

# CERT<sup>®</sup> Resilience Management Model (CERT<sup>®</sup>-RMM) V1.1: NIST Special Publication Crosswalk Version 1

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# **CERT®** Program

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# **Abstract**

The CERT® Resilience Management Model (CERT®-RMM) allows organizations to determine how their current practices support their desired levels of process maturity and improvement. This technical note maps CERT-RMM process areas to certain National Institute of Standards and Technology (NIST) special publications in the 800 series. It aligns the tactical practices suggested in the NIST publications to the process areas that describe management of operational resilience at a process level. This technical note is an extension of the CERT-RMM Code of Practice Crosswalk, Commercial Version (CMU/SEI-2011-TN-012).

# 1 Introduction

Organizations can use the CERT® Resilience Management Model (CERT®-RMM) V1.1 to determine how their current practices support their desired level of process maturity in the domains of security planning and management, business continuity and disaster recovery, and IT operations and service delivery. This technical note supplements and is a follow-on to the *CERT-RMM Code of Practice Crosswalk, Commercial Version* (CMU/SEI-2011-TN-012). This follow-on crosswalk connects CERT-RMM process areas to a focused set of National Institute of Standards and Technology (NIST) special publications in the 800 series.

This document helps to achieve a primary goal of CERT-RMM, which is to allow its adopters to continue to use preferred standards and codes of practice at a tactical level while maturing management and improvement of operational resilience at a process level. This document provides a reference for adopters of the model to determine how their current deployment of practices supports their desired level of process maturity and improvement.

The CERT-RMM process areas and the guidance within these NIST special publications are aligned only by subject matter. The materials often conflict, both in their level of detail and intended usage. Many of the NIST documents are very specific and provide direct operational guidance. These special publications are more prescriptive than the associated CERT-RMM specific practices. Where this is the case, this crosswalk aligns them according to their shared subject matter. It is not intended to provide a direct mapping of each step in the NIST best practices to each CERT-RMM specific practice and subpractice.

Some of the NIST special publications detail process requirements. These are much more closely and directly aligned with CERT-RMM goals and practices. In this case the alignment is obvious. However, a NIST special publication may not completely cover the goals or specific practices within a process area, but it may provide a component or subset of the related requirements at the goal or practice level. The crosswalk does not reflect the discontinuities at this level. It shows only the affinity between certain NIST 800-series special publications and CERT-RMM goals and practices according to their shared subject matter and focus.

This technical note shows the areas of overlap and redundancy between CERT-RMM process areas and the guidance in the NIST special publications, but it also shows the gaps that may affect the maturity of a practice. The CERT-RMM provides a reference model that allows organizations to make sense of their practices in a process context and improve processes and effectiveness. This crosswalk can help organizations align NIST practices to CERT-RMM process improvement goals.

# 1.1 CERT-RMM Description, Features, and Benefits

CERT-RMM V1.1 is a capability maturity model for managing operational resilience. It has two primary objectives:

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- Establish the convergence of operational risk and resilience management activities (security planning and management, business continuity, IT operations, and service delivery) into a single model.
- Apply a process improvement approach to operational resilience management by defining and applying a capability scale expressed in increasing levels of process maturity.

# CERT-RMM has the following features and benefits:

- provides a process definition, expressed in 26 process areas across four categories: enterprise management, engineering, operations, and process management
- focuses on the resilience of four essential operational assets: people, information, technology, and facilities
- includes processes and practices that define a scale of four capability levels for each process area: incomplete, performed, managed, and defined
- serves as a meta-model that easily coexists with and references common codes of practice, such as the NIST special publications 800 series, the International Organization for Standards (ISO) and International Electrotechnical Commission (IEC) 27000 series, COBIT, the British Standards Institution's BS 25999, and ISO 24762
- includes quantitative process measurements that can be used to ensure operational resilience processes are performing as intended
- facilitates an objective measurement of capability levels via a structured and repeatable appraisal methodology
- extends the process improvement and maturity pedigree of Capability Maturity Model Integration (CMMI<sup>®</sup>) to assurance, security, and service continuity activities

A copy of the current version of CERT-RMM can be obtained at http://www.cert.org/resilience/rmm.html.

#### 1.2 **CERT-RMM Structure in Relation to NIST Guidelines**

CERT-RMM has several key components. The process area forms the major structural element in the model. Each process area has a series of descriptive components.

CERT-RMM refers to two types of practices: specific practices and subpractices. To make use of this crosswalk, it is important to understand the distinctions among these types of practices and the practices contained in common codes of practice.

# 1.2.1 Process Area

CERT-RMM comprises 26 process areas. Each process area describes a functional area of competency. In aggregate, these 26 process areas define the operational resilience management system. Process areas comprise goals, each achieved through specific practices, which are themselves broken down into subpractices.

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#### Goals

Each process area has a set of goals. Goals are required elements of the process area, and they define its target accomplishments. An example of a goal from the Service Continuity process area is "SC:SG1 Prepare for Service Continuity."

Generic goals are defined within individual process areas and pertain to elements that are relevant across all process areas. Their degree of achievement indicates a process's level of institutionalization. Achievement of a generic goal is an indicator that the associated practices have been implemented across the process area. These goals ensure that the process area will be effective, repeatable, and lasting.

The crosswalk itself could be described as mapping strictly across Generic Goal 1, "Achieve Specific Goals." This crosswalk is not intended to map NIST special publication guidelines across all generic goals or assert that a special publication helps an organization achieve any particular capability or maturity rating.

# **Specific Practices**

Each process area goal has its own specific practices. Specific practices constitute a process area's base practices, reflect its body of knowledge, and express what must be done. An example of a specific practice from the Service Continuity process area is "SC:SG1.SP1 Plan for Service Continuity," which supports the goal "SC:SG1 Prepare for Service Continuity."

# Subpractices

Specific practices break down into subpractices. Subpractices are informative elements associated with each specific practice. These subpractices can often be related to specific process work products. Where specific practices focus on what must be done, subpractices focus on how it must be done. While not overly prescriptive or detailed, subpractices help the user determine how to satisfy the specific practices and achieve the goals of the process area. Each organization will have its own subpractices, either organically or by acquiring them from a code of practice.

Subpractices can be linked to the best practices and implementation guidance found in the NIST 800-series special publications. Subpractice instructions are usually broad, but many of the special publication guidelines can be definitive. For example, a subpractice may suggest that the user "set password standards and guidelines," but a special publication may state that "passwords should be changed at 90-day intervals."

# 2 NIST Publications

This section details the NIST 800-series special publications that are referenced in this document. The authors of this technical note chose these publications, which focus on IT security, for their utility within the Federal Information Security Management Act (FISMA) process as it is generally interpreted and because they cover a broad spectrum of FISMA requirements. Beginning with NIST SP 800-18, the publications provide guidance on security plan development. Each subsequent publication builds toward more specific guidance and requirements for a security program. The last three publications cover auxiliary topics impacting the risk management framework.

This section includes information on obtaining copies of each code of practice, which are freely available from the NIST website at <a href="http://csrc.nist.gov/publications/PubsSPs.html">http://csrc.nist.gov/publications/PubsSPs.html</a>. NIST and the U.S. Department of Commerce retain all rights to and copyright of the NIST publications.

#### 2.1 NIST SP 800-18

NIST Special Publication 800-18 Revision 1: Guide for Developing Security Plans for Federal Information Systems [NIST 2006] describes the development of security requirements and the implementation of controls based upon those requirements. The current standard is version 1. It can be downloaded at <a href="http://csrc.nist.gov/publications/nistpubs/800-18-Rev1/sp800-18-Rev1-final.pdf">http://csrc.nist.gov/publications/nistpubs/800-18-Rev1/sp800-18-Rev1-final.pdf</a>.

#### 2.2 NIST SP 800-30

NIST Special Publication 800-30, Risk Management Guide for Information Technology Systems [NIST 2002] covers risk calculation and management methodology. It is particularly oriented toward the management of risk in conjunction with an accreditation program. The current standard is version 1. It can be downloaded at <a href="http://csrc.nist.gov/publications/nistpubs/800-30/sp800-30.pdf">http://csrc.nist.gov/publications/nistpubs/800-30/sp800-30.pdf</a>.

# 2.3 NIST SP 800-34

NIST Special Publication 800-34 Rev. 1, Contingency Planning Guide for Federal Information Systems [NIST 2010a] provides best practices for contingency plan development. It is a recommended guide for federal systems. The guidance provides a baseline of contingency plan practices. It also describes the interrelated, individual contingency plans and their roles in the system development lifecycle (SDLC). The publication discusses the integration of various requirements, including Federal Information Processing Standards (FIPS) Publication 199 and NIST Special Publication 800-53. The current standard is version 1. It can be downloaded at <a href="http://csrc.nist.gov/publications/nistpubs/800-34-rev1/sp800-34-rev1\_errata-Nov11-2010.pdf">http://csrc.nist.gov/publications/nistpubs/800-34-rev1/sp800-34-rev1\_errata-Nov11-2010.pdf</a>.

# 2.4 NIST SP 800-37

NIST Special Publication 800-37 Revision 1, Guide for Applying the Risk Management Framework to Federal Information Systems: A Security Life Cycle Approach [NIST 2010b]

provides guidance for federal information systems and the application of the Risk Management Framework. The current standard is version 1. It can be downloaded at <a href="http://csrc.nist.gov/publications/nistpubs/800-37-rev1/sp800-37-rev1-final.pdf">http://csrc.nist.gov/publications/nistpubs/800-37-rev1/sp800-37-rev1-final.pdf</a>.

# 2.5 NIST SP 800-39

NIST Special Publication 800-39, Managing Information Security Risk: Organization, Mission, and Information System View [NIST 2011a] is the core document for integration of the NIST approach to risk management into a comprehensive Enterprise Risk Management (ERM) program. Developed in response to FISMA, SP 800-39 provides guidance on developing a comprehensive risk management program that includes all aspects of operations. Other, more focused NIST special publications support this guidance. The current standard is version 1. It can be downloaded at http://csrc.nist.gov/publications/nistpubs/800-39/SP800-39-final.pdf.

# 2.6 NIST SP 800-53

NIST Special Publications 800-53 Revision 3, Recommended Security Controls for Federal Information Systems and Organizations [NIST 2009] comprises a selection of security controls for executive federal agencies. These guidelines are pertinent to all system components that process federal information. The current standard is version 1. It can be downloaded at <a href="http://csrc.nist.gov/publications/nistpubs/800-53-Rev3/sp800-53-rev3-final\_updated-errata\_05-01-2010.pdf">http://csrc.nist.gov/publications/nistpubs/800-53-Rev3/sp800-53-rev3-final\_updated-errata\_05-01-2010.pdf</a>.

#### 2.7 NIST SP 800-53A

NIST Special Publication 800-53A Revision 1, Guide for Assessing the Security Controls in Federal Information Systems and Organizations: Building Effective Security Assessment Plans [NIST 2008a] details a process for assessing the effectiveness and appropriateness of the security controls deployed by a federal organization. The current standard is version 1. It can be downloaded at http://csrc.nist.gov/publications/nistpubs/800-53A/SP800-53A-final-sz.pdf.

# 2.8 NIST SP 800-55

NIST Special Publication 800-55 Revision 1, Performance Measurement Guide for Information Security [NIST 2008b] provides guidance on the development of measures to describe the functioning of an organization's security program, as well as guidance on the subsequent development of controls. The publication considers various mandates and requirements, including FISMA. The current standard is version 1. It can be downloaded at <a href="http://csrc.nist.gov/publications/nistpubs/800-55-Rev1/SP800-55-rev1.pdf">http://csrc.nist.gov/publications/nistpubs/800-55-Rev1/SP800-55-rev1.pdf</a>.

#### 2.9 NIST SP 800-60

NIST Special Publication 800-60 Volume I, Revision 1, Guide for Mapping Types of Information and Information Systems to Security Categories [NIST 2008c] and Volume II, Appendices [NIST 2008d] provide guidelines for system owners mapping the sensitivity and criticality of their systems according to FISMA requirements. The current standard is version 1. They can be downloaded at <a href="http://csrc.nist.gov/publications/nistpubs/800-60-rev1/SP800-60">http://csrc.nist.gov/publications/nistpubs/800-60-rev1/SP800-60</a> Vol2-Rev1.pdf and <a href="http://csrc.nist.gov/publications/nistpubs/800-60-rev1/SP800-60">http://csrc.nist.gov/publications/nistpubs/800-60-rev1/SP800-60</a> Vol2-Rev1.pdf.

# 2.10 NIST SP 800-61

NIST Standard Publication 800-61 Revision 1, Computer Security Incident Handling Guide [NIST 2008e] provides guidance for the appropriate handling of computer security incidents. The publication also contains guidance for implementing a tailored incident handling program. The current standard is version 1.2.1. It can be downloaded at <a href="http://csrc.nist.gov/publications/nistpubs/800-61-rev1/SP800-61rev1.pdf">http://csrc.nist.gov/publications/nistpubs/800-61-rev1/SP800-61rev1.pdf</a>.

# 2.11 NIST SP 800-70

NIST Special Publication 800-70 Revision 2, National Checklist Program for IT Products—Guidelines for Checklist Users and Developers [NIST 2011b] is an index to the National Checklist Program's repository of checklists. It also provides guidance on the associated policies of the National Checklist Program. The current standard is version 1. It can be downloaded at <a href="http://csrc.nist.gov/publications/nistpubs/800-70-rev2/SP800-70-rev2.pdf">http://csrc.nist.gov/publications/nistpubs/800-70-rev2/SP800-70-rev2.pdf</a>.

### 2.12 NIST SP 800-137

NIST Special Publication 800-137 Initial Public Draft (IPD), Information Security Continuous Monitoring for Federal Information Systems and Organizations [NIST 2010c] comprises the NIST guidance for development and implementation of a continuous monitoring strategy. The guidance broadly focuses on awareness of threats and vulnerabilities, as well as the controls deployed against those vulnerabilities. The publication discusses a continuous strategy that balances risk, awareness, and response capability. The draft publication used for this crosswalk is no longer available and has been replaced by the final version 1.

# 3 CERT-RMM Crosswalk of NIST 800-Series Special Publications

CERT-RMM V1.1	N	IST Spe	cial Pub	lication	Section	n Numb	ers (Co	ntrol Nu	ımbers	for 800	-53 Rev.	. 3)
Process Areas, Goals, and Specific Practices	800-18 Rev.1	800-30	800-34 Rev. 1	800-37 Rev. 1	800-39	800-53 Rev. 3	800- 53A Rev. 1	800-55 Rev. 1	800-60 Vol. 1 Rev.1	800-61 Rev. 1	800-70 Rev. 2	800- 137 (IPD)
ADM – Asset Definition and Management												
ADM:SG1 Establish Organizational Assets	,										,	
ADM:SG1.SP1 Inventory Assets				2.3		CM-8 PE-8 PL-2 PM-5 RA-2						
ADM:SG1.SP2 Establish a Common Understanding		<u> </u>		2.3	2.6.2	PL-4		<u> </u>	3.1			
ADM:SG1.SP3 Establish Ownership and Custodianship	1.7			2.3			3.1					2.4
ADM:SG2 Establish the Relationship Between Assets and Services												
ADM:SG2.SP1 Associate Assets with Services				2.1 2.3		PM-11 RA-2						
ADM:SG2.SP2 Analyze Asset-Service Dependencies		Ť										
ADM:SG3 Manage Assets												
ADM:SG3.SP1 Identify Change Criteria												2.1.1
ADM:SG3.SP2 Maintain Changes to Assets and Inventory												2.1.1
AM – Access Management												
AM:SG1 Manage and Control Access												
AM:SG1.SP1 Enable Access						AC-1						
						AC-2						
						AC-10						
						IA-1						
						IA-2						
						IA-8						
						MA-3 MA-4						
						MA-5						
						PE-1						
						PE-7						
						PE-16						
						PL-2						
						SA-7						
						SC-2						
						SI-9						
						SI-11						

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CERT-RMM V1.1	N	IST Spe	cial Pul	olication	Section	n Numb	ers (Co	ntrol Nu	ımbers	for 8oo	-53 Rev.	. 3)
Process Areas, Goals, and Specific Practices	800-18 Rev.1	800-30	800-34 Rev. 1	800-37 Rev. 1	800-39	800-53 Rev. 3	800- 53A Rev. 1	800-55 Rev. 1	800-60 Vol. 1 Rev.1	800-61 Rev. 1	800-70 Rev. 2	800- 137 (IPD)
AM:SG1.SP2 Manage Changes to Access Privileges						AC-2						
AM:SG1.SP3 Periodically Review and Maintain Access Privileges						AC-2						
AM:SG1.SP4 Correct Inconsistencies						AC-2						
COMM – Communications												
COMM:SG1 Prepare for Resilience Communications												
COMM:SG1.SP1 Identify Relevant Stakeholders										2.4.4		2.1
COMM:SG1.SP2 Identify Communications Requirements										2.3.4		2.1
												3.1.1
COMM:SG1.SP3 Establish Communications Guidelines and												3.1.1
Standards												
COMM:SG2 Prepare for Communications Management									7	1		1
COMM:SG2.SP1 Establish a Resilience Communications Plan		ļ			ļ		3.1	ļ			ļ	2.1.3
COMM:SG2.SP2 Establish a Resilience Communications Program		ļ			<u> </u>			<u> </u>				2.1.3
COMM:SG2.SP3 Identify and Assign Plan Staff							3.1					
COMM:SG3 Deliver Resilience Communications						T	T		_	1		1
COMM:SG3.SP1 Identify Communications Methods and Channels			4.2.2		ļ							
COMM-3.SP2 Establish and Maintain Communications							3.1					
Infrastructure  COMM:SG4 Improve Communications												
COMM:SG4.SP1 Assess Communications Effectiveness	1	1		1	1			1	1	1	1	T
		1						<del> </del>				
COMM:SG4.SP2 Improve Communications												
COMP – Compliance												
COMP:SG1 Prepare for Compliance Management				1				1			1	1
COMP:SG1.SP1 Establish a Compliance Plan		ļ			ļ	CA-1		ļ			ļ	2.2
COMP:SG1.SP2 Establish a Compliance Program		ļ			ļ	AU-1						
COMP:SG1.SP3 Establish Compliance Guidelines and Standards						AU-3						
20140 500 5 1 1/1 1 0 1/1 01/1 1/1						AU-5						
COMP:SG2 Establish Compliance Obligations	_	1	I		1		I		1	1		
COMP:SG2.SP1 Identify Compliance Obligations						AU-2						2.2
COMPLCC3 CD3 Analyza Obligations		·			<del></del>	SI-4					-	
COMP:SG2.SP2 Analyze Obligations						AU-1						2.4
COMP:SG2.SP3 Establish Ownership for Meeting Obligations  COMP:SG3 Demonstrate Satisfaction of Compliance Obligations						AU-1						2.4
COMP.SG3.SP1 Collect and Validate Compliance Data						AU-6						2.2
CONF. 303.3F1 Collect and Valldate Compilance Data						AU-6 AU-11						3.1.2
						PL-6						3.1.2
COMP:SG3.SP2 Demonstrate the Extent of Compliance Obligation		·			<del> </del>	AU-7		<del> </del>			<del></del>	3.1.2
Satisfaction						AU-11						3.2.2
						PL-6						

CERT-RMM V1.1	N	IST Spe	cial Pub	lication	Section	n Numb	ers (Co	ntrol Nu	ımbers	for 800	-53 Rev.	. 3)
Process Areas, Goals, and Specific Practices	800-18	800-30	800-34	800-37	800-39	800-53	800-	800-55	800-60		800-70	800-
, , ,	Rev.1		Rev. 1	Rev. 1		Rev. 3	53A	Rev. 1	Vol. 1	Rev. 1	Rev. 2	137
							Rev. 1		Rev.1			(IPD)
COMP:SG3.SP3 Remediate Areas of Non-Compliance						PL-6						
COMP:SG4 Monitor Compliance Activities		1		1					1			
COMP:SG4.SP1 Evaluate Compliance Activities												
CTRL – Controls Management												
CTRL:SG1 Establish Control Objectives		I	1		ı	ı			I	ı		1
CTRL:SG1.SP1 Define Control Objectives			3.4	2.4			3.1 3.2.1					2.3 3.1.2
CTRL:SG2 Establish Controls							3.2.1					3.1.2
CTRL:SG2.SP1 Define Controls			3.4	2.4		PM-7						3.1.2
				Task 2-1								
				Task 2-2								
CTRL: SG3 Analyze Controls												
CTRL:SG3.SP1 Analyze Controls				Task 2-1			3.2.1					2.2
				Task 2-3 Task 3-1			3.2.2					3.1.1
				App. G								
CTRL:SG4 Assess Control Effectiveness				7.66.0								
CTRL:SG4.SP1 Assess Controls				Task 4-1			3.3					2.2
				Task 4-2								3.1.2
				Task 4-3								3.5.1
				Task 4-4								
				Task 6-2 Task 6-3								
TO F. Innovational				Tusk o s								
EC – Environmental Control  EC:SG1 Establish and Prioritize Facility Assets												
EC:SG1.SP1 Prioritize Facility Assets												
EC:SG1.SP2 Establish Resilience-Focused Facility Assets		<del></del>	3.4.3									<u> </u>
EC:SG2 Protect Facility Assets												
EC:SG2.SP1 Assign Resilience Requirements to Facility Assets			3.4.3			PE-3	3.1				3	
						PE-4						
						PE-6						
						PE-9 PE-13						
						PE-17						
						PE-18						
EC:SG2.SP2 Establish and Implement Controls			3.4.3			PE-7	3.1					
						PE-8						
50000 14 5 111 1 101						PE-16						
EC:SG3 Manage Facility Asset Risk					i i	DN4 7						212
EC:SG3.SP1 Identify and Assess Facility Asset Risk		1	L	<u> </u>		PM-7		1	1	<u> </u>		3.1.2

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Process Areas, Goals, and Specific Practices	800-18 Rev.1		800-34 Rev. 1			800-53 Rev. 3	800- 53A Rev. 1	800-55 Rev. 1		800-61 Rev. 1		800- 137 (IPD)
EC:SG3.SP2 Mitigate Facility Risks						PM-4 PM-7						3.1.2 3.6
EC:SG4 Control Operational Environment												•
EC:SG4.SP1 Perform Facility Sustainability Planning			3.2			CP-6 CP-7 PE-10 PE-11 PE-12 PE-13			3.2 4.6			
EC:SG4.SP2 Maintain Environmental Conditions						PM-11 PE-10 PE-11 PE-12 PE-13 PE-14 PE-15						
EC:SG4.SP3 Manage Dependencies on Public Services												
EC:SG4.SP4 Manage Dependencies on Public Infrastructure		*			***************************************	CP-8		***************************************			*	
EC:SG4.SP5 Plan for Facility Retirement												
EF – Enterprise Focus												
EF:SG1 Establish Strategic Objectives												
EF:SG1.SP1 Establish Strategic Objectives						PM-7	3.1	5.2				2.1
EF:SG1.SP2 Establish Critical Success Factors		*	3.2.1		***************************************	PM-7	3.1	1.4			***************************************	
EF:SG1.SP3 Establish Organizational Services						PM-7 PM-11		5.5.2				
EF:SG2 Plan for Operational Resilience												
EF:SG2.SP1 Establish an Operational Resilience Management Plan						PL-2 PM-1 PM-4						
EF:SG2.SP2 Establish an Operational Resilience Management Program						PM-1 PM-4						
EF:SG3 Establish Sponsorship			_						_			<u> </u>
EF:SG3.SP1 Commit Funding for Operational Resilience Management						PM-3						
EF:SG3.SP2 Promote a Resilience-Aware Culture	<u> </u>	<u> </u>		†	<u> </u>	†	<u> </u>		†		<u> </u>	1
EF:SG3.SP3 Sponsor Resilience Standards and Policies						PL-1	3.1					T
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