



Agenda

- Informing Transformation
- The NCW Framework Initiative
- The NCW Framework
- Elements of the Force
- NCW Measures, Attributes, and Metrics
- Case Study: Air-to-Air Combat
- Summary and Next Steps

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Informing Transformation

- NCW concepts are the military embodiment of Information Age concepts/technologies
- Early insights emerging fundamental questions remain
 - Does NCW help make the force agile?
 - What is the best way to command and control a network-centric force?
 - How do we create a network-centric force?
 - How can we measure progress toward achieving a network-centric force?
- Requires a new theory and supporting body of knowledge
 - What experiments should we do?
 - What research is needed?
- Requires mechanism for development and application of theory by DoD and its allies
- Begins with a new conceptual framework and assessment methodology/tools

DoD transformation is, at its core, a military adaptation to the Information Age



DoD Priorities and Goals

- Priorities of the Office of Force Transformation in DoD
 - "Get the metrics right and applied enterprise wide"
- Desired Status in 5 Years Time
 - "Get the metrics right..."
 - Establish conceptual framework accompanied by mature theory and understanding of NCW
 - "...And applied enterprise wide"
 - Sufficient number of organizations throughout Government, academia, and industry with knowledge of the NCW Conceptual framework and the ability to apply it to solve real world problems



The NCW Framework Initiative

Key To Developing and Applying NCW Theory Across DoD Enterprise

Board of Directors





Nature of NCW Conceptual Framework

- Based on current tenets of NCW
 - Potential new sources of combat power
- Includes key concepts and their
 - Measures
 - Attributes
 - Metrics
 - Relationships
- Provides basis for quantitative exploration/assessment
 - NCW hypotheses
 - Investment strategies
 - Other DOTML-PF related issues



NCW Framework Evolution

Tenets of NCW (DoD Report to Congress on Network Centric Warfare):

- A robustly networked force improves information sharing
- Information sharing and collaboration enhances the quality of information and shared situational awareness
- Shared situational awareness enables collaboration and selfsynchronization, and enhances sustainability and speed of command
- These in turn dramatically increase mission effectiveness



P 36, Network Centric Warfare: Developing and Leveraging Information Superiority. CCRP. 1999







NCW Traverses Four Key Domains

Physical Domain

where strike, protect, and maneuver take place across different environments

Information Domain

where information is created, manipulated and shared

Cognitive Domain

where perceptions, awareness, beliefs, and values reside and where, as a result of sensemaking, decisions are made

Social Domain

where force entities interact

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Force

Key Elements: Nodes and Networks







NCW Conceptual Framework: Summary of Attributes (1)





Degree of Networking: Network

The extent to which force entities are interconnected

Attribute	Definition			
Reach	The degree to which force entities can connect and communicate			
Quality of Service	Ability of network to provide a variety of communications and storage services			
Network Assurance	Extent to which network provides services that facilitate the assurance of information in the areas of privacy, availability, integrity, authenticity, and nonrepudiation			
Network Agility	Degree to which network can maintain quality of service in response to environmental changes (incorporates robustness, responsiveness, flexibility, innovativeness and adaptation)			



Degree of Networking: Network

The extent to which force entities are interconnected

Attribute	Metrics
Reach	Percent of nodes that can communicate in desired access modes, information formats, and applications
Quality of Service	Vector of performance metrics, including average bandwidth provided (available and bottleneck), packet delay, delay jitter, and data loss
Network Assurance	Categorical rating from "highly secure" to "not secure" (estimated from assessment of network's installed security software, hardware, and usage policies)
Network Agility	See next slide



Degree of Networking: Network Agility

Attribute	Metrics			
Robustness	Number of differing conditions/environments over which network is capable of operating at a given level of effectiveness (baseline level determined by SME, simulation, analysis, empirical analysis, etc.)			
	Effectiveness of network across varying levels of attack/degradation (baseline level determined by SME, simulation, analysis, empirical analysis, etc.)			
	Number of tasks/missions which the network is capable of operating at a given level of effectiveness (baseline level determined by SME, simulation, analysis, empirical analysis, etc.)			
Responsiveness	The timeliness of the response to an environmental change (baseline level determined by SME, simulation, analysis, empirical analysis, etc.)			
Flexibility	Number of options for responding to an environmental change Compatibility of different responses (0=not compatible, 1=fully compatible; determined by SME, simulation, analysis, empirical analysis, etc.)			
Innovativeness	Number of novel responses developed and implemented (baseline determined by SME, simulation, analysis, empirical analysis, etc.)			
Adaptiveness	Number and timeliness of changes to network structure and processes (baseline determined by SME, simulation, analysis, empirical analysis, etc.)			



NCW Conceptual Framework: Summary of Attributes (2)





Quality of Interactions: Dimensions and Attributes

The focus of interaction: share information, develop and share awareness, develop and share understandings, make decisions





Quality of Interactions Top Level Attributes

Attribute	Definition				
Depth	Measures that describe the nature of the substance of interactions				
Quantity	The quantity of information, awareness, understandings, and/or decisions that are the focus of interactions				
Quality	The quality of information, awareness, understandings, and/or decisions that are the focus of the interactions				
Breadth	Measures that describe the force entities that interact				
Reach	The number of members that participate in the interactions				
Selectivity	The ability to reach a selected sub-set				
Intensity	Measures that describe the pace and completeness of interactions				
Continuity	The persistence of the exchange among members (continuous to episodic)				
Synchronicity	Type of interaction: synchronous or asynchronous in time and space				
Mode	Degree to which all senses are involved (ranges from face to face with data + voice to voice or data only)				
Latency	The time lag of interactions				
Agility	Robustness, Flexibility, Responsiveness, Innovativeness, and Adaptability				
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Degree of Shared Sensemaking

- Shared Awareness- Those aspects of individual views of the battle space that are shared across two or more force entities/organizational members
- Shared Understanding- Those recognitions, including patterns, cause and effect relationships, dynamic futures, and opportunities and risks, that are shared across two or more force entities/organizational members



Degree of Shared Sensemaking: Shared Awareness

Attribute	Definition			
Objective Measures	Measures quality in reference to criteria that are independent of the situation			
Extent	Proportion of awareness in common across force entities, within and across communities of interest (CoI)Proportion of force entities that share a given awareness			
Correctness	Extent to which shared awareness is consistent with ground truth			
Consistency	Extent to which shared awareness is consistent within and across CoI			
Currency	Time lag of shared awareness			
Precision	Level of granularity of shared awareness			
Quality	Measures quality in reference to criteria that are determined by the situation			
Completeness	Extent to which relevant shared awareness is obtained			
Accuracy	Appropriateness of precision of shared awareness for a particular use			
Relevance	Proportion of shared awareness obtained that is related to task at hand			
Timeliness	Extent to which currency of shared awareness is suitable to its use			
Uncertainty	Subjective assessment of confidence in shared awareness			



NCW Conceptual Framework: Summary of Attributes (3)

Quality of Ind	ividual Sensemaking	: Awareness	Quality of Interactions	Degree of Sha	red Sensemaking: Sh	ared Awareness
~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~		Fitness for Use			Objective Measures	
Objective Measur	res	Completeness	Quantity Quality		Extent	
Correctness		Accuracy	Reach Selectivity	Correctness	Quanty	Completeness
Consistency		Relevance	Intensity	Consistency		Accuracy
Currency		Timeliness	Continuity Latency	Currency		Timeliness
Precision		Uncertainty	Synchronicity Mode	Precision		Uncertainty
Quality of Ind	ividual Sensemaking	: Understanding Fitness for Use	Robustness Flexible   Response   Innovative   Adaptability	Degree of Sharee	d Sensemaking: Shar Objective Measures Extent	ed Understanding
Correctness		Completeness	Individual Characteristics	Correctness	Quality	Completeness
Consistency		Accuracy	Risk Prop Competence	Consistency		Accuracy
Consistency		Relevance	Org. Ident Confidence	Currency		Timelines
Currency		Timeliness		Precision		limeliness
Precision		Uncertainty	Diganizational Competence			Uncertainty
Q	Quality of Individual Fitness for Use	Decisions	Trust Confidence   Size Hardness	Quality	y <b>of Collaborative De</b> Fitness for Use	cisions
Objective Measures		Agility	Diversity Permanence	Extent	Appropriateness	Agılıty
Consistency	Completeness	Robustness	Autonomy Structure	Extent	Completeness	Robustness
Currency	Accuracy	Flexibility	Interdepend	Consistency	Accuracy	Flexibility
Precision	Relevance	Responsiveness		Currency	Relevance	Responsiveness
	Timeliness	Innovativeness	Behavior	Precision	Timeliness	Innovativeness
	Uncertainty		Synchronization		Uncertainty	milovativeness
Mode of D. M.	Risk Propensity	Adaptability	Engage T vs. T	Mode of D. M.	Risk Propensity	Adaptability
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#### ^{OFT} ASDC3I Quality of Collaborative Decisions I

Attribute	Definition			
Objective Measures	Measures quality in reference to criteria that are independent of the situation			
Extent	Proportion of force entities that reach a collaborative decision			
Consistency	Extent to which decisions are in agreement across force entities, within and across CoI			
Currency	Time lag of decisions			
Precision	Level of granularity of decisions			
Fitness for Use Measures	Measures quality in reference to criteria that are determined by the situation			
Appropriateness	Extent to which decisions are consistent with existing shared understanding, command intent and shared team values			
Completeness	Extent to which relevant decisions encompass the necessary: •Depth: range of actions and contingencies included •Breadth: range of force elements included •Time: range of time horizons included			
Accuracy	Appropriateness of precision of decisions for a particular use			
Relevance	Proportion decisions that are important to the accomplishment of the task at hand			
Timeliness	Extent to which currency of decision making is suitable to its use			
Uncertainty	y Inter-subjective assessment of confidence in decisions			
Risk Propensity	Extent of risk aversion			
Mode of Decision Making	Type of collaborative decision making structure utilized (authoritative decision making, consensus building, majority rule, etc.)			



# Quality of Collaborative Decisions II

Attribute	Definition
Agility	
Robustness	Degree to which collaborative decision is dominant across a range of situations and degradation conditions
Flexibility	Degree to which collaborative decision allows force entities to maintain flexibility (i.e., incorporates multiple ways of succeeding)
Responsiveness	Degree to which collaborative decision is relevant and timely
Innovativeness	Degree to which collaborative decision reflects novel ways to perform known tasks and/or develops new ways of doing novel tasks
Adaptability	Degree to which collaborative decision facilitates force entities' ability to alter the decision, decision making participants and/or decision making process and implement appropriate modifications

OFT ASDC3I

## NCW Conceptual Framework: Summary of Attributes (4)

(	Quality of Individual Deci Fitness for Lise				Qu	ality of Collaborative I	Decisions
Objective Measures	Appropriateness	Agility			Objective Measures	Appropriateness	Agility
	Completeness	Robustness			Extent	Completeness	Robustness
Consistency	Accuracy	Flexibility	Qua	lity	Consistency	Accuracy	Flexibility
Currency	Relevance	Desmonsiveness	or inter	actions	Currency	Relevance	Desmonsitioness
Precision	Timeliness	Responsiveness			Precision	Timeliness	Responsiveness
	Uncertainty	Innovativeness				Uncertainty	Innovativeness
Mode of D. M	Risk Propensity	Adaptability			Mode of D. M	Risk Propensity	Adaptability
	Synct	Degree o	of Actions/ Ent	tities Synchron	ized Synchronized Enti	ities	
		Ор	erating Env	ironments			
			gree of Effecti	veness/ Agility			
A	chievement of Objectives	Agility		Tim	eliness	Efficiency	
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# Degree of Decisions and Actions Synchronized

#### **Degree of Decisions / Plans Synchronized**

• **Synchronized Decisions/Plans:** Proportion of decisions/plans that are conflicted, de-conflicted or synergistic

#### **Degree of Actions / Entities Synchronized**

- **Synchronized Actions:** Proportion of actions that are conflicted, de-conflicted or synergistic
- **Synchronized Entities:** Proportion of force entities whose positions are conflicted, de-conflicted, or synergistic



# Degree of Effectiveness / Agility

Attribute	Definition		
Achievement of Objectives	Degree to which Military/Strategic/ Political/ Social/ Economic/ Diplomatic objectives were achieved		
Agility	The degree to which force entities were robust, flexible, responsive, innovative, and adaptable		
Time	Time required to achieve objective		
Efficiency	Total cost of achieving objective		





# Some Issues (1)

- Social Domain
  - Is this really a domain? If so, what is its relationship to the cognitive domain?
- Survivability
  - Are vulnerability and potential degradation of networked forces adequately accounted for in the framework?
- Synchronization
  - Should this measure explicitly account for asynchronization?
- Coherence
  - Should this be a separate measure? If so, how does it relate to synchronization?
- Force Cohesion
  - Is this an important indicator of mission success? How does it relate to degree of interaction?



# Some Issues (2)

- Quality of Interactions
  - Are some of the attributes exogenous variables?
- Integration
  - Should this be an explicit measure?
  - How does it relate to degree of interaction?
- Agility
  - Is this measure adequately represented in the framework?
  - Should it be more systemic?
- Mission Capability Packages
  - Should the relationship between exogenous variables and DOTML-PF be more explicit?
- Operating Environment
  - Is its relationship to other measures proper?
  - What are the appropriate attributes?



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## The JTIDS Operational Special Project Results from 12,000 sorties in Air-to-Air Combat

#### Conditions

- -AWACS with fighter aircraft
- -Range from 2 on 4 aircraft up to 8 on 16 aircraft missions
- -Day and night engagements
- -Voice only vs. voice + Link 16

#### •Results (Kill Ratio, X:1)

	Voice Only	Voice + Link 16
Day	3.10	8.11
Night	3.62	9.40



Blue13, 14







## ¹ Influence of the Force on Quality of Organic Information










#### OFT ASDC31 Comparing MCPs Using Summary Metrics Quality of Organic Information





Overall average over information quality dimensions and package members EBR



#### Comparing MCPs Using Summary Metrics Synchronization and Effectiveness





Overall average over information quality dimensions and package members EBR



#### Quality of Sensemaking & Decisions Relative Speed and Competitive Advantage

#### Hypotheses:

- Information sharing via Voice + Link 16 leads to less time necessary to gather critical information, which results in more time available for flight lead to develop sensemaking and make decisions
- Information sharing via Voice + Link 16 leads to less time necessary for wingman to gather and monitor critical information, which results in opportunities for wingman to spend time sensemaking and making decisions

#### B11 (Flight lead)



#### OFT ASDC31 Degree of Synchronization and Effectiveness Reported Tactical Improvements Enabled by Voice + Link 16

- Voice + Link 16 allows greatly increased information sharing, leading to nearlycomprehensive awareness and understanding of air-to-air battlespace
- Greater understanding allows for use of four types of "high-awareness" tactics that lead to major increases in combat effectiveness





#### Areas that Require Additional Attention for Air-to-Air Case Study

- Data describing cognitive and social behavior
  - Quality of interactions
  - Sensemaking / Decision making
- Impact of non-material changes in DOTML-PF
  - C2 concept (e.g., role of AWACs)
  - Changes in tactics, techniques and procedures
- Impact of changes in force mix
  - A/C, sensor and weapon type
- Effects of scaling number of A/C
  - Impact on net performance
  - Impact on mission effectiveness
- Accounting for dynamics over time



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#### "Getting NCW Theory and Metrics Right..."

- Continue to refine and evolve the framework
- Complete Air-to-Air case study
  - Obtain additional data and address remaining measures
- Disseminate framework and obtain additional peer review

#### "...And Applied Enterprise-Wide"

- Engage potential users of framework to establish new opportunities for application
- Develop methodologies for applying framework in support of transformation
- Conduct broad range of case studies with key partners

Establish Board of Directors to shape priorities and ensure quality



# Closing Thoughts

- We are making progress in developing/applying the framework
  - Well into definition of second generation framework
  - However, significant issues remain
- There is growing interest in applying the framework
  - Wide range of potential applications
  - Numerous opportunities for collaboration
- Important to keep up momentum
  - Refine/extend framework
  - Identify and enable key applications
- Broad community-wide participation is critical



#### Computing Quantity of Posted Info: Track Info over Voice Only





#### Computing Quantity of Posted Info: Track Info over Link 16





#### Computing Quantity of Posted Info: Detailed Function for Posted Info



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FRK



RAND 8/3/2004 Slide 50 FRK



RAND 8/3/2004 Slide 51



#### Computing Correctness for Individual Information: Voice Only





#### Computing Correctness for Individual Information: Link 16



![](_page_53_Picture_0.jpeg)

#### Computing Correctness for Individual Information: Detailed Function

![](_page_53_Figure_2.jpeg)

![](_page_53_Picture_4.jpeg)

![](_page_54_Picture_0.jpeg)

#### Computing Correctness for Individual Information: Detailed Function, Voice Only

![](_page_54_Figure_2.jpeg)

![](_page_55_Picture_0.jpeg)

#### Computing Correctness for Individual Information: Detailed Function, Link 16

![](_page_55_Figure_2.jpeg)

![](_page_56_Picture_0.jpeg)

#### OFT ASDC31 Computing Extent of Shared Information: Detailed Function

![](_page_56_Figure_2.jpeg)

![](_page_57_Picture_0.jpeg)

# Quality of Individual Sensemaking and Decision Making: Timeliness (Qualitative)

![](_page_57_Figure_2.jpeg)

![](_page_58_Picture_0.jpeg)

#### Quality of Individual Sensemaking and Decision Making: Timeliness Voice Only (Qualitative)

![](_page_58_Figure_2.jpeg)

![](_page_59_Picture_0.jpeg)

#### Quality of Individual Sensemaking and Decision Making: Timeliness Link 16 (Qualitative)

![](_page_59_Figure_2.jpeg)

![](_page_60_Picture_0.jpeg)

#### **DEFINITIONS OF ATTRIBUTES**

![](_page_61_Picture_0.jpeg)

# Quality of Organic Information

Information gathered by individual sensors that is not shared and is unavailable to the network

Attribute	Definition	Attribute Summary (Click Here)	<b>Metrics</b> (Click Here)
Objective Measures	Measures quality in reference to criteria that are independent of the situation		
Correctness	Extent to which information is consistent with ground truth		
Consistency	Extent to which information is consistent with prior information		
Currency	Age of information		
Precision	Level of measurement detail of information item		
la			
Fitness for Use Measures	Measures quality in reference to criteria that are determined by the situation		
Completeness	Extent to which information relevant to ground truth is collected		
Accuracy	Appropriateness of precision of information for a particular use		
		innunon for a particul	ar use
Relevance	Proportion of information collected	that is related to task	ar use
Relevance	Proportion of information collected Extent to which currency of informa	that is related to task and that is suitable to its u	at hand use

![](_page_62_Picture_0.jpeg)

### Degree of Information "Share-ability"

The degree to which information could be shared among force entities

Attribute	Definition	Attribute Summary (Click Here)	<b>Metrics</b> (Click Here)
Quantity of Posted Information	Extent to which collected information	on is posted	
Quantity of Retrievable Information	<ul> <li>Proportion of nodes that can retrieve by the following:</li> <li>Awareness of Information: Degree to what advertised to force member</li> <li>Access to Information: Degree to which</li> <li>Meta-data of Information: Degree to what and how it may be used (facilitates index)</li> </ul>	e various sets of inform hich the existence of the independent of the independent of the information is which information has labeling and searching)	mation. Determined nformation is controlled ls describing what it is
Ease of Use	Degree to which presentation of info	ormation facilitates de	esired use

![](_page_63_Picture_0.jpeg)

## Quality of Individual Information

Information gathered by individuals from the network and organic sources

Attribute	Definition	Attribute Summary (Click Here)	<b>Metrics</b> (Click Here)
Objective Measures	Measures quality in reference to criteria that are independent of the situation		
Correctness	Extent to which information is consistent with ground truth		
Consistency	Extent to which information is internally consistent with prior information/ awareness / understanding		
Currency	Age of information		
Precision	Level of measurement detail of information item		
30			
Fitness for Use Measures	Measures quality in reference to criteria that are determined by the situation		
Completeness	Extent to which information relevant to ground truth is obtained		
Accuracy	Appropriateness of precision of information for a particular use		
Relevance	Proportion of information retrieved that is related to task at hand		
Timeliness	Extent to which currency of information is suitable to its use		
RAND 8/3/2004 Slide 64			LDK

![](_page_64_Picture_0.jpeg)

#### Quality of Individual Sensemaking

- Awareness- An individual's holistic view of the battlespace that includes mission constraints, environment, time space relationships, the capabilities and intentions of red, blue, and neutral forces and an assessment of the associated uncertainties
- Understanding- An individual's recognition of patterns, cause and effect relationships, dynamic futures, and opportunities and risks

![](_page_65_Picture_0.jpeg)

#### OFT ASDC3I Quality of Individual Sensemaking: Awareness

Attribute	Definition	Attribute Summary (Click Here)	<b>Metrics</b> (Click Here)
Objective Measures	Measures quality in reference to criteria that are independent of the situation		
Correctness	Extent to which awareness is consistent with ground truth		
Consistency	Extent to which awareness is internally consistent with prior awareness		
Currency	Time lag of awareness		
Precision	Level of granularity of awareness		
ha			
Fitness for Use Measures	Measures quality in reference to criteria that are determined by the situation		
Completeness	Extent to which relevant awareness is obtained		
Accuracy	Appropriateness of precision of awareness for a particular use		
Relevance	Proportion of awareness obtained that is related to task at hand		
Timeliness	Extent to which currency of awareness is suitable to its use		
Uncertainty	Subjective assessment of confidence in awareness		

![](_page_66_Picture_0.jpeg)

#### Quality of Individual Sensemaking: Understanding

Attribute	Definition	Attribute Summary (Click Here)	<b>Metrics</b> (Click Here)
Objective Measures	Measures quality in reference to criteria that are independent of the situation		
Correctness	Extent to which understanding is consistent with ground truth		
Consistency	Extent to which understanding is internally consistent with prior understanding		
Currency	Time lag of understanding		
Precision	Level of granularity of understanding		
Fitness for Use Measures	Measures quality in reference to criteria that are determined by the situation		
Completeness	Extent to which relevant understanding is obtained		
Accuracy	Appropriateness of precision of understanding for a particular use		
Relevance	Proportion of understanding obtained by force member that is related to task at hand		
Timeliness	Extent to which currency of understanding is suitable to its use		
Uncertainty	Subjective assessment of confidence in understanding		

![](_page_67_Picture_0.jpeg)

# Quality of Individual Decisions I

The extent to which an individual's decisions build upon awareness and understanding

Attribute	Definition	Attribute Summary
Objective Measures	Measures quality in reference to criteria that are independent of the situation	
Consistency	Extent to which decisions are internally consistent with prior understanding	and decisions
Currency	Time lag of decisions	
Precision	Level of granularity of decisions	
Fitness for Use Measures	Measures quality in reference to criteria that are determined by the situation	
Appropriateness	Extent to which decisions are consistent with existing understanding, comm	and intent and values
Completeness	Extent to which relevant decisions encompass the necessary:	
	•Depth: range of actions and contingencies included	
	•Breadth: range of force elements included	
	• I ime: range of time horizons included	
Accuracy	Appropriateness of precision of decisions for a particular use	
Relevance	Proportion of decisions that are significant to task at hand	
Timeliness	Extent to which currency of decision making is suitable to its use	
Uncertainty	Subjective assessment of confidence in decisions	
Risk Propensity	Extent of risk aversion	
Mode of Decision Making	Type of decision making process utilized (naturalistic, dominated, min-max	, expected utility)
<b>RAND</b> 8/3/2004	4 Slide 68	EBR

![](_page_68_Picture_0.jpeg)

#### Quality of Individual Decisions II

Attribute	Definition	Attribute Summary (Click Here)
Agility		
Robustness	Degree to which decision is dominant across a range of situations conditions	and degradation
Flexibility	Degree to which decision allows force entities to maintain flexibil multiple ways of succeeding)	lity (i.e., incorporates
Responsiveness	Degree to which decision is relevant and timely	
Innovativeness	Degree to which decision reflects novel ways to perform known tasks and/or develops new ways of doing novel tasks	
Adaptability	Degree to which decision facilitates force entities' ability to alter making participants and/or decision making process and impleme modifications	the decision, decision nt appropriate

![](_page_69_Picture_0.jpeg)

#### Quality of Interactions: Definitions and Explanations

- Interactions involve force entities actively sharing information, and developing awareness, understanding and/or making decisions (developing plans) in a collaborative fashion while working together toward a common purpose
- The focus of interactions: information sharing, developing and sharing awareness, developing and sharing understandings, making decisions
- Attributes of interactions
  - Depth, breadth, intensity, agility
- Contributing attributes
  - Individual Characteristics: risk propensity, competence, trust, organizational identification, confidence
  - Organizational Characteristics: risk propensity, competence, trust, confidence, size, hardness, diversity, permanence, autonomy, structure, interdependence
  - Organizational & Individual Behaviors: cooperation, efficiency synchronization, engagement, team vs. task balance

![](_page_70_Picture_0.jpeg)

#### ASDC31 Quality of Interactions Contributing Attributes: Individual Characteristics

Attributes	Definitions	Attribute Summary (Click Here)
Risk Propensity	Extent of risk aversion	
Competence	Level of knowledge, skills, abilities, and attitudes (KSAAs)	
Trust	Extent to which individual is willing to rely on other members	
Organizational Identification	Extent to which individual's identities align with organizational identities	
Confidence	Degree of individual's expectation that other members are reliable	

# OFT<br/>ASDC3IQuality of InteractionsContributing Attributes: Organizational Characteristics

Attributes	Definitions	Attribute Summary (Click Here)
Risk Propensity	Extent of risk aversion	
Competence	Distribution of members knowledge, skills, abilities and attit	tudes (KSAAs)
Trust	Extent to which members are willing to rely on one another	
Confidence	Extent to which members have expectations of the reliability	of the organization
Size	Number of team members involved	
Hardness	Degree to which team members have interacted in the past o	on the same task
Diversity	Degree to which team members are heterogeneous or homogeneous across exogenous variables: experience, age, gender, etc.	
Permanence	Expected duration of organization	
Autonomy	Extent to which organization is externally or self directed	
Structure	<ul> <li>Distribution of peer and authority relationships</li> <li>Layers of authority</li> <li>Functional Differentiation</li> <li>Connectedness within and across layers</li> <li>Directness of connections</li> </ul>	
Interdependence	Extent to which members depend on one another for resourcetc.)	es (materials, KSAAs,
<b>AND</b> 8/3/200	04 Slide 72	EBR


### Quality of Interactions Contributing Attributes: Organizational and Individual Behaviors

Attributes	Definitions	Attribute Summary (Click Here)
Cooperation	Extent to which member(s) are willing and able to work together	
Efficiency	Extent to which members utilize one another's resources so as to minimize costs and maximize benefits	
Synchronization	Extent to which organization is conflicted, deconflicted, or synergistic	
Engagement	Extent to which all members actively and continuously pa	rticipate
Team vs. Task Balance	Extent to which efforts are directed to organizational issues vs. relating to the objective	



# Degree of Shared Information

Attribute	Definition	Attribute Summary (Click Here)
Objective Measures	Measures quality in reference to criteria that are independent of the	ne situation
Extent	Proportion of information in common across force entities, within and across communities of interest (CoI)	
	Proportion of force entities that share information item	
Correctness	Extent to which shared information is consistent with ground truth	h
Consistency	Extent to which shared information is consistent within and acros	s CoI
Currency	Age of shared information	
Precision	Precision Level of measurement detail of shared information item	
Quality	Measures quality in reference to criteria that are determined by th	e situation
Completeness	Extent to which shared information relevant to ground truth is obt	ained
Accuracy	Appropriateness of precision of shared information for a particula	r use
Relevance	Proportion of shared information retrieved that is related to task a	t hand
Timeliness	Extent to which currency of shared information is suitable to its u	se



### Degree of Shared Sensemaking: Shared Understanding

Attribute	Definition	Attribute Summary (Click Here)
Objective Measures	Measures quality in reference to criteria that are independ	lent of the situation
Extent	Proportion of understanding in common across force entities, within and across communities of interest (CoI) Proportion of force entities that share a given understanding	
Correctness	Extent to which shared understanding is consistent with ground tr	uth
Consistency	Extent to which shared understanding is consistent within and acro	oss CoI
Currency	Time lag of shared understanding	
Precision	Level of granularity of shared understanding	
Quality	Measures quality in reference to criteria that are determin	ed by the situation
Completeness	Extent to which relevant shared understanding is obtained	
Accuracy	Appropriateness of precision of shared understanding for a particu	ılar use
Relevance	Proportion of shared understanding that is related to task at hand	
Timeliness	Extent to which currency of shared understanding is suitable to its	suse
Uncertainty	Subjective assessment of confidence in shared understanding	



## **DEFINITION OF METRICS**





# Quality of Organic Information

Information gathered by individual sensors that is not shared and is unavailable to the network

Attribute	Metrics	Attribute Summary (Click Here)	<b>Definitions</b> (Click Here)
Objective Measures	Measures quality in reference to criteria that are independent of the situation		
Correctness	Correspondence with ground truth-correlation coefficient (0= no correspondence with ground truth, 1= full correspondence with ground truth). Data matrix comprised of relevant information items estimates (for instance: detection, ID, velocity, location, heading, etc.)		
Consistency	Degree of 'deviation' from previous	information	
Currency	Age of information		
Precision	Level of measurement detail of information item		
Fitness for Use Measures	Measures quality in reference to situation	criteria that are deter	mined by the
Completeness	Percentage of ground truth relevant a	and needed information c	ollected
Accuracy	Degree to which precision matches w matching between precision level new	vhat is needed (0=no ma eded and available)	tch, 10=high degree of
Relevance	Proportion of information collected t	hat is related to task at ha	and
Timeliness RAND 8/3/2004 Sli	Degree to which currency matches w matching between currency level needed 77	what is needed (0=no mate eded and available)	ch, 10=high degree of <b>EBR</b>



### ^{OFT} ASDC31 Degree of Information "Share-ability"

The degree to which information could be shared among force entities

Attribute	Metrics	Attribute Summary (Click Here)	<b>Definitions</b> (Click Here)
Quantity of Posted Information	Percent of collected information pos	sted	
Quantity of Retrievable Information	Percentage of nodes that can retriev	e various sets of infor	mation.
Ease of Use	Degree to which information is easy 10=high degree of ease of use)	v to use (0=low degree	e of ease of use,



# Quality of Individual Information

Information gathered by individuals from the network and organic sources

Attribute	Metrics	Attribute Summary (Click Here)	<b>Definitions</b> (Click Here)
Objective Measures	Measures quality in reference to criteria that are independent of the situation		
Correctness	Correspondence with ground truth-correlation coefficient (0= no correspondence with ground truth, 1= full correspondence with ground truth). Data matrix comprised of relevant information items estimates (for instance: detection, ID, velocity, location, etc.)		
Consistency	Degree of 'deviation' from previous information		
Currency	Age of information		
Precision	Level of measurement detail of information item		
Fitness for Use Measures	Measures quality in reference to criteria t	hat are determined by the	e situation
Completeness	Percentage of ground truth relevant and n	eeded information	
Accuracy	Degree to which precision matches what matching between precision)	is needed (0=no match, 1	0=high degree of
Relevance	Proportion of information that is related to task at hand		
Timeliness	Degree to which currency matches what is needed (0=no match, 10=high degree of matching between currency level needed and available)		



### ^{OFT} ASDC3I Quality of Individual Sensemaking: Awareness

Attribute	Metrics	Attribute Summary (Click Here)	<b>Definitions</b> (Click Here)
Objective Measures	Measures quality in reference to criteria that are independent of the situation		
Correctness	Correspondence with ground truth-correlation coefficient (0= no convergence, 1=full convergence between individual's awareness and ground truth)		
Consistency	Degree of 'deviation' from awareness gained from previous time period		
Currency	Time lag of awareness		
Precision	Level of granularity of awareness		
Fitness for Use Measures	Measures quality in reference to criteria that are determined by the situation		
Completeness	Percentage of ground truth picture included in awareness		
Accuracy	Degree to which precision matches what is needed (0=no match, 10=high degree of matching between precision level needed and available)		
Relevance	Proportion of awareness that is related to task at hand		
Timeliness	Degree to which currency matches what is needed (0=no match, 10=high degree of matching between currency level needed and available)		
Uncertainty	Confidence level (0% =uncertain, 100%= certain) or confidence interval (95%, 90%, etc.) of awareness		



### Quality of Individual Sensemaking: Understanding

Attribute	Metrics	Attribute Summary (Click Here)	<b>Definitions</b> (Click Here)
Objective Measures	Measures quality in reference to criteria that are independent of the situation		
Correctness	Correspondence with ground truth-correlation coefficient (0= no convergence, 1=full convergence between individual's understanding and ground truth)		
Consistency	Degree of 'deviation' from understanding gained from previous time period		
Currency	Time lag of understanding		
Precision	Level of granularity of understanding		
Fitness for Use Measures	Measures quality in reference to criteria that are determined by the situation		
Completeness	Percentage of ground truth picture included in understanding		
Accuracy	Degree to which precision matches what is needed (0=no match, 10=high degree of matching between precision level needed and available)		
Relevance	Proportion of understanding that is related to task at hand		
Timeliness	Degree to which currency matches what is needed (0=no match, 10=high degree of matching between currency level needed and available)		
Uncertainty	Confidence level (0% =uncertain, 100%= certain) or confidence interval (95%, 90%, etc.) of awareness		



### **The NCW Framework Initiative**

Key To Developing and Applying NCW Theory Across DoD Enterprise

### **Board of Directors**





### Status of Framework Development

- "Getting NCW Theory and Metrics Right..."
  - Where we are
    - Second generation framework
      - Being evolved through peer review
    - Initial case study in progress (Air-to-Air combat)
  - Where we are going
    - Additional peer review
    - Continual revision

### • "...And Applied Enterprise-Wide"

- Where we are
  - Establishing collaborative partnerships
- Where we are going
  - Dissemination and education
    - Symposium, workshop, web, brochure, tutorials
  - Additional case studies
    - Sponsored, supported, encouraged



## ASDC3I Application of the NCW Framework to Air-to-Air Combat

### • Objectives

- Gain insight into how NCW is a new source of power in Air-to-Air combat
- Illuminate contribution of enabling capabilities in the NCW value chain
- Identify areas where data is needed
- Assess utility of framework and identify needed improvements
- Approach
  - Start with data from the JTIDS Operational Special Project
  - Apply NCW Framework to instantiate influence model
  - Capitalize on additional data and impute missing data
  - Identify sources of improved combat power



## Numerical Metrics for Case Study Calculated with Analytica









## Influence of Networking on Information "Share-ability"







### Quantity of Retrieved Information Percent of Organic Information Retrieved





# O A

# ^{OFT} ASDC31 Influence of Organic Info Quality and Degree of Info Sharing on Quality of Individual Information



RAND



### Quality of Individual Information: Correctness





### Quality of Individual Information: Voice Only vs. Link 16





RAND

* Voice + Link 16

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### Comparing MCPs Using Summary Metrics Quality of Individual Information



Overall average over information quality dimensions and package members EBR

### Influence of Information "Share-ability" and Nature and Quality of Interactions on Degree of Shared Information

OFT



### OFT ASDC3 **Computing Extent of Shared Information**



RAND



### Degree of Shared Information: **Extent of Shared Track Information**

All blue AC have the same shared information in this example (all listen to the same voice channel or receive the same Link 16 *broadcasts*)



0.25 0- $\overline{Q}_1^T \overline{Q}_2^T \overline{Q}_3^T \overline{Q}_3^T Q_4^T$  $Q_1^T Q_2^T Q_3^T Q_4^T$  $Q_{3}$  Correctness: Location Q₄ Correctness: Velocity

R

orrectness ID

 $0^{\perp}$ 

 $Q_1$  Completeness: Detection

RAND



#### ^{OFT} ASDC3I Influence of Information "Share-ability" and Nature and Quality of Interactions on Individual Awareness, Understanding, and Decisions: Timeliness Degree of Information "Share-ability"





# Quality of Individual Sensemaking and Decision Making: Timeliness







Overall average over information quality dimensions and package members EBR



### ^{ASDC31} Influence of Individual and Collaborative Decisions on Synchronization and Effectiveness / Agility





### Major Products



NCW Conceptual Framework

### Air-to-Air Case Study



EBR



## Accomplishments

### "Getting NCW Theory and Metrics Right..."

- Extension and refinement of framework
  - Sensemaking
  - Social domain
  - Quantitative metrics
  - Operational application

### "...And Applied Enterprise-Wide"

- Initial application of framework
  - Ongoing partnerships with allies (UK, Australia, Canada)
  - Joint Force C2 concept (JCS)
  - DPG Study 9: Alternative Interoperability Strategies (JCS/J8 led)
  - Multinational LOE (JFCOM/J7, J9 led)
  - Transformation of GCCS (DISA)



### Degree of Networking: Net Ready Nodes

Nodes that are capable of sharing information and collaborating with others

Attribute	Definition
Capacity	Ability of the node to exchange and use data (incorporates data exchange rate, CPU, memory, disk storage, etc.)
Connectivity	Number and types of access modes supported
Posting and Retrieving Capability Support	Degree to which node has the ability to post and retrieve information in desired formats and places
Collaboration Support	Number and types of collaboration applications supported
Node Assurance	Extent to which node supports services that facilitate the assurance of information in the areas of privacy, availability, integrity, authenticity, and nonrepudiation



### Degree of Networking: Net Ready Nodes

Nodes that are capable of sharing information and collaborating with others

Attribute	Metrics
Capacity	Largest bandwidth the node can access (56K bps, 1.5Mbps, etc.)
Connectivity	Vector of number and types of access modes supported
Posting and Retrieving Capability Support	Percentage of nodes that can post and retrieve in desired formats
Collaboration Support	Number and types of collaboration applications supported
Node Assurance	Categorical rating from "highly secure" to "not secure" (estimated from assessment of node's installed security software, hardware, and usage policies)