

Pittsburgh, PA 15213-3890

## CMMI® Version 1.2 and Beyond

March 6, 2006

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# **CMMI Today**



## **CMMI Adoption Trends: Website Visits**<sub>1</sub>

CMMI web pages hits

12K/day

443 organizations visited the CMMI Website more than 200 times during September 2005:

29 Defense contractor organizations

12 DoD organizations

**49 Universities** 

328 Commercial companies

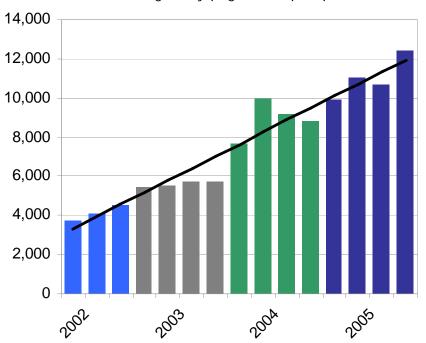
25 Non-DoD government agencies



## **CMMI Adoption Trends: Website Visits<sub>2</sub>**

The following were the top viewed pages on the CMMI Website in September 2005:

- CMMI Main Page
- What is CMMI?
- CMMI Models and Modules
- Getting Started with CMMI Adoption
- CMMI Training, Events, & Forums



Average daily page views per quarter



## CMMI Transition Status – 2/28/06

Training

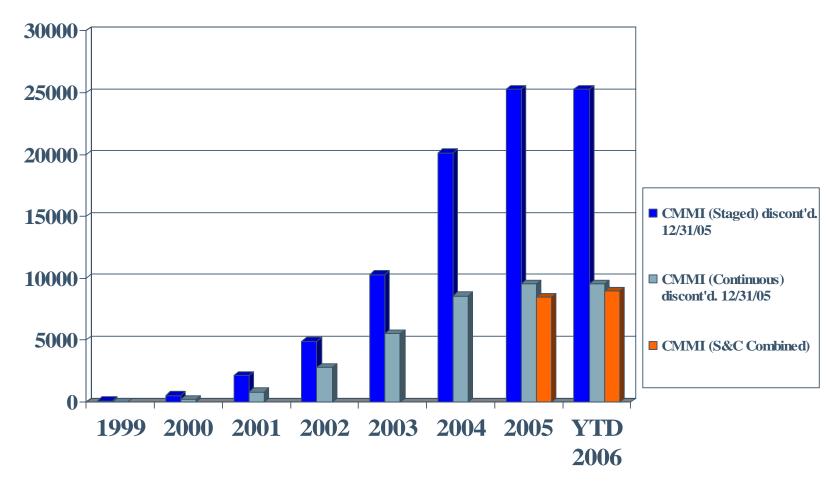
Introduction to CMMI – 46,161 trained Intermediate CMMI – 1,951 trained Introduction to CMMI Instructors – 402 SCAMPI Lead Appraisers – 612 trained SCAMPI B&C-Only Team Lead -- 27

Authorized

Introduction to CMMI V1.1 Instructors – 302 SCAMPI V1.1 Lead Appraisers – 414 SCAMPI B&C Team Leads -- 401



#### Number of CMMI Students Trained (Cumulative)



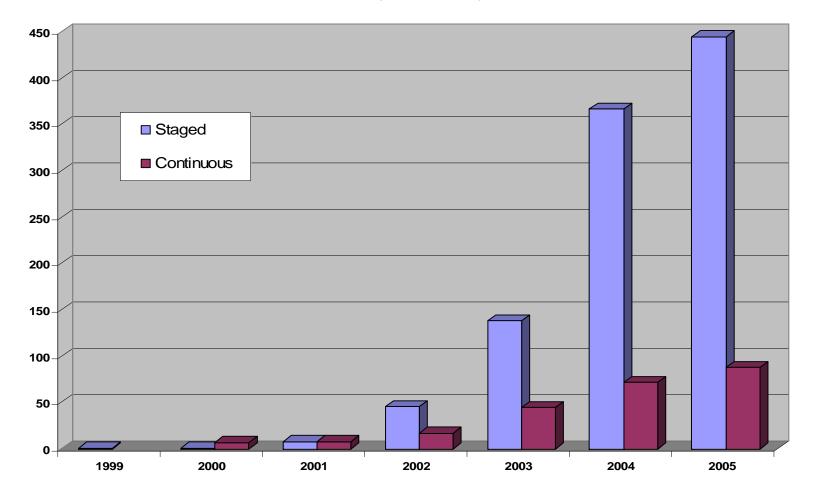


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#### Number of SCAMPI vX Class A Appraisals Conducted by Year by Model Representation\* Reported as of 31 January 2006

\*Where Representation is reported





## **Appraisal Results Summary**

977 appraisals have been reported since the April 2002 SCAMPI Class A Version 1.1 release.

Commercial/In-House organizations reporting appraisals is increasing more rapidly than other organizational categories.

Government/Military and Government/Military Contractors reporting appraisals is increasing at a stable and consistent rate.

The highest percentage of Commercial/In-House organizations reporting appraisals is from outside the USA.

Comparing early reports of the SW-CMM maturity profile with early CMMI data reflects a more mature CMMI profile.



## **Current Appraisal Synopsis**

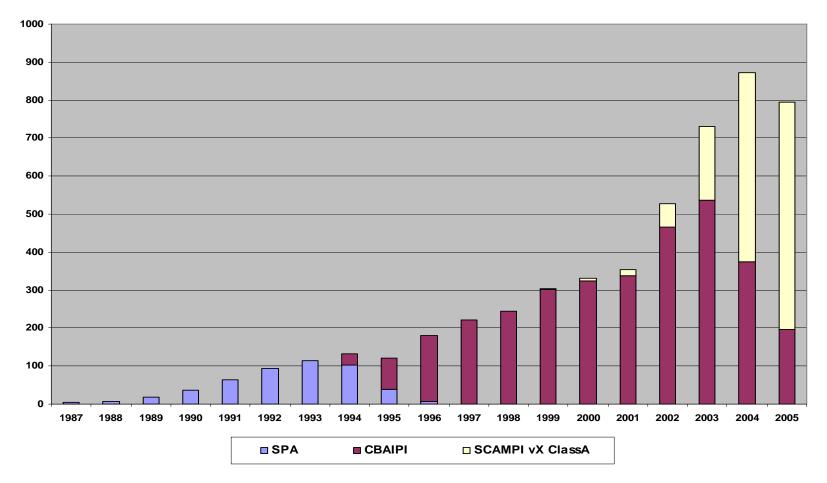
Based on SCAMPI<sup>SM</sup> V1.1 Class A appraisals conducted since April 2002 release through August 2005 <u>and</u> reported to the SEI by September 2005.

- 977 appraisals
- 878 organizations
- 206 participating companies
  - 86 reappraised organizations
- 3,686 projects
- 59.6% non-USA organizations

### Organizations previously appraised against CMMI V1.0 and who have not reappraised against V1.1 are not included in this report



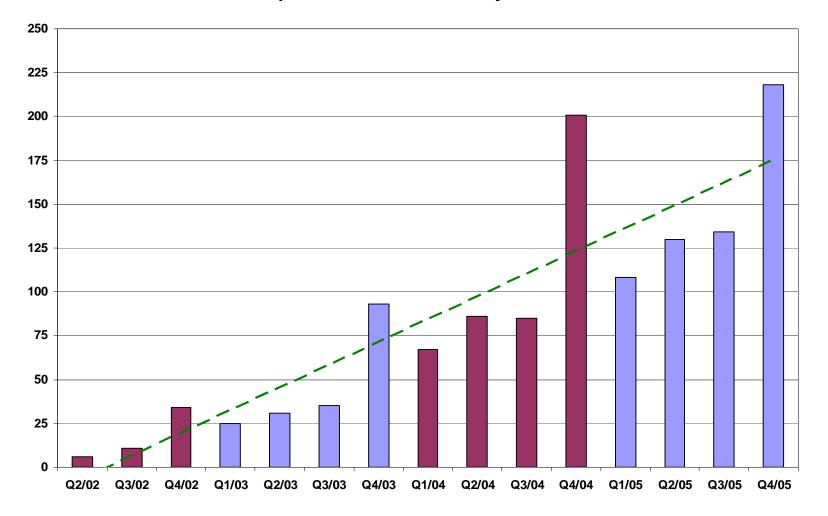
Number of Appraisals Conducted by Year Reported as of 31 January 2006



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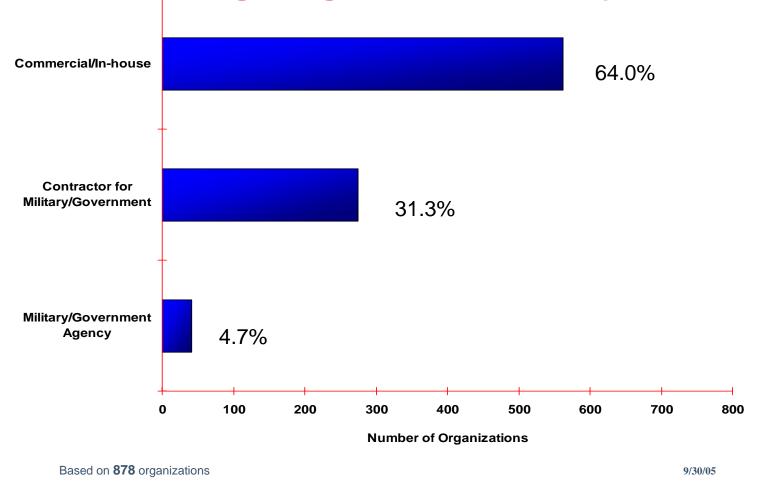


#### Number of SCAMPI v1.1 Class A Appraisals Conducted by Quarter Reported as of 28 February 2006





## **Reporting Organizational Types**

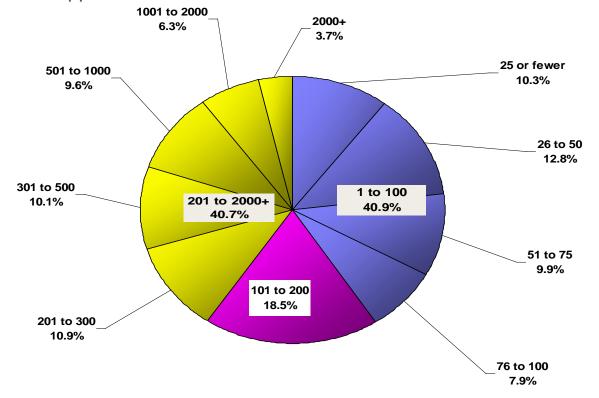


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## **Organizational Size**

Based on the total number of employees within the area of the organization that was appraised





9/30/05

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#### Carnegie Mellon Software Engineering Institute Countries where Appraisals have been Performed <u>and</u> Reported to the SEI



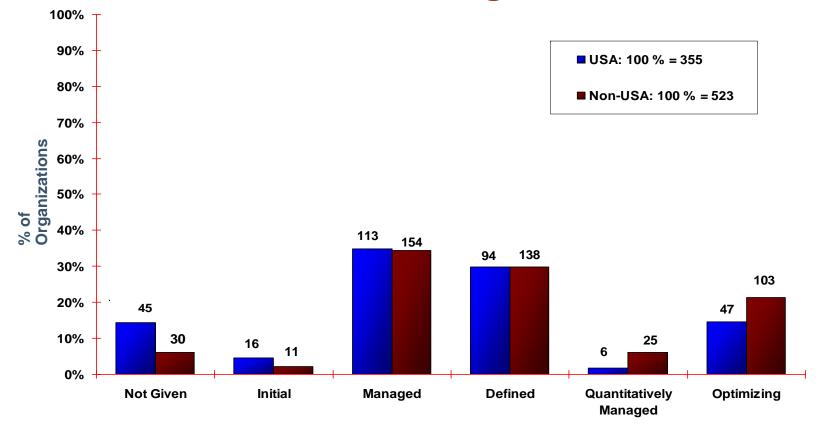
Purple country name: new additions with this reporting since Nov. 2004

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# Maturity Profile by All Reporting USA and Non-USA Organizations

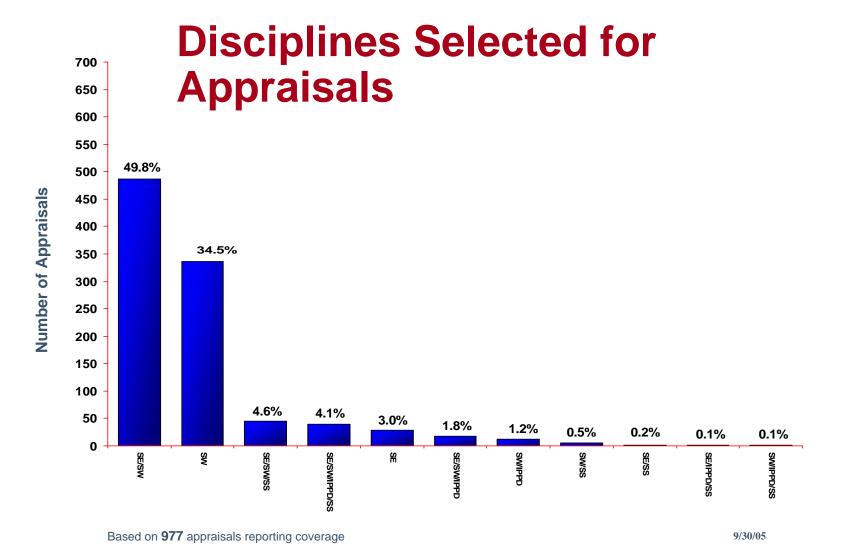




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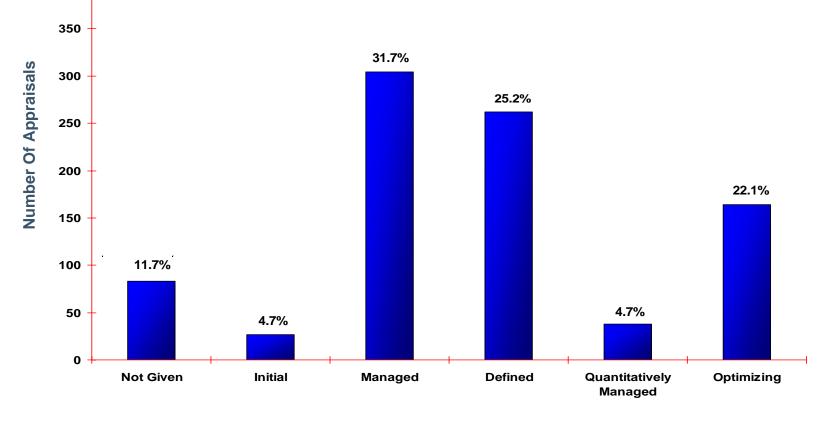




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## Maturity Profile by All Reporting Organizations



Based on most recent appraisal of 878 organizations

9/30/05

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## **Three Classes of Appraisals**

Characteristic	Class C	Class B	Class A
Amount of objective evidence	Low	Medium	High
Ratings generated	No	No	Yes
Resource needs	Low	Medium	High
Team Size	Small	Medium	Large

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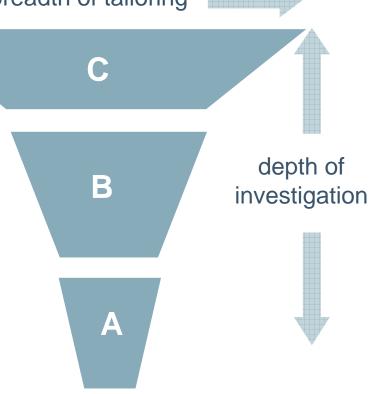
## **SCAMPI Family**

breadth of tailoring

**SCAMPI C:** provides a wide range of options, including characterization of planned approaches to process implementation according to a scale defined by the user

**SCAMPI B:** provides options in model scope and organizational scope, but characterization of practices is fixed to one scale and is performed on implemented practices

**SCAMPI A:** Is the most rigorous method, and is the only method that can result in ratings





### Approach, Deployment, Institutionalization

	Approach	Deployment	Institutionalization
А			
В			
С			

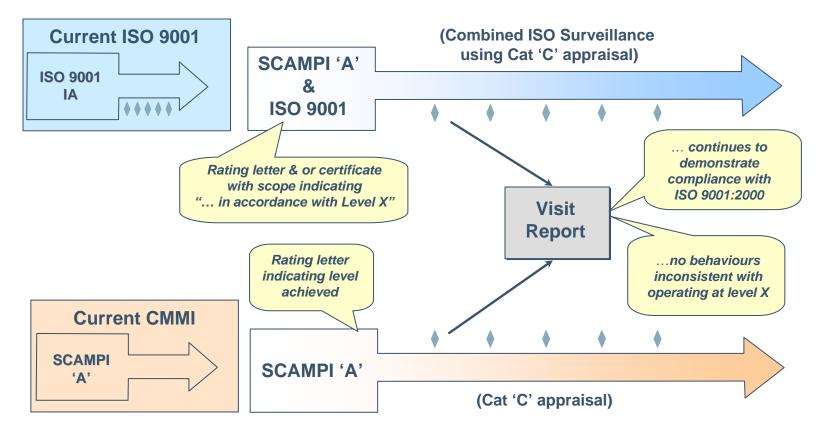
•SCAMPI family methods can be used in a range from:

- looking at the approach planned to satisfy process improvement goals to
- examining deployment of processes in selected instances in an organizational unit (OU) to

 benchmarking the institutionalization of CMMI in an OU Reliability, rigor and cost may go down from A to B to C, risk may go up



## **Combined Appraisal Opportunities**



#### The possible options for assessment and surveillance

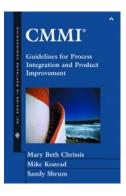
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### **Adoption: What Else Is Happening?**

The Addison-Wesley SEI Series Book and:

- CMMI Distilled: Second Edition
- Practical Insight into CMMI
- Interpreting the CMMI
- Real Process Improvement Using the CMMI
- Making Process Improvement Work
- CMMI: Un Itinéraire Fléché
- De kleine CMMI
- A Guide to the CMMI
- CMMI: A Framework...
- CMMI SCAMPI Distilled
- CMMI Assessments
- Systematic Process Improvement Using ISO 9001:2000 and CMMI
- Balancing Agility and Discipline





## **How about SEI Publications?**

Technical notes and special reports:

- Interpretive Guidance Project (Two Reports)
- CMMI and Product Line Practices
- CMMI and Earned Value Management
- Interpreting CMMI for Operational Organizations
- Interpreting CMMI for COTS Based Systems
- Interpreting CMMI for Service Organizations
- CMMI Acquisition Module (CMMI-AM) (V1.1)
- CMMI and Six Sigma (in progress)
- Interpreting CMMI for Marketing (in progress)
- Demonstrating the Impact and Benefits of CMMI (and web pages – www.sei.cmu.edu/cmmi/results)



### **Performance Results Summary**

Improvements	Media n	# of data points	Low	High
Cost	20%	21	3%	87%
Schedule	37%	19	2%	90%
Productivity	67%	16	11%	255%
Quality	50%	18	29%	132%
Customer Satisfaction	14%	6	-4%	55%
Return on Investment	4.8 : 1	14	2 : 1	27.7 : 1

• N = 24, as of 9 November 2005

• Organizations with results expressed as change over time



## **CMMI** Today

Version 1.1 CMMI Product Suite was released January 2002.

- CMMI Web site visits average 12,000/day
- Over 40,000 people have been trained
- Over 1200 "class A" appraisals have been reported to the SEI

Now we want to continuously improve...



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# **CMMI V1.2...and Beyond**



## **Version 1.2 Changes**<sub>1</sub>

- Eliminate concept of advanced practices and common features from text
- Combine ISM with SAM; eliminate supplier sourcing (SS) designation
- Add hardware amplifications
- Recognize, given hardware additions, that providing separate development models no longer useful
  - "single book" approach (CMMI-DEV+IPPD)
- "Not applicable" process areas (PAs) for maturity levels will be significantly constrained (SAM, IPPD)



## Version 1.2 Changes<sub>2</sub>

- Clarify material based on 1000+ Change Requests (e.g., improve high maturity verbiage, appraisal terminology)
- Two work environment specific practices added:
  - one to OPD for organizational look
  - One to IPM for project specifics
- Glossary improved (e.g., higher level management, bidirectional traceability, subprocess)
- Overview text improved
- IPPD coverage consolidated and simplified



## Integrated Product and Process Development (IPPD) Changes

IPPD material is being revised significantly.

- Organization Environment for Integration PA removed and material moved to Organizational Process Definition (OPD) PA.
- Integrated Teaming PA removed and material moved to Integrated Project Management (IPM) PA.
- IPPD goals have been consolidated.
  - "Enable IPPD Management" in OPD
  - "Apply IPPD Principles" in IPM
- Overall material condensed and revised to be more consistent with other PAs.



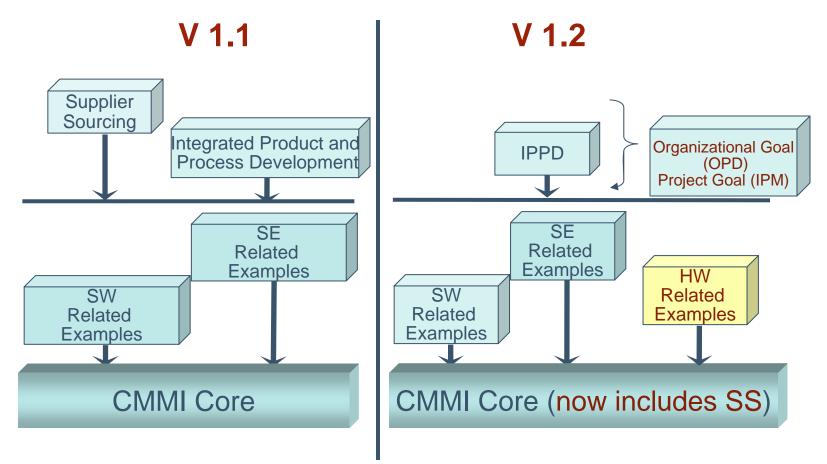
### **Supplier Agreement Management**

Specific Goal	Specific Practice		
Establish Supplier Agreements	1.1 – Determine Acquisition Type 1.2 – Select Suppliers 1.3 – Establish Supplier Agreements		
Satisfy Supplier Agreements	2.1 – Execute the Supplier Agreement 2.2 – Monitor Selected Supplier Processes		
	2.3 – Evaluate Selected Supplier Work Products		
	2.4 – Accept the Acquired Product		
	2.5 – Transition Products		

v1.1 SP2.1 "Review COTS Products," was eliminated. "Identify candidate COTS products that satisfy requirements" is a new subpractice under the Technical Solutions Process Area SP1.1, "Develop Alternative Solutions and Selection Criteria."

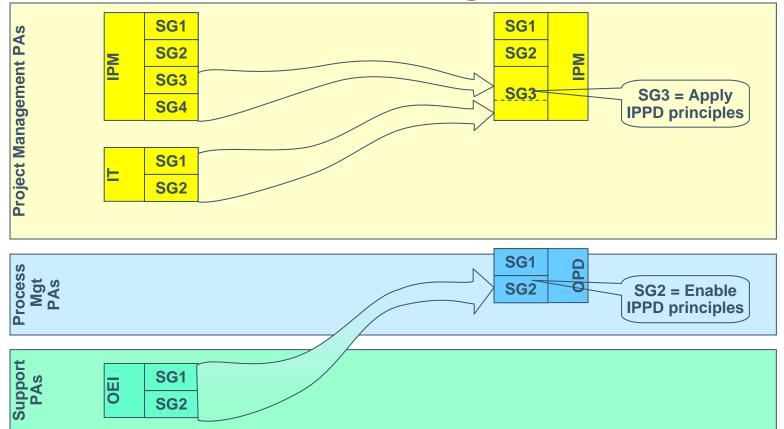


## **CMMI Model Combinations**





## **IPPD Changes**





### SCAMPI A Changes Being Considered for V1.2

Method implementation clarifications

- interviews in "virtual" organizations
- practice characterization rules
- organizational unit sampling

Appraisal Disclosure Statement (ADS) improvements

- reduce redundancy with other appraisal documents
- improve usability for sponsor and government
- require sponsor's signature on the ADS

Appraisal team will have responsibility for determination of "applicability" for SAM

Maturity level and capability level shelf life – 3 years, given 1 year of V1.2 availability



## **Published Appraisal Results**



#### List of Published SCAMPI Appraisal Results

ORGANIZATION NAME:		Satyam Computer Services Ltd.		
SPONSOR NAME:		Nagaraj Chevour		
LEAD APPRAISER NAME:		Raghavan Nandyal		
SEI PARTNER:		SITARA Technologies Pvt. Ltd.		
APPRAISAL END DATE:		4/3/2004		
MATURITY LEVEL ASSIGNED:		5		
APPRAISED ORGANIZATIONAL UNIT:				
Entity Name:	SRU GE-GDC			
Location(s):	Secunderabad, AP, India			
CMMI MODEL USED: APPRAISAL METHOD USED:		CMMI-SW/IPPD, V1.1, Continuous SCAMPI v1.1		

#### MODEL SCOPE & CAPABILITY RATINGS ASSIGNED:

Process Management	Proje	ct Management	l	Engineering		Support
OPF Capability Level 3	РР	Capability Level 4	REQM	Capability Level 3	СМ	Capability Level 3
OPD Capability Level 3	PMC	Capability Level 4	RD	Capability Level 4	PPQA	Capability Level 3
OT Capability Level 3	SAM	Not Applicable	TS	Capability Level 5	MA	Capability Level 3
OPP Capability Level 3	IPM	Capability Level 3	PI	Capability Level 3	DAR	Capability Level 3
OID Capability Level 3	RSKM	Capability Level 4	VER	Capability Level 5	OEI	Capability Level 3
	IT	Capability Level 3	VAL	Capability Level 3	CAR	Capability Level 3
	ISM	Not Rated				
	QPM	Capability Level 3				

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## **CMMI Training v1.2**

Introduction to CMMI (Staged and Continuous)

- editorial update released 9/05
- will be updated for v1.2

Introduction to CMMI, Staged Representation and Introduction to CMMI, Continuous Representation

• sunset at the end of 2005

Intermediate Concepts of CMMI

- will be updated for v1.2
- will better prepare students for SCAMPI training

**CMMI Instructor Training** 

- updated earlier this year to reflect "combined" Introduction to CMMI course
- will be updated to reflect v1.2 changes



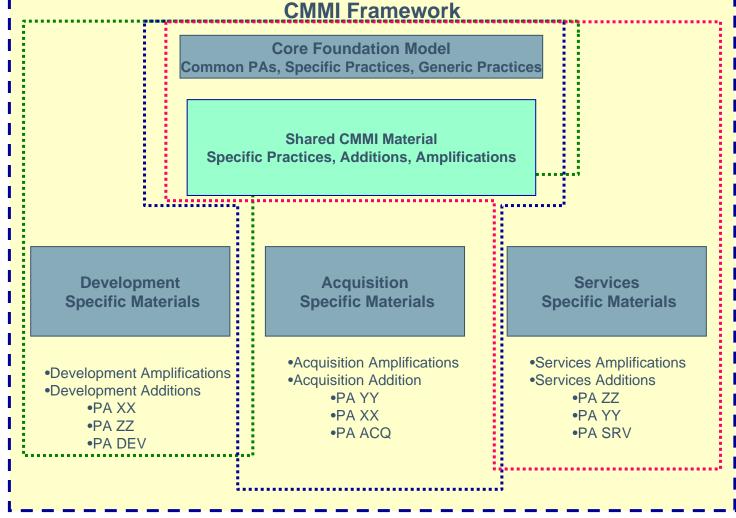
## Beyond V1.2<sub>1</sub>

Improved architecture will allow post-V1.2 expansion.

- Extensions of the life cycle (Services, Outsourcing/Acquisition) could expand use of a common organizational framework:
  - allows coverage of more of the enterprise or potential partnering organizations
  - adapts model features to fit non-developmental efforts (e.g., CMMI Services, CMMI Acquisition)



# **Architecture & Constellations**



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# **Beyond V1.2<sub>2</sub>**

First two constellations, CMMI Services and CMMI Acquisition, have been "commissioned" by CMMI Steering Group. Development will be in parallel with V1.2 effort; publication sequenced after V1.2 rollout.

Northrop-Grumman is leading industry group for CMMI Services.

- Initial focus will be for organizations providing "DoD services" as well as internal IT:
  - System maintenance
  - Network Management, IT Services
  - IV&V



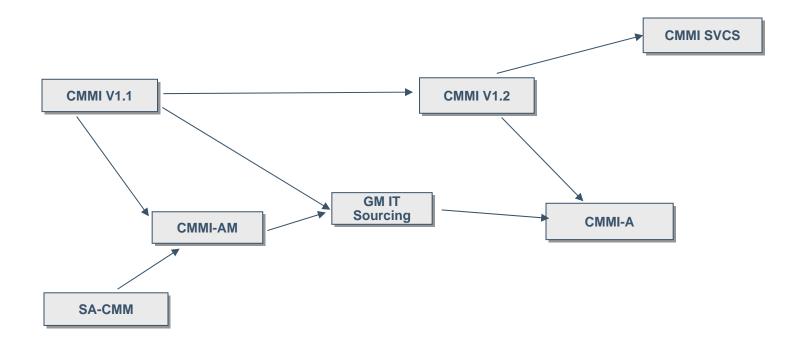
# **Beyond V1.2<sub>3</sub>**

SEI is coordinating requirements elicitation for CMMI Acquisition.

- Will build upon General Motors IT Sourcing expansion
- Will add government perspectives from both DoD and civil agencies



# **Planned Sequence of Models**





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# CMMI V1.2...and Beyond ...the details

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# **The Steps**

A long-term strategy, the V1.2 A-Spec, and the upgrade criteria approved by the Steering Group.

The teams review the Change Requests to identify possible Change Packages (CP) for a V1.2 of model, training, and/or method.

Change Control Boards determine which CPs, if any, should be accepted (stability goal remains).

Implementation Packages developed to create a "beta" for piloting (model, method, and training)

Piloting will be conducted in FY 06.

V1.2, incorporating piloting feedback, will be released in FY 06.



# **CCB Membership** (for content changes)

Mike Konrad Mike Phillips Roger Bate Bob Rassa **Bill Schoening** Nils Jacobsen Karen Richter Warren Schwomeyer Tom Bernard Mary Beth Chrissis Bill Peterson Rick Hefner Stephen Gristock Gary Wolf Paul Croll Shane Atkinson Millee Sapp Katie Smith Larry Osiecki Sandy Shrum Rhonda Brown

SEI SEI SEI Raytheon **Boeing & INCOSE** Motorola OSD Lockheed Martin **USAF** SEI SEI Northrop Grumman JP Morgan Chase Raytheon CSC **CMMI** Partner **USAF USNavy** USArmy SEI SEI



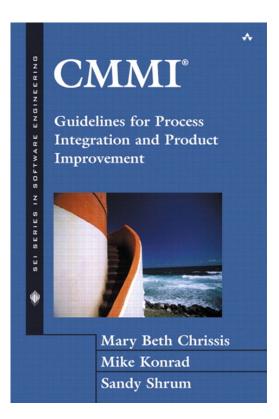
# **The Model Baseline for V1.2**

Textbook:

CMMI: Guidelines for Process Integration and Product Improvement

Continuing the "Single model, single course" strategy

V1.2 release will be as a Technical Report





# **Model Activities: Version 1.2**

Model development team

- completing implementation packages
- model baseline redline

**Configuration Control Board** 

• actively reviewing changes

Pilot planning underway

Expected release of v1.2 is summer 2006



# **Major Themes**

Reduce size/complexity

Increase coverage

- in existing elements
- discipline additions

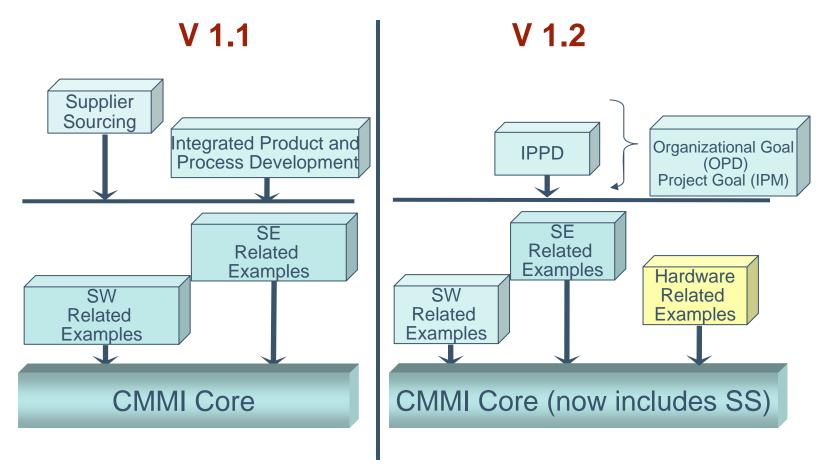


# **Reduce size and complexity**

Single Technical Report, not 8 as in V1.1
Common features and advanced practice distinctions eliminated
Two process areas consolidated into other PA's
One "addition" or "discipline," Supplier
Sourcing, eliminated as a separable "model."
Discipline distinctions reduced in amplifications



# **CMMI Model Combinations**





# **Example Hardware Amplification**

#### **Technical Solution**

SP 2.1 Design the Product or Product Component Develop a design for the product or product component.

For Hardware Engineering

Detailed design is focused on product development of electronic, mechanical, electro-optical, and other hardware products and their components. Electrical schematics and interconnection diagrams are developed, mechanical and optical assembly models are generated, and fabrication and assembly processes are developed.



## **Version 1.2 Changes**

Amplifications improved



# **Amplifications Improved**

Proposed Conceptual Solution: "Review amplifications and where appropriate modify the amplification to provide more insight into the discipline that is being described. For information that applies more generally and is captured as an amplification, move the information into a "note" rather than identifying it as an amplification."

#### **From Technical Solution V1.1**

For Systems Engineering Examples of criteria include the following:

- Maintainability
- Reliability
- Safety

#### Amplification removed from Technical Solution V1.2 since it is not unique to Systems Engineering

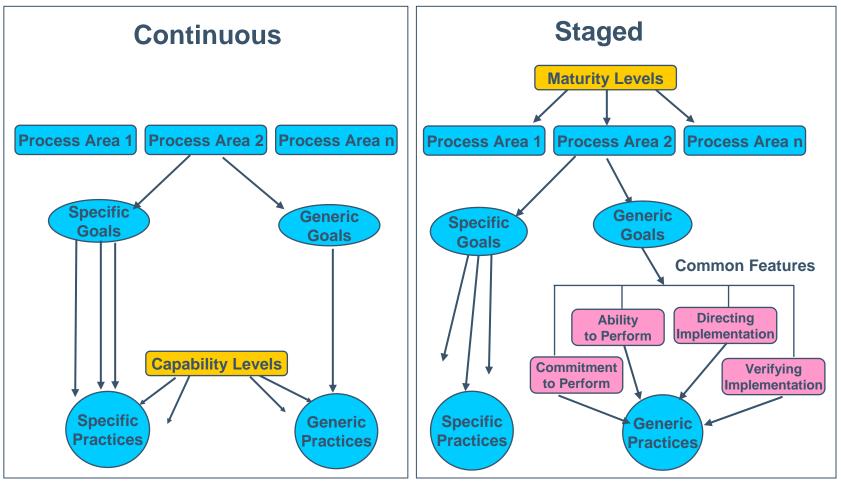


## **Version 1.2 Changes**

# Common features and advanced practices eliminated



# **CMMI Model Structure (V1.1)**

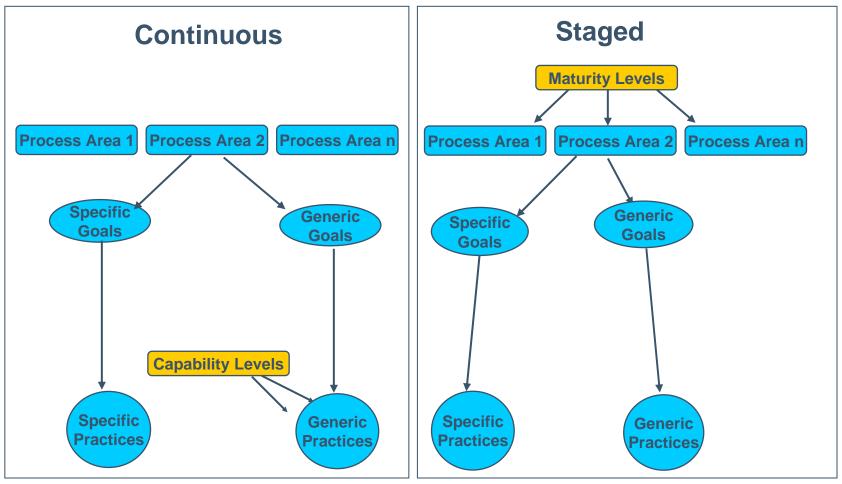


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# **CMMI Model Structure (V1.2)**



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## **Requirements Management**

Specific Goal	Specific Practice
Manage Requirements	1.1 – Obtain an Understanding of Requirements
	1.2 – Obtain Commitment to Requirements
	1.3 – Manage Requirements Changes
	<ol> <li>1.4 – Maintain Bidirectional Traceability of Requirements</li> </ol>
	1.5 – Identify Inconsistencies Between Project Work and Requirements
v1 2 SP 1 / practice state	ment now reads "Maintain bidirectional

v1.2 SP 1.4 practice statement now reads, "Maintain bidirectional traceability among the requirements and work products." Project plans are no longer mentioned in this SP statement. Bidirectional Traceability description is improved in the notes and Glossary.



## **Requirements Development -1**

Specific Goal	Specific Practice
Develop Customer Requirements	<ul> <li>1.1 – Elicit Needs</li> <li>1.2 – Develop the Customer Requirements</li> </ul>
Develop Product Requirements	2.1 – Establish Product and Product- Component Requirements
	2.2 – Allocate Product-Component Requirements
	2.3 – Identify Interface Requirements

Base practice "Collect Stakeholder Needs" is eliminated. Informative materials are added to SP1.1 to address standards and policies.



## **Requirements Development -2**

Specific Goal	Specific Practice
Analyze and Validate Requirements	3.1 – Establish Operational Concepts and Scenarios
	3.2 – Establish a Definition of Required Functionality
	3.3 – Analyze Requirements
	3.4 – Analyze Requirements to Achieve Balance
	3.5 – Validate Requirements with Comprehensive Methods

"Evolve Operational Concepts and Scenarios" (from TS SP1.1 in v1.1) is now part of SP 3.1. The base practice "Validate Requirements" has been eliminated.



#### **Technical Solutions -1**

Specific Goal	Specific Practice
Select Product-	<ul> <li>1.1 – Develop Detailed Alternative Solutions</li></ul>
Component Solutions	and Selection Criteria <li>1.2 – Select Product-Component Solutions</li>

v1.1 SP 1.1 "Evolve Operational Concepts and Scenarios" is now part of RD SP 3.1. Base practice "Develop Alternative Solutions and Selection Criteria" is eliminated. "Identify candidate COTS products that satisfy requirements" is a new subpractice under SP1.1.



#### **Technical Solutions -2**

Specific Goal	Specific Practice
Develop the Design	<ul> <li>2.1 – Design the Product or Product Component</li> <li>2.2 – Establish a Technical Data Package</li> <li>2.3 – Design Interfaces Using Criteria</li> <li>2.4 – Perform Make, Buy, or Reuse Analyses</li> </ul>
Implement the Product Design	3.1 – Implement the Design 3.2 – Develop Product Support Documentation

Base practice "Establish Interface Descriptions" is eliminated.



## **Product Integration -1**

Specific Goal	Specific Practice
Prepare for Product Integration	1.1 – Determine Integration Sequence
	1.2 – Establish the Product Integration Environment
	1.3 – Establish Product Integration Procedures and Criteria
Ensure Interface Compatibility	2.1 – Review Interface Descriptions for Completeness
	2.2 – Manage Interfaces



#### **Product Integration -2**

Specific Goal	Specific Practice
Assemble Product Components and Deliver the Product	3.1 – Confirm Readiness of Product Components for Integration
	3.2 – Assemble Product Components
	3.3 – Evaluate Assembled Product Components
	3.4 – Package and Deliver the Product or Product Component



#### **Verification -1**

Specific Goal	Specific Practice
Prepare for Verification	<ul> <li>1.1 – Select Work Products for Verification</li> <li>1.2 – Establish the Verification</li> </ul>
	Environment 1.3 – Establish Verification Procedures and Criteria
Perform Peer Reviews	2.1 – Prepare for Peer Reviews 2.2 – Conduct Peer Reviews 2.3 – Analyze Peer Review Data



#### **Verification -2**

Specific Goal	Specific Practice
Verify Selected Work	<ul> <li>3.1 – Perform Verification</li> <li>3.2 – Analyze Verification Results and</li></ul>
Products	Identify Corrective Action



#### Validation

Specific Goal	Specific Practice
Prepare for Validation	<ul> <li>1.1 – Select Products for Validation</li> <li>1.2 – Establish the Validation Environment</li> <li>1.3 – Establish Validation Procedures and Criteria</li> </ul>
Validate Product or Product Components	2.1 – Perform Validation 2.2 – Analyze Validation Results



## Version 1.2 Addition – Work Environment Coverage

Work Environment material added to OPD and IPM

- OPD, SP 1.6: Establish Work Environment Standards
- IPM, SP 1.3: Establish the Project's Work Environment



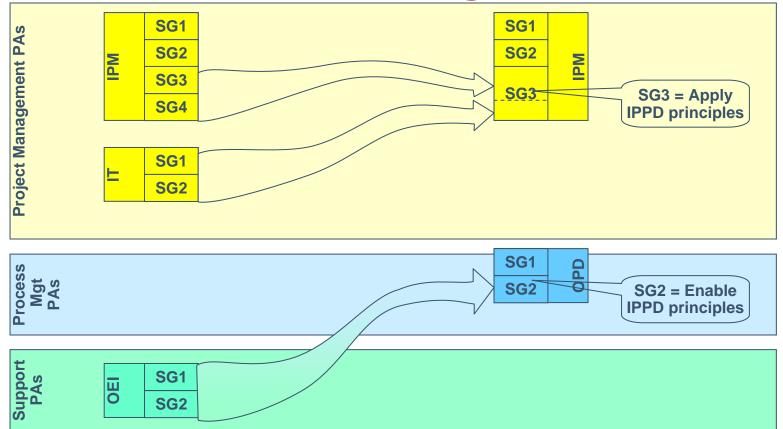
# Integrated Product and Process Development (IPPD) Changes

IPPD material is being revised significantly

- Organization Environment for Integration PA removed and material moved to Organizational Process Definition (OPD) PA
- Integrated Teaming PA removed and material moved to Integrated Project Management (IPM) PA
- IPPD goals in the IPM PA have been consolidated
  - Goal 3: Apply IPPD Principles
- Overall material condensed and revised to be more consistent with other PAs



# **IPPD Changes**





## **Organizational Process Definition**

#### V1.1

#### V1.2

SG 1 – Establish Organizational	SG1 – Establish Organizational Process Assets
Process Assets 1.1 – Establish Standard Processes 1.2 – Establish Life-Cycle Model Descriptions 1.3 – Establish Tailoring Criteria and Guidelines 1.4 – Establish the Organization's	<ul> <li>1.1 – Establish Standard Processes</li> <li>1.2 – Establish Life-Cycle Model Descriptions</li> <li>1.3 – Establish Tailoring Criteria and Guidelines</li> <li>1.4 – Establish the Organization's Measurement Repository</li> <li>1.5 – Establish the Organization's Process</li> </ul>
Measurement Repository 1.5 – Establish the Organization's Process	1.6 – Establish Work Environment Standards <sup>//</sup> SG2 – Enable IPPD Management
Consolidated from V1.1 OEI PA	<ul> <li>2.1 – Establish Empowerment Mechanisms</li> <li>2.2 – Establish Rules and Guidelines for Integrated Teams</li> <li>2.3 – Establish Guidelines to Balance Team and Home Organization Responsibilities</li> </ul>



## **Organizational Process Definition -1**

Specific Goal	Specific Practice
Establish Organizational Process Assets	1.1 – Establish Standard Processes 1.2 – Establish Life-Cycle Model Descriptions
	1.3 – Establish Tailoring Criteria and Guidelines
	1.4 – Establish the Organization's Measurement Repository
	1.5 – Establish the Organization's Process Asset Library
	1.6 – Establish Work Environment Standards



## **Organizational Process Definition -2**

IPPD Specific Goal	Specific Practice
Enable IPPD Management	2.1 – Establish Empowerment Mechanisms
	2.2 – Establish Rules and Guidelines for Integrated Teams
	2.3 – Establish Guidelines to Balance Team and Home Organization Responsibilities

NOTE: This Specific Goal and its associated Specific Practices are part of IPPD Addition.



#### **Integrated Project Management -1**

#### V1.1

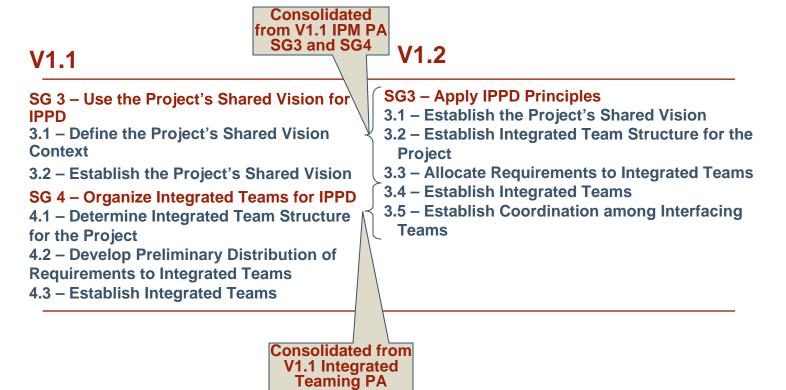
#### V1.2

- SG1 Use the Project's Defined Process 1.1 – Establish the Project's Defined Process
- **1.2 Use Organizational Process Assets** for Planning Project Activities
- 1.3 Integrate Plans
- **1.4 Manage the Project Using the Integrated Plans**
- **1.5 Contribute to the Organizational Process Assets**
- SG2 Coordinate and Collaborate with Relevant Stakeholder
- 2.1 Manage Stakeholder Involvement
- 2.2 Manage Dependencies
- 2.3 Resolve Coordination Issues

- SG1 Use the Project's Defined Process
- 1.1 Establish the Project's Defined Process
- 1.2 Use Organizational Process Assets for Planning Project Activities
- 1.3 Establish the Project's Work Environment
- 1.4 Integrate Plans
- 1.5 Manage the Project Using the Integrated Plans
- 1.6 Contribute to the Organizational Process Assets
- SG2 Coordinate and Collaborate with Relevant Stakeholder
- 2.1 Manage Stakeholder Involvement
- 2.2 Manage Dependencies
- 2.3 Resolve Coordination Issues



#### **Integrated Project Management -2**





### **Integrated Project Management -1**

Specific Goal	Specific Practice
Use the Project's Defined Process	1.1 – Establish the Project's Defined Process
	1.2 – Use Organizational Process Assets for Planning Project Activities
	New 1.3 – Establish the Project's Work Environment
	1.4 – Integrate Plans
	1.5 – Manage the Project Using the Integrated Plans
	1.6 - Contribute to the Organizational Process Assets

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### **Integrated Project Management -2**

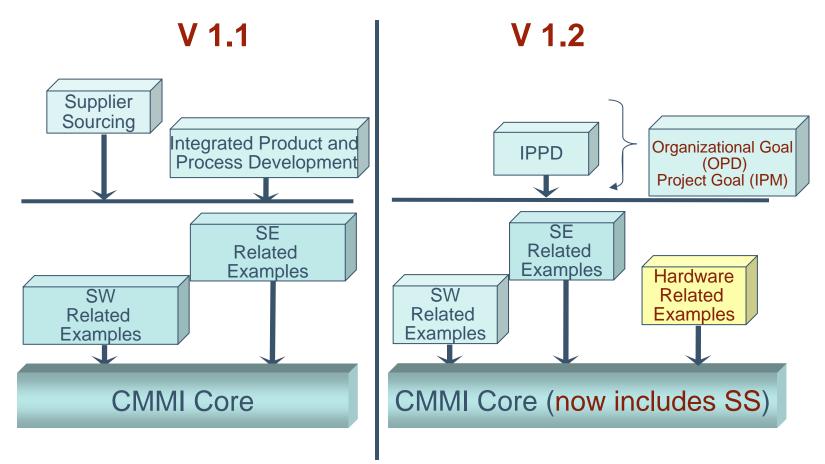
Specific Goal	Specific Practice	
Coordinate and Collaborate with Relevant Stakeholder	2.1 – Manage Stakeholder Involvement 2.2 – Manage Dependencies 2.3 – Resolve Coordination Issues	
Apply IPPD Principles	<ul> <li>3.1 – Establish the Project's Shared Vision</li> <li>3.2 – Establish Integrated Team Structure for the Project</li> </ul>	
	3.3 – Allocate Requirements to Integrated Teams	
	3.4 – Establish Integrated Teams	
	3.5 Establish Coordination among Interfacing Teams	

The Specific Goal, "Apply IPPD Principles," and the associated Specific Practices are part of IPPD Addition.

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# **CMMI Model Combinations**





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# Other Specific Practice Statement Changes

**Revised Practices** 

- OID, SP 1.4: Select process and technology improvements [not "improvement proposals"] for deployment across the organization
- OPP, SP 1.1: Select the processes or subprocesses [not "process elements"] in the organization's set of standard processes that are to be included in the organization's process performance analysis



# **Other Informative Changes** --

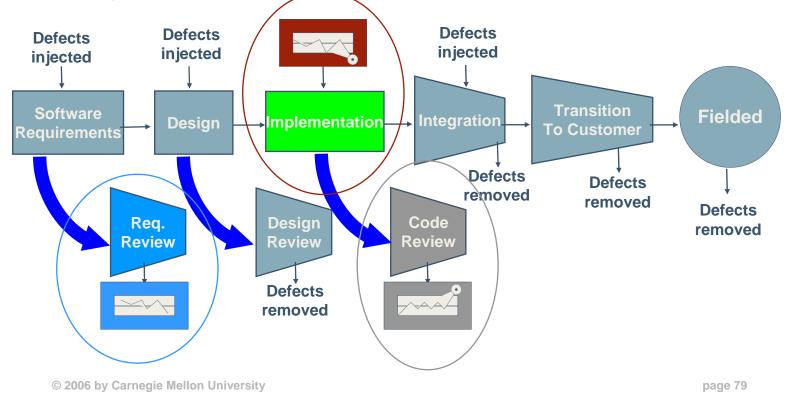
High capability practice elaborations

- Improvements being created for more significant process areas (engineering, project management)
- Continuous equivalent appraisals have shown the need...



### Select for Statistical Management

High-leverage elements of the constructed process are identified to provide strategic management options in order to support timely and predictably beneficial control of project performance.

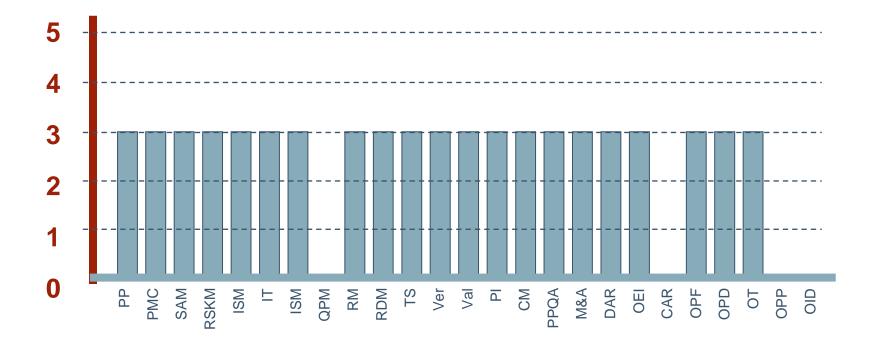


Carnegie Mell	OName	Abbr	ML	CL1	CL2	CL3	CL4	CL5
Software Engi	Requirements Management	REQM	2					
	Measurement and Analysis	MA	2					
	Project Monitoring and Control	PMC	2	Тог	Target			
	Project Planning	PP	2		ofile			
	Process and Product Quality Assurance	PPQA	2	2	2			
	Supplier Agreement Management	SAM	2					
	Configuration Management	СМ	2					
	Decision Analysis and Resolution	DAR	3					
	Product Integration	PI	3					
	Requirements Development	RD	3					
	Technical Solution	TS	3					
	Validation	VAL	3					
	Verification	VER	3					
	Organizational Process Definition	OPD	3					
	Organizational Process Focus	OPF	3		Гarge rofile			
	Integrated Project Management (IPPD)	IPM	3					
	Risk Management	RSKM	3					
	Integrated Supplier Management	ISM	3					
	Organizational Training	ОТ	3					
	Integrated Teaming	IT	3					
	Organizational Environment for Integration	OEI	3					
	Organizational Process Performance	OPP	4		Farge			
	Quantitative Project Management	QPM	4	Ρ	rofile	4		
	Organizational Innovation and Deployment	OID	5		Гarge rofile			
	Causal Analysis and Resolution	CAR	5	P	rome	3		

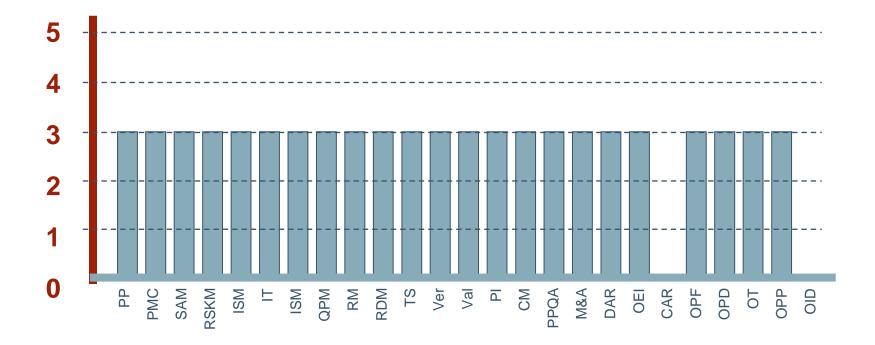
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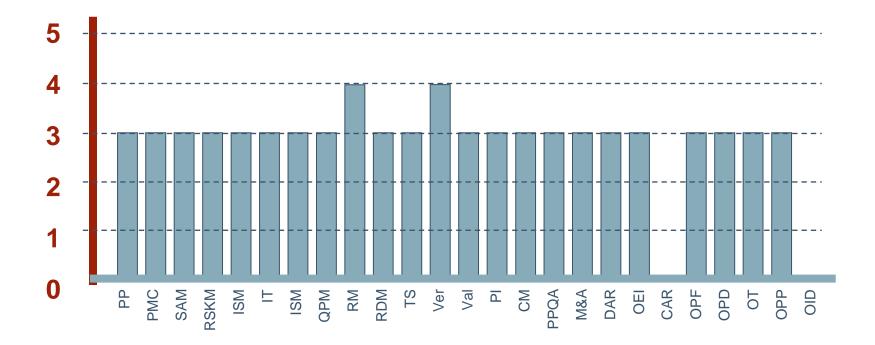




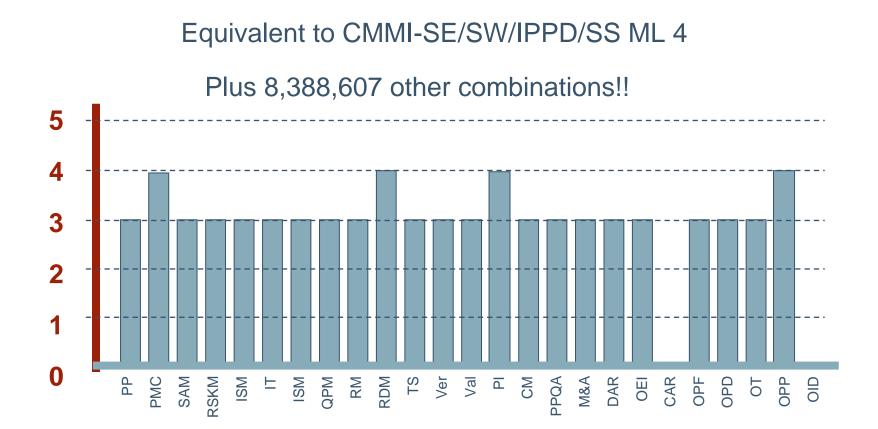




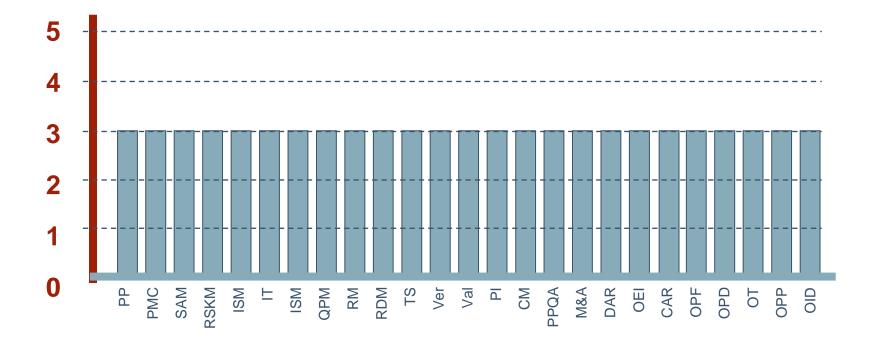






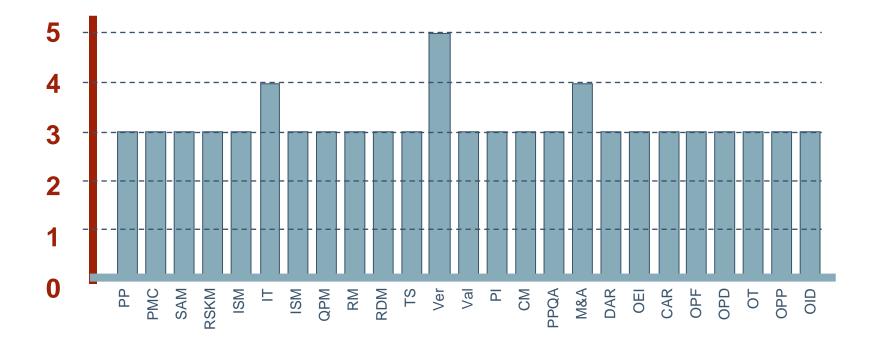








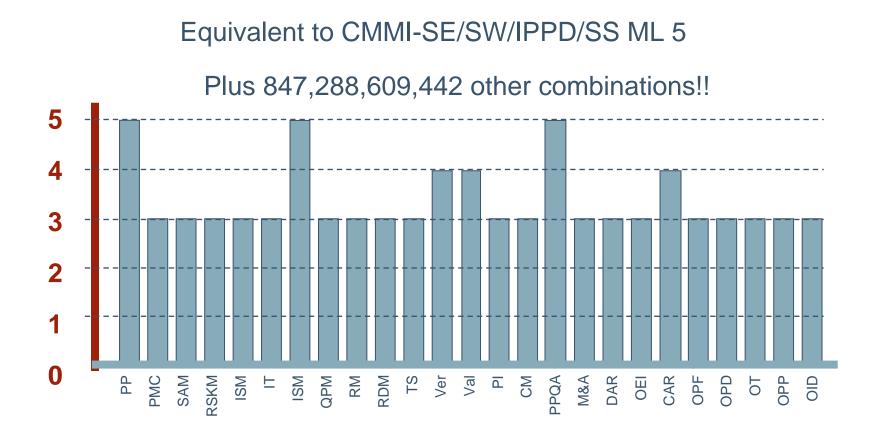
#### Equivalent to CMMI-SE/SW/IPPD/SS ML 5



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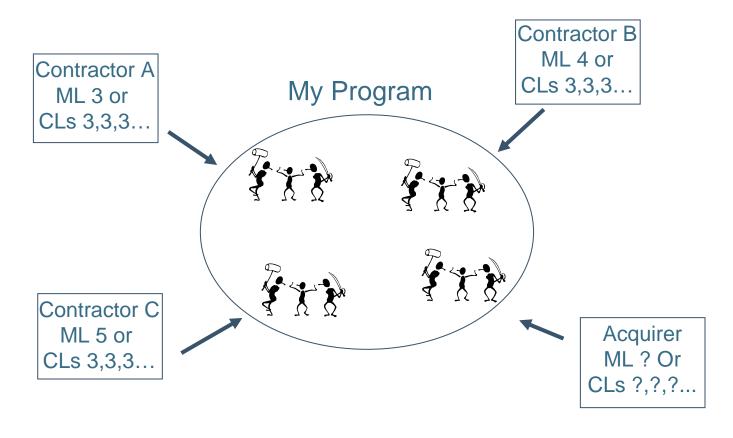




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# **Additional Complexity**



CMMI Math: 3 + 4 + 5 + ? = ?



### Version 1.2 Changes

"Not applicable" process areas (PAs) for maturity levels will be significantly constrained



# The "Not Applicable" Dilemma

#### The Problem

The significance of an organization being appraised to be at Maturity Level x is affected by the model scope used for the appraisal. Process areas can be classified as not applicable.

#### The Solution

The model core is now defined to include all components of the model except the IPPD components. For a staged appraisal only Supplier Agreement Management and Integrated Supplier Management can be classified as not applicable in the core and only then after careful analysis.

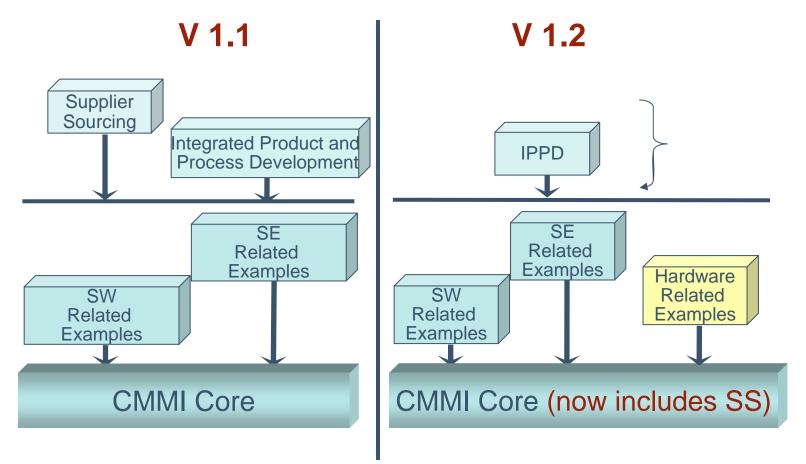


# **Version 1.2 Changes**

# Bring ISM into baseline and incorporate into SAM



# **CMMI Model Combinations**





### **Supplier Agreement Management**

Specific Goal	Specific Practice			
Establish Supplier Agreements	1.1 – Determine Acquisition Type 1.2 – Select Suppliers 1.3 – Establish Supplier Agreements			
Satisfy Supplier Agreements	2.1 – Execute the Supplier Agreement 2.2 – Monitor Selected Supplier Processes			
	2.3 – Evaluate Selected Supplier Work Products			
	2.4 – Accept the Acquired Product			
	2.5 – Transition Products			

v1.1 SP2.1 "Review COTS Products," was eliminated. "Identify candidate COTS products that satisfy requirements" is a new subpractice under the Technical Solutions Process Area SP1.1, "Develop Alternative Solutions and Selection Criteria."



# Version 1.2 Changes - Recap

Major changes to expect for Version 1.2 include:

- Addison-Wesley book used as starting baseline
  - "single book" approach (CMMI-Development+IPPD)
- Hardware amplifications added
- Amplifications improved
- Common features and advanced practices eliminated
- "Not applicable" process areas (PAs) for maturity levels will be significantly constrained
- Glossary improved (e.g., higher level management, bidirectional traceability, subprocess)
- Overview text improved
- Work Environment material added to OPD and IPM
- IPPD coverage consolidated and simplified
- ISM will be brought into SAM



# **Generic Practice Changes**

GP 1.1: The practice title and statement changed from Perform Base Practices to Perform Specific Practices.

GP 2.2: The informative material was condensed to be more similar in size to other generic practices.

GP 2.4, Subpractice 1: "Authority" was added to stress assigning both responsibility and authority.

GP 2.6: "Levels of configuration management" was changed to "under appropriate levels of control" in the GP statement.

GP 5.2: Added informative material explaining the need for at least one quantitatively managed process.



# **Translations**

Japanese

- sponsored by Information-Technology Promotion Agency (IPA)
- CMMI models available
- Introduction to CMMI course available to authorized instructors

**Traditional Chinese** 

- sponsored by the Institute for Information Industry (III)
- CMMI models available
- translation of *Introduction to CMMI* course underway

German Translation

• plans are being developed



# **Applying CMMI in Small Settings**

Where are we with our work in small settings?

- completed technical feasibility pilots in Huntsville, Alabama with two small companies in the US Army supply chain
- posted the toolkit from this pilot for review:
  - http://www.sei.cmu.edu/ttp/publications/toolkit
- chartered a project to further research in and evolve guidance for CMMI in Small Settings (CSS)

Where are we going?

- International Research Workshop for Process Improvement in Small Settings held October 19-20, 2005
- call for Interest in CSS project is posted on SEI web:
   <u>http://www.sei.cmu.edu/cmmi/acss/participation.html</u>



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# SCAMPI A Changes Being Considered for v1.2

Affirmation Clarifications

- clarify the use of "virtual" vs. "live" interviews
- change "face-to-face" affirmations to "oral" affirmations

Alternative Practice Characterization

• clarify how alternative practices are mapped and characterized

**Practice Characterization Rules** 

 revise and clarify practice characterization rules in the SCAMPI Method Definition Document (MDD) Section 2.2.2

Incremental appraisals

- conduct appraisal in organization or model increments
- goal satisfaction fixed at time of appraisal

Organizational unit sampling



### **ARC V1.2 Changes Being Considered**

Remove requirement for instruments

•Only two types of Objective Evidence – Documents and Interviews

•Thus presentations may be either documents or interviews

Clarify "Not Rated"

Process Areas out of the model scope are "Out of Scope"Process Areas that cannot be rated are "Not Rated"



# **Beyond CMMI v1.2 – Training**

The SEI plans the following enhancements to CMMI training:

- update the *High Maturity with Statistics* course
- create a new course that addresses interpretation and implementation issues
- make a new course available that provides insight into using Team Software Process<sup>SM</sup>/Personal Software Process<sup>SM</sup> and CMMI



# For More Information...

For more information about CMMI

<u>http://www.sei.cmu.edu/cmmi/</u> (main CMMI site)

Other Web sites of interest include

- <u>http://seir.sei.cmu.edu/seir/</u> (Software Engineering Information Repository)
- <u>http://dtic.mil/ndia</u> (annual CMMI Technology Conferences)
- <u>http://seir.sei.cmu.edu/pars (publicly released SCAMPI appraisal summaries)</u>
- https://bscw.sei.cmu.edu/pub/bscw.cgi/0/79783

Or, contact SEI Customer Relations Phone: 412 / 268-5800 Email: customer-relations@sei.cmu.edu



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# Proposed Method Definition Document (MDD) v1.2 Changes-1

**Affirmation Clarifications** 

- clarify the use of "virtual" vs. "live" interviews
- change "face-to-face" affirmations to "oral" affirmations

Alternative Practice Characterization

- clarify how alternative practices are mapped and characterized
- described in new Appendix C

Practice Characterization Rules

- revise and clarify practice characterization rules in the SCAMPI MDD Section 2.2.2
- change "substantial" weakness to "weakness"
- make rules consistent
- add "Not Yet" characterization to table



### **Practice Characterization Rules-1**

Label	Meaning
Fully Implemented (FI)	<ul> <li>One or more direct artifacts are is present and judged to be adequate and</li> <li>at least one indirect artifact and/or affirmation exists to confirm the implementation and</li> <li>no weaknesses are noted.</li> </ul>
Largely Implemented (LI)	<ul> <li>One or more direct artifacts are present and judged to be adequate, and</li> <li>at least one indirect artifact and/or affirmation exists to confirm the implementation and</li> <li>one or more weaknesses are noted.</li> </ul>



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**Practice Characterization Rules-2** 

Label	Meaning
Partially	<ul> <li>Direct artifacts are absent or are judged to be inadequate,</li> </ul>
Implemented	and
(PI)	<ul> <li>one or more indirect artifacts or affirmations suggest that some aspects of the practice are implemented, and</li> <li>one or more weaknesses are noted</li> <li>OR</li> </ul>
	<ul> <li>one or more direct artifacts are present and judged to be adequate, and</li> </ul>
	<ul> <li>no other evidence (indirect artifacts, affirmations) supports the direct artifact(s), and</li> </ul>
	<ul> <li>one or more weaknesses are noted.</li> </ul>
Not	<ul> <li>Direct artifacts are absent or judged to be inadequate, and</li> </ul>
Implemented	<ul> <li>no other evidence (indirect artifacts, affirmations) supports</li> </ul>
(NI)	the practice, and
	<ul> <li>one or more weaknesses are noted.</li> </ul>
	<ul> <li>The project has not yet reached the stage in the lifecycle to have implemented the practice</li> </ul>
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### Proposed Method Definition Document (MDD) v1.2 Changes-2

Incremental appraisals

- conduct appraisal in organization or model increments
- goal satisfaction fixed at time of appraisal

Organizational unit sampling

Require Sponsor to sign the Appraisal Disclosure Statement

• agrees that CMMI Steward may review any appraisal artifacts and conduct any audits deemed necessary



# **Organizations Using CMMI** The following is an abbreviated list of organizations that are using CMMI.

Accenture	Bank of America	BMW
Boeing	Bosch	CSC
Dyncorp	EDS	Ericsson
FAA	Fannie Mae	Fujitsu
General Dynamics	General Motors	Hitachi
Honeywell	IBM Global Services	Infosys
Intel	J. P. Morgan	KPMG
L3 Communications	Lockheed Martin	Motorola
NASA	NDIA	NEC
Nokia	Northrop Grumman	NRO
NTT Data	OUSD (AT&L)	Polaris
Raytheon	Reuters	SAIC
Samsung	Social Security Administration	THALES
U.S. Air Force	U.S. Army	U.S. Navy
U.S. Treasury Department	Wipro	Zurich Financial Services

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