

Science to Solutions[®]

CMMI Service Implementation

Science Applications International Corporation.

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SAIC Enterprise & Infrastructure Group (ES&IG)

- ✓ Group represents 10,000 of 45,000 employees
- ✓ Clients include Federal, State, DoD, and commercial

SAIC ES&IG— Services Implementation

- ✓ Three Major programs – DHS, EPA, IRS
- ✓ One program was 100% Systems Engineering Technical Services – no development
- ✓ Two programs were mixture of Systems Engineering, Integration, Software Development and Services
- ✓ Note: All programs appraised at Capability Level 3 and higher in select PAs with Staged Equivalency Level 3

CMMI Service Benefits

- ✓ Formalized Service Product Delivery
- ✓ Increased Product Quality
- ✓ Increased predictability of
 - Schedule
 - Cost
 - Quality
 - Customer Satisfaction

Service Delivery Differentiators

✓ Technical Solution

- Select solution – **evaluate** alternatives
- Design the service
- Implement the design

✓ Product Integration

- **Prepare** for **integration** – sequencing, criteria
- **Establish** interface compatibility – lines of communications
- Assemble and deliver

SAIC Benefits

- ✓ Expands our process capability across multiple disciplines
 - Reduces overlap and contradictions
 - Establishes common terminology, components, and standardization

- ✓ Increases our competitiveness
 - Counters competitors moving to CMMI
 - Standardizes our process across more disciplines
 - Plays to our strengths
 - Risk management
 - Process maturity
 - Fixed-price project management

Q&A

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