



Library

Change Request Flow Chart

NEWS AT SEI

This library item is related to the following area(s) of work:

[CMMI \(http://www.sei.cmu.edu/cmml\)](http://www.sei.cmu.edu/cmml)

This article was originally published in News at SEI on: June 1, 2000

The following chart presents an example of how a change request was filtered through the CMMI peer review process.

Issue: Add a process area for hospital management.
Arguments: Hospital management is critical to our business.
Focus Groups: The medical organizations focus group made this its number one action item.
Weighting: 55 different organizations requested this change.

Step One: Open/close decision

R **Rationale:** There are more than 100 CRs asking for this new PA.

D **Decision:** Open this issue. Look at any potential overlap with other PAs and determine the maturity level and category where it should belong.

Step Two: Resolution recommendation

H **History:** *Mini-team open/close decision.* Open this issue. Look at any potential overlap with other PAs and determine the maturity level and category where it should belong.

R **Rationale:** The demand for this PA is strong.

D **Decision:** Add "Hospital Management" as a process area. Recruit new PDT members from major hospital groups and HMO organizations.

Step Three: Resolution decision (when Editor Review is necessary)

H **History:** *Mini-team resolution recommendation.* Add "Hospital Management" as a process area. Recruit new PDT members from major hospital groups and HMO organizations. *Mini-team open/close decision.* Open this issue. Look at any potential overlap with other PAs and determine the maturity level and category where it should belong.

R **Rationale:** Using "health" instead of "hospital" will allow this PA to apply to other medical-related organizations.

D **Decision:** Add "Health Management" as a process area. Recruit new PDT members from major hospital groups, HMO organizations, drug researchers and manufacturers, and other related health organizations.

Step Four: Recommended implementation (in preparation for peer review)

H **History:** *Editor team decision.* Add "Health Management" as a process area. Recruit new PDT members from major hospital groups, HMO organizations, drug researchers and manufacturers, and other related health organizations. *Mini-team resolution recommendation.* Add "Hospital Management" as a process area. Recruit new PDT members from major hospital groups and HMO organizations. *Mini-team open/close decision.* Open this issue. Look at any potential overlap with other PAs and determine the maturity level and category where it should belong.

R **Rationale:** Build from consensus already achieved in existing standard.

D **Decision:** The rewritten parts of the U.S. Health Standard 100, plus a few additions from other sources, constitute the PA that was provided for peer review.

Step Five: Approved implementation (approved during peer review)

H **History:** *Mini-team implementation recommendation.* The rewritten parts of the U.S. Health Standard 100, plus a few additions from other sources, constitute the PA that was provided for peer review. *Editor team decision.* Add "Health Management" as a process area. Recruit new PDT members from major hospital groups, HMO organizations, drug researchers and manufacturers, and other related health

Please note that current and future CMMI research, training, and information has been transitioned to the [CMMI Institute](#), a wholly-owned subsidiary of Carnegie Mellon University.

For more information

[Contact Us](#)

info@sei.cmu.edu

412-268-5800

©2016 Carnegie Mellon University