resources

Training

Introduction to the CERT Resilience Management Model (3-day course)

- Public courses (Pittsburgh and DC)
- Private onsite courses

Appraiser and instructor training in development

CERT-RMM User Group Annual Series

- Quarterly 2-day workshops
- Focus on CERT-RMM implementation
- CERT-RMM Coach Certification option

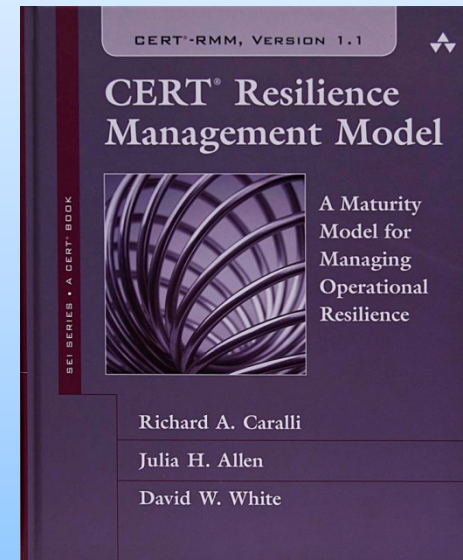
Website

www.cert.org/resilience

Book

Includes full model (v1.1) plus adoption guidance and perspectives of real-world use of the model

www.amazon.com/CERT-Resilience-Management-Model-RMM/dp/0321712439



Support

Engage CERT-RMM team to lead appraisals, provide implementation coaching, pilot CERT-RMM Compass, or deliver custom training

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